PRODUCT REQUIREMENT DOCUMENT

PROJECT NAME - Comdeall Phase 2.0

General Information	
Company Name	ComDEALL phase 2
Company Address	Bengaluru
Website/Web Address	NA
BRD Version	V1.0
BRD creation Date	27/06/2025

VERSION HISTORY				
Version	Reviewed by	Revision Date	Description of Change	Author
V1.0	NA		This document just described the expected changes as part of phase 2.0. The features that haven't been revamped will find no mention here.	Saleheen Fahmi

Table Of Contents

1. Introduction:

1.1. Purpose:

The purpose of this document is to offer a description of the Comdeall application's changes, which are part of the phase 2.0 that we are revamping, ensuring a better user experience with seamless design for the end user.

1.2. Scope:

The Comdeall team wants to revamp the existing application to enable the users to offer an appointment booking experience to parents and therapists. It will now allow users to log in and onboard quickly, automatically linking the assessment and lesson plan based on scores, capture the attempted unregistered users' data, transaction history & invoice detail modification, Subscription plan management migration to the Play Store and app store. As a part of this phase, we will be doing the in-scope development in mobile applications for Android and iOS, which will work seamlessly on all supported mobile devices.

Additionally, the existing web admin platform will be modified as per the user (Parent/Therapist) side changes to efficiently manage the application and enhance the user experience, ensuring centralised control for optimised user management.

1.3. Product Perspective:

The objective is to provide a better and hassle-free user experience to users, facilitating smooth navigation across different features. This application will have noteworthy feature enhancements, enabling users to book an appointment, automatic lesson plan linking, and hassle-free onboarding.

2. Mobile Application Prototype: Access in Figma File

3. Feature Listing (Phase 2.0 changes only):

3.1. Mobile application and Admin Panel

Persona	Module Name	Feature	Description
Therapist	My Profile - schedule	Schedule	Revamp the current scheduling system to enhance its usability and functionality
Therapist/Parent	Registration and onboarding	Onboarding form	Deactivate some of the questions from onboarding screens
Patient/Parent and Therapist	Assessment	Assessment(question) and lesson plan	Anyone or both can assign and start assessment
Admin	Notifications		Notification History
Patient/Parent/ Admin	Registration & Login	Register as new user	View and manage the users who left registraion unfinished
Admin	My profile - Subscription	Subscription plan	Edit subscriptions
Admin	Parent/ Admin	Transaction history	Incorporate an invoice format with unique invoice number with other details capture
			Ability to download the CSV File

4. Use flow Diagram: Not Applicable

5. User Stories - Mobile Application

5.1. Therapist - My Profile ->Schedule

Feature ID	
User Persona	**Therapist**
Feature Name	My Profile
Sub-Feature Name	Schedule
Actor	Therapist
Description	As a logged-in therapist, I want to update my schedule for the day/week/month so that my slots are available for consultation.
Acceptance Criteria	1. Given that I'm on the mobile app profile page 2. I should be able to click on the schedule and access it 3. I should be able to view the added schedules here a. I should be able to edit and save the schedules b. I should be able to cancel any day's schedule, making my slots unavailable for that particular day(s). 4. I should be able to add a new schedule. a. I should be able to select one or more dates b. I should be able to add the slots' start and end times c. I should be able to add more slots d. I should be able to choose the date range, and then upon clicking "Add Schedule", I can enter start time, end time for individual dates or for all dates. e. I should be able to view the quick filter tag at

	the top. f. I should be able to click on the "Submit" button to save the schedule
Design Link	https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=20-15184&t=cRBVYgNipZDqjCfd-4

5.2. Therapist -> My Profile -> Book Appointment

Feature ID	
Feature Name	My Profile ->Book Appointment
Sub-Feature Name	Apoointment
Actor	Therapist
Description	As a therapist, I want to book an appointment with the patient so that I can give consultations.
Acceptance Criteria	1. Given that I am inside Profile then I should be able to click on the appointment a. I should be able to view Pending, upcoming and Past appointment cards by choosing the corresponding tabs b. I should be able view filter and "+" (Create new appointment) globally c. I should be able to filter out: i. Today ii. Yesterday

	iii. Last 7 days iv. Custom date range filter v. With the cancel, clear, and apply buttons d. I should be able to reschedule the appointment for a maximum upto 3 times i. I should be able to do it if the remaining call time is more than equal to 24 hours. ii. I should be able to view the reschedule history and edit the date, time iii. I should be able to see the summary and edit the meeting link. iv. I should be able to confirm and see the pop-up e. I should only be able to cancel the existing appointment if the meeting time is more than equal to 24 hrs i. If a meeting is being cancelled user (Patient or Therapist) should know the cancellation charges of 250, which will be levied on the call initiator. ii. If a meeting is being cancelled, a proper reason (radio buttons) should be selected. iii. I should be able to receive the cancellation confirmation pop-up f. If the meeting time is less than 24 hrs, I should be able to view the disabled “Start Call ” button. This button will be enabled just before

