Test Case									Browser specifica
ID	Test Scenario	Description	Test Data	Precondition	Test Steps	Expected Result	Actual Result	Status	tion
TC_001	Appointment tab accessibility	Verify that parent can access the appointment section from profile	-	Parent is logged in	Navigate to profile and tap on 'Appointments'	Appointments screen should open with 3 tabs visible	Appointments screen opened with all 3 tabs visible	TESTED - PASS	Mobile App (iOS/Android)
TC_002	Tabs visibility check	Verify that Requested, Upcoming, and Past tabs are shown	-	On Appointments screen	Observe tabs at the top	All 3 tabs (Requested, Upcoming, Past) should be visible	Requested, Upcoming, and Past tabs were visible	TESTED - PASS	Mobile App (iOS/Android)
TC_003	Default selected tab	Verify that Requested tab is selected by default	-	On Appointments screen	Open appointment section	Requested tab is selected by default	Requested tab was selected by default	TESTED - PASS	Mobile App (iOS/Android)
TC_004	Requested tab card layout	Verify the UI of an appointment card in Requested tab	Valid appointment data	Requested appointment exists	View appointment card	Card shows therapist name, status, time left, and "Pay Now" CTA	Card displayed therapist name, status, time left, and "Pay Now" CTA correctly	TESTED - PASS	Mobile App (iOS/Android)
TC_005	Requested list scroll	Verify that list scrolls if many requested appointments	Multiple appointments	-	Scroll down in Requested tab	All appointments should be scrollable	All appointments were scrollable	TESTED - PASS	Mobile App (iOS/Android)
TC_006	Pay Now CTA visibility	Verify Pay Now CTA on requested appointment	Payment pending appointment	-	View appointment card	"Pay Now" CTA should be visible	"Pay Now" CTA was visible	TESTED - PASS	Mobile App (iOS/Android)
TC_007	Pay Now redirection	Verify that Pay Now button opens payment screen	Valid requested appointment	-	Tap on "Pay Now"	Payment summary popup or screen should open	Payment summary popup/screen opened correctly	TESTED - PASS	Mobile App (iOS/Android)
TC_008	Appointment summary popup	Verify tapping card (not Pay Now) shows appointment summary	-	-	Tap on card outside Pay Now	Summary modal/screen should be shown	Summary modal/screen was displayed as expected	TESTED - PASS	Mobile App (iOS/Android)
TC_009	Payment success popup	Verify confirmation popup is shown on successful payment	Valid payment method	Payment done	Complete payment process	"Payment successful" confirmation popup shown	"Payment successful" confirmation popup appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_010	Expired link disables Pay Now	Verify Pay Now becomes inactive when expired	Expired appointment	Appointment past cutoff	View appointment card	Pay Now button is disabled/grayed out	Pay Now button was disabled/grayed out	TESTED - PASS	Mobile App (iOS/Android)
TC_011	Post-payment card movement	Verify card moves to upcoming tab after payment	Payment successful	Payment made	Go to Upcoming tab	Appointment appears in Upcoming	Appointment appeared in Upcoming tab	TESTED - PASS	Mobile App (iOS/Android)
TC_012	Upcoming card layout	Verify UI of upcoming appointment card	Valid data	Appointment confirmed	View upcoming appointment card	Shows therapist, date, time, meeting link icon	Therapist, date, time, and meeting link icon were displayed	TESTED - PASS	Mobile App (iOS/Android)
TC_013	Meeting link timing	Verify that meeting icon activates only 5 mins before call	Upcoming appointment	Time < 5 min before session	View card	Meeting link becomes active (highlighted/clickable)	Meeting link became active and clickable	TESTED - PASS	Mobile App (iOS/Android)
TC_014	Meeting link redirection	Verify meeting icon opens the link	Meeting started	Link active	Tap on meeting icon	Meeting/video call opens	Meeting/video call opened successfully	TESTED - PASS	Mobile App (iOS/Android)
TC_015	Reschedule button visibility	Verify reschedule CTA shown if appointment is > 24hrs away	Appointment > 24hrs left	-	Tap card and view details	Reschedule option visible	Reschedule option was visible		Mobile App (iOS/Android)
TC_016	Cancel button visibility	Verify cancel CTA shown if appointment is > 24hrs away	Appointment > 24hrs left	-	Tap card and view details	Cancel option visible	Cancel option was visible		Mobile App (iOS/Android)
TC_017	CTA absence < 24hrs	Verify cancel/reschedule not shown <24 hrs before call	Appointment < 24hrs left	-	Tap appointment	Cancel/reschedule buttons hidden	Cancel/reschedule buttons were hidden	TESTED - PASS	Mobile App (iOS/Android)
TC_018	Start Call disabled before 5 mins	Verify "Start Call" button is disabled before 5 mins	Time > 5 min before call	-	View appointment	Start Call button should be grayed out	Start Call button appeared grayed out	TESTED - PASS	Mobile App (iOS/Android)
TC_019	Start Call active after 5 mins	Verify button gets active 5 mins before session	Time ≤ 5 min	-	View appointment card	Start Call becomes clickable	Start Call became clickable at the correct time	TESTED - PASS	Mobile App (iOS/Android)
TC_020	Appointment cancellation flow	Verify cancellation flow with reason input	Valid upcoming appointment	>24 hrs left	Tap cancel > select reason > confirm	Appointment moved to Past; cancellation confirmation shown	Appointment moved to Past and cancellation confirmation appeared		Mobile App (iOS/Android)