	5 minutes of the call. g. I should be able to click on “+” to create a new appointment i. I should be able to select from the child list ii. I should be able to search for a child and select it iii. I should be able to see the associated child from one parent, and it can be included by clicking on the check box iv. I should be able to select one-on-one or a team meeting v. Then I should be able to select date(s). vi. I should be able to see the info icon with the booked slots detail of me. vii. I should be able to add start and end times viii. I should be able to Gmeet/Zoom link. There should be field verification for both of the links, and a green tick would be reflected. ix. I should be able to click on the confirm appointment or cancel the progress x. If in case the selected time falls outside of the scheduled availability of the therapist, then throw an error “You are trying to book an appointment outside of your scheduled availability”. xi. If in case the selected time has already a booked appointment, then throw

	error "The chosen time-slot is having an existing appointment" xii. I should be able to see the appointment confirmation pop-up
Figma Design	https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=9-27992&t=PLYEj7G1wznfakcH-4

5.3. Parent/Patient -> Appointments

Feature ID	
Feature Name	Profile -> Appointment
Sub-Feature Name	Appointment
Actor	Parent/Patient
Description	As a new user, I want to view all the appointments so that I can take action accordingly
Acceptance Criteria	1. Given that I am a logged-in user and in the Profile module then I should be able to click the appointment a. I should be able to view the 3 tabs of requested, upcoming, and past appointments b. I should be able to scroll the respective appointments to view more cards c. I should be able to view all requested yet

	unconfirmed appointments in the requested tab i. I should be able to view multiple requested appointment cards here with payment link remaining active status, starting from 2 hrs and getting expired at 0 hrs. The other statuses would be completed, cancelled, and started. ii. I should be able to view the Pay Now CTA to pay and confirm iii. Or I should be able to click anywhere on the card and then see the summary and pay & and confirm iv. I should be able to see the payment confirmation pop-up v. If the link is expired, the payment link will be disabled and payment can't be completed. d. As soon as I make the payment, my card will move to the upcoming appointment tab and i. I should be able to view the upcoming appointment cards with date and time, along with reschedule number status. Also meeting link icon will get activated just before 5 minutes of the call. ii. I should be able to click on the card and see the details where I'll have the option to request-reschedule or cancel it if the remaining call time is more than equal to 24 hrs, else both these buttons

	won't show iii. If the remaining call time is less than 24 hrs, I should be able to see the disabled "Start call" button, and it must get enabled just before 5 minutes of the call iv. I should be able to cancel the call if the remaining time is more than equal to 24 hrs. v. If I click on the cancel button, I should be informed about the cancellation charges and the reason for cancellation, then I should be able to view the confirmation cancellation pop-up. e. I should be able to view all the past appointments i. I should be able to view and filter using quick filter tags 'ALL' and "Completed"
Figma Design	https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=11-48641&t=PLYEj7G1wznfakcH-4

5.4. Admin -> Schedule

Feature ID	

Feature Name	Admin -> Schedule (Therapist Schedule Management)
Sub-Feature Name	Schedule
Actor	Admins
Description	As an admin, I want to access the schedule module, so that I can view and edit the active date slots with the number of appointments.
Acceptance Criteria	1. Given that I am a logged-in admin then I should be able to access the Schedule Management module a. I should be able to view the therapist's names, schedule dates, and number of appointments booked so far. i. I should be able to search and filter based on dates b. I should be able to edit it by clicking on the 3 dots i. I should be able to edit for all dates or individual dates. ii. I should be able to add and delete time slots c. I should be able to add new schedules by adding dates and adding slots' start and end times
Figma Design	https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=161-12306&t=PLYEj7G1wznfakcH-4

5.5. Admin -> Appointments

Feature ID	
Feature Name	Admin -> Appointment
Sub-Feature Name	Appointment
Actor	Admins
Description	As a logged-in admin, I want to access the Appointment module so that I can view and update it.
Acceptance Criteria	1. Given that I'm a logged-in admin then I should be able to access the appointment module a. I should be able to view the active and past appointments b. I should be able to view the data in a tabular format, with the appointment status i. Started - call time started ii. Scheduled - booked but not paid iii. Confirmed - once paid c. I should be able to view the details of that appointment. d. I should be able to click on the 3 dots to: i. View ii. Edit iii. Reschedule iv. Cancel e. I should be able to search and filter based on f. I should be able to add/create a new appointment by clicking on "add" i. I should be able to select a child

	ii. I should be able to choose the type of appointment (one-to-one or Team meeting) iii. I should be able to choose date(s) iv. I should be able to add start and end times v. I should be able to add meeting links vi. After filling in all details, I should be able to click on the create button to create a new appointment g. I should be able to cancel the appointment by clicking on the 3 dots and selecting cancel i. I should be able to choose the initiator, whoever has initiated will be charged a cancellation charge. ii. I should be able to choose the cancellation reason h. I should be able to reschedule the appointment by clicking on the 3 dots and selecting reschedule i. I should be able to choose a date ii. I should be able to select the start and end time
Figma Design	https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=202-11015&t=PLYEj7G1wznfakcH-4

5.6. Parent & Therapist ->Assessment

Feature ID	
Feature Name	1. Therapist ->Assigning Lesson Plans 2. Parent -> Post Assessment flow and lesson plan page 3. Admin -> Assessment Linking - CR (Subject to Confirmation)
Sub-Feature Name	
Actor	1. Therapist for Therapist feature 2. Parents for parents feature 3. Admins for the admin feature
Description	1. As a logged-in therapist, I want to view all the lesson plans and choose one or more to assign to the child/parent so that the child can access and complete them. 2. As a logged-in parent, I want to view the updated success pop-ups and report & lesson plan tabs so that I can take the next action 3. As a logged-in admin, I want to view and create new lesson plans so that I can link them to any assessment in future - CR, Subject to confirmation
Acceptance Criteria	1. Given that I am logged in as a Therapist, then a. I should be able to view all the lesson plans b. I should be able to select one or more lesson plans and assign them to a child c. I should be able to see the lesson plan details

	d. I should be able to see the list of activities with a description. e. Once I click on assign, I should be prompted to choose the child and assign 2. Given that I'm a logged-in Parent and just completed the screening test, then a. I should be able to see the updated successful completion pop-ups with the lesson plan links b. I should be able to view the report and lesson plans tabs c. I should be able to view the reports and download them through the button d. I should be able to view the assigned lessons. **Please note that the lesson plan is linked automatically based on the scores of each question (in case of a score less than or equal to 3)** e. I should be able to click on the "Start Lesson" to start the lesson 3. Given that I am a logged-in Parent and I have completed the screening test earlier and visited the lesson plan module again, then a. I should be able to view three tabs, namely, Linked, Assigned, and All b. I should be able to view linked lesson plans with completion status, along with scores, age group, lesson plan name, and question code c. I should be able to click on the linked lesson plan and view the detailed list of activities - **CR** 4. CR-Given that I am a logged-in admin and I can access the Lesson plan module, then

	a. I should be able to view the added lesson plans with other details b. I should be able to search by lesson name c. I should be able to filter based on subscription type d. I should be able to enable or disable the lesson plan using a toggle button against each e. I should be able to view details, edit and delete a lesson plan by clicking on the 3 dots f. I should be able to click on the “add” button to create a new lesson g. I should be able to fill in the required details h. I should be able to select the section from the dropdown or create a new addition in the dropdown if it's not there. i. Then I should be able to save nd move to the next screen where I should be able to add n number of activities with other details j. I should be able to save and preview it before finally saving it k. Once saved, I should be able to receive a success pop-up
Figma Design	1. Therapist ->Assigning Lesson Plans: https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=378-31176&t=Ih0Jhf1Uj0rDhvnd-4 2. Parent -> Post Assessment flow and lesson plan page: https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=378-31175&t=Ih0Jhf1Uj0rDhvnd-4

	3. Admin -> Assessment Linking - CR (Subject to Confirmation): https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=381-33099&t=Ih0Jhf1Uj0rDhvnd-4 4.

5.7. Parent and Therapist-> Onboarding

Feature ID	
Feature Name	Parent/ Therapist -> Onboarding
Sub-Feature Name	Onboarding
Actor	Parent/Therapist
Description	As a user, I want to register successfully so that I can access the features of the application based on my profile.
Acceptance Criteria	1. Given that I have installed the app and wanted to register myself to use the app then I'll give my email ID, then an OTP should be generated and sent to the same email ID. a. I should be able to fill in OTP and move to the next screen then b. I should be able to click on "Let's get started" and then c. I should be landing on the next screen, where I'll be choosing the profile and d. Upon choosing the parent profile, I should be

	able to input the following: i. Full Name ii. Email (auto-populated) iii. Contact Number iv. Language Preference v. I should be able to click on submit and move to the other details screen where I can fill in all or skip the following details: auto-populated full name, Relation to child, highest qualification, Occupation, auto-populated email ID, auto-populated number, DOB, age, and Gender vi. I should be able to add other parents/guardians vii. I should be able to view and click on the Skip button, and move to the add personal details section viii. I should be able to save data, whatever is filled, if I click on save data button. Then I should be able to view and fill residential details data as follows: Permanent address details, present details, and again, I should be able to either skip or save data. If I click any of these, I should be directed to the Personal details section. ix. I should be able to view and fill in personal details, and click on "Next" to move to the previous evaluation details

	upload section and complete the personal details. e. Upon choosing Therapist profile, I should be able to fill in the view and fill the following details: Full Name, autopopulated non-editable email ID, phone number, Language preference, Document upload section, mandatory check box of training. f. Upon filling in all details, I should be able to move to the Submit and move to the next optional other details screen g. I should be able to either skip or save data to move to the home page.
Figma Design	Parent: https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=39-22241&t=M6RPGNdpWzOs8VUt-4 Therapist: https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=39-22240&t=M6RPGNdpWzOs8VUt-4

5.8. Admin Panel -> User Management

Feature ID	

Feature Name	Admin Panel -> User management
Sub-Feature Name	User Management ->All Profiles
Actor	Admins
Description	1. As a logged-in admin, I want to access all profiles with their profile completion status so that I can know about the incomplete profiles.
Acceptance Criteria	1. Given that I'm a logged-in admin and can access the user management module, then: a. I should be able to view the all profiles tab i. I should be able to view the tabular data with profile completion statuses ii. I should be able to enable and disable the profile with a toggle button iii. I should be able to click the 3dots and perform any of these actions. Delete user, edit user, and complete registration iv. I should be able to filter based on statuses v. I should be able to search based on profile name
Figma Design	https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=110-11943&t=tfNYxlTj4SS6BGJt-4

5.9. Admin Panel -> User Management -> Add/Onboard

Feature ID	
Feature Name	Admin Panel -> User management
Sub-Feature Name	User Management ->All Profiles -> Add/Onboard
Actor	Admins
Description	As a logged-in admin, I want to access all profiles and add/onboard a user (therapist or parent) so that I can navigate any unknown issues being faced by the user.
Acceptance Criteria	2. Given that I'm a logged-in admin and can access the user management module, then: a. I should be able to view the All profiles tab i. I should be able to view the tabular data with profile completion statuses ii. I should be able to click on "add" to onboard a parent or therapist iii. Based on our selection, I should be able to fill in the mandatory fields in to profile iv. Once all required fields are filled, I should be able to onboard the user (Parent/Therapist)
Figma Design	

	https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=510-15454&t=m9jPJ6GMpDJnPuPB-4

5.10. Admin Panel ->Transactions

Feature ID	
Feature Name	Admin Panel -> Transactions
Sub-Feature Name	Transaction tabular data reflection changes, Download CSV with a fixed set of columns
Actor	Admins
Description	As a logged-in admin, I want to see the transaction details along with the ability to download the CSV so that I can make a payment to the therapist or perform an audit at any point in time.
Acceptance Criteria	1. Given that I am a logged-in admin and can access the Transaction module, then a. I should be able to view the revamped tabular transactions data b. I should be able to view the appointment tab and see the invoice ID as per the fixed format i. I should be able to see the total amount linked underlined, which can be clicked on, then ii. I should see the pop-up

	iii. I should be able to see the price breakup with the therapist's names iv. I should be able to able to view the therapist name(s) by clicking the primary text v. I should be able to view the detailed transaction details vi. I should be able to download the transaction invoice on the details page vii. I should be able to see the invoice ID on the invoice page along with the other price break-up and details. This same receipt should be available to the parent side as well under transactions.
Figma Design	Admin: https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=39-2997&t=CLDugdElJrNcRv8t-4 Parent side reflection: https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=39-8268&t=CLDugdElJrNcRv8t-4

5.11. Parent ->Transactions Receipt

Feature ID	

Feature Name	Parent -> Transactions receipt
Sub-Feature Name	Transaction receipt
Actor	Parent
Description	As a logged-in parent, I want to see and download the transaction receipt so that I can check the particulars and keep it safe for future use.
Acceptance Criteria	1. Given that I am a logged-in parent and can access the profile-transaction module, then a. I should be able to view the transaction history cards b. I should be able to click on it to view the details with the following change: i. I should be able to view the Invoice ID in a defined format in place of the transaction ID. c. I should be able to click on the Download button to download the receipt and keep it safe
Figma Design	Parent side reflection: https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=39-8268&t=CLDugdElJrNcRv8t-4

5.12. Admin -> Settings

Feature ID	
Feature Name	Admin -> Settings
Sub-Feature Name	Settings
Actor	Admin
Description	As a user, I want to set the platform fee, GST, and other charges so that the same should be applied in paying appointment fees.
Acceptance Criteria	1. Given that I am a logged-in user and I have access to the settings module, then a. I should be able to see the four grids as per the previous logic: i. Therapist Qualification ii. Parent Qualification iii. Specialities iv. Language b. I should be able to view the revenue share and default slot time c. I should be able to see and edit the platform fees, GST, and other charges. All will be in percentages only. d. I should be able to delete the other charges row
Figma Design	https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=71-12906&t=CLDugdElJrNcRv8t-4

5.13. Admin -> Notifications

Feature ID	
Feature Name	Admin -> Notifications
Sub-Feature Name	Notifications
Actor	Admins and Parents (Parent- Just to trigger notification on a certain list of events)
Description	As a logged-in admin, I want to create a notification and send it to our choice of users (Parent and Therapist) so that they can be informed about important actions/events
Acceptance Criteria	1. Given that I am a logged-in admin and can access the Notification module, then: a. I should be able to view the two tabs, namely Notifications and Notification History b. I should be able to view all drafted notifications under the "Notifications" tab i. I should be able to search by filter ii. I should be able to filter(filter criteria will be confirmed) iii. I should be able to multi-select and delete iv. I should be able to edit a particular notification v. I should be able to click on the send notification global button to send a particular notification to a group of

	users vi. While sending, I should be able to choose notification from the dropdown and select child or parent, or any group of users, or all users vii. Once the send users are chosen, the admin can click on 'Send' to send the notification or click on 'Cancel' to abort the process. viii. Once a notification is sent successfully, I should be able to receive the success pop-up c. I should be able to view the Notification History i. I should be able to see the sending dates, ii. I should be able to view the send users list in the "sent to" column iii. I should be able to click on the Send Notification global button and proceed as described above. iv.
Figma Design	https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=67-6663&t=m9jPJ6GMpDJnPuPB-4

5.14. Admin -> Subscriptions

Feature ID	
Feature Name	Admin -> Subscription
Sub-Feature Name	Subscriptions
Actor	
Description	As a logged-in admin, I want to view and edit subscription plans so that I can map them with App Store and Play Store plans.

Acceptance Criteria	***Please note that the only features assigned to a plan is controlled through the admin panel.***
	
	1. Given that I am a logged-in user and I can access the subscription module, then:
	    a. I should be able to assign features to a particular plan and thereby map the plan with the app store and play store plans (one-to-one mapping).
	    b. I should be able to un-map (unlink) the admin panel plan with the Play Store and App Store
	    c. I should be able to enable the admin panel plan and make it available for mapping, or disable it and make it unavailable.

Figma Design	https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=207-19588&t=Ih0Jhf1Uj0rDhvnd-4

6. **Figma Design Links:** https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=0-1&p=f&t=Ih0Jhf1Uj0rDhvnd-0
7. **User flow Link:** NA
8. **Wireframe Link:** NA
9. **Visual Design Link:**

   https://www.figma.com/design/ynPu7mDjpZHgDlJ1aSty9Z/Comdeall-Design-Phase-2?node-id=0-1&p=f&t=Ih0Jhf1Uj0rDhvnd-0

10. **Prototype:**

    Follow the given steps shown in Figma to access the prototypes