TC_021	Cancellation charge info	Verify cancellation charge info shown before confirming	-	Valid cancellation	Tap cancel	Charges and reason input should appear	Charge details and reason input appeared correctly	TESTED - PASS	Mobile App (iOS/Android)
TC_022	Past tab layout	Verify UI of Past appointments tab	Valid data	Past appointments exist	Open Past tab	Shows appointment history	Appointment history was displayed	TESTED - PASS	Mobile App (iOS/Android)
TC_023	Completed tag presence	Verify completed tag shows on past appointments	Completed sessions	-	View past cards	Each shows "Completed" or other relevant status	Each appointment showed "Completed" or relevant status	TESTED - PASS	Mobile App (iOS/Android)
TC_024	Past tab filter: Completed	Verify filter 'Completed' shows only completed items	-	Past tab open	Tap "Completed" quick filter	Only completed appointments should show	Only completed appointments were displayed	TESTED - PASS	Mobile App (iOS/Android)
TC_025	Past tab filter: ALL	Verify "ALL" filter shows all past records	-	Past tab open	Tap "ALL" filter	All past appointments listed	All past appointments were listed	TESTED - PASS	Mobile App (iOS/Android)
TC_026	Tab switch animation	Verify there is a smooth animation between tab switching	-	On Appointments screen	Switch tabs	Tabs slide with animation, no flicker	Tabs slid with smooth animation and no flicker	TESTED - PASS	Mobile App (iOS/Android)
TC_027	Appointment list loading indicator	Verify loader is shown while appointments fetch	Simulate delay	-	Reload screen	Spinner appears until data loads	Spinner appeared until data loaded	TESTED - PASS	Mobile App (iOS/Android)
TC_028	Empty state for appointments	Verify empty state message when no data	No appointments	-	Open any empty tab	"No Appointments Found" message appears	"No Appointments Found" message appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_029	API failure handling	Verify error toast/message on fetch fail	Simulate API failure	-	Load appointments	Error message shown (e.g. "Failed to fetch appointments")	Error message such as "Failed to fetch appointments" was shown	TESTED - PASS	Mobile App (iOS/Android)
TC_030	Appointment detail navigation	Verify tapping a card opens appointment details	Valid card	-	Tap appointment	Detail screen opens with full info	Detail screen opened with full appointment info	TESTED - PASS	Mobile App (iOS/Android)
TC_031	Detail view field accuracy	Verify all fields in detail page are correct	-	-	Open detail screen	Name, date, time, payment status, link etc. visible	Name, date, time, payment status, link, etc. were visible	TESTED - PASS	Mobile App (iOS/Android)
TC_032	Long therapist name layout	Verify long therapist names wrap and don't overflow	Long name data	-	View card	Name wraps within the card boundaries	Name wrapped correctly within card boundaries	TESTED - PASS	Mobile App (iOS/Android)
TC_033	Emoji display in names	Verify emojis don't break layout	Therapist name has emoji	-	View card	Layout stays intact	Layout remained intact without distortion	TESTED - PASS	Mobile App (iOS/Android)
TC_034	Incomplete data rendering	Verify cards still load if optional fields are missing	Missing phone or image	-	View card	Card displays available fields without crash	Card displayed available fields without crashing	TESTED - PASS	Mobile App (iOS/Android)
TC_035	Reschedule navigation	Verify clicking reschedule opens correct screen	Valid appointment	>24 hrs	Tap reschedule	Reschedule date/time selection screen appears	Reschedule date/time selection screen appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_036	Reschedule success popup	Verify confirmation popup on rescheduling	-	Valid appointment	Select new time & confirm	"Appointment rescheduled" message appears	"Appointment rescheduled" message appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_037	Reschedule network error	Verify graceful failure on rescheduling if network lost	Disable internet	-	Tap reschedule > confirm	Error shown (e.g., "Network unavailable")	Error message like "Network unavailable" was shown	TESTED - PASS	Mobile App (iOS/Android)
TC_038	Cancel reason validation	Verify cancel can't be submitted with no reason	Tap cancel	Leave reason blank	Try to confirm	Validation message shown (e.g. "Please provide a reason")	Validation message like "Please provide a reason" appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_039	Reason field character limit	Verify character limit on cancellation reason	>300 characters	-	Type long reason	Input stops at character limit	Input stopped at the character limit	TESTED - PASS	Mobile App (iOS/Android)
TC 040	Rebooking restriction in past tab	Verify no rebook option in parent flow	Past appointment		View details	No rebook button present	No rebook button was present	TESTED - PASS	Mobile App (iOS/Android)

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TC_041	Button style consistency	Verify all CTAs have uniform color, shape, and padding	-	-	View all cards and popups	Buttons are visually consistent	Buttons appeared visually consistent	TESTED - PASS	Mobile App (iOS/Android)
TC_042	List scroll performance	Verify smooth scrolling with many appointments	>20 appointments	-	Scroll each tab	Smooth scroll without lag	Scrolling was smooth without lag	TESTED - PASS	Mobile App (iOS/Android)
TC_043	Appointment list sort order	Verify appointments are sorted correctly	Multiple dates	-	View any tab	Sorted by date (newest/upcoming first)	Appointments were sorted by date with newest/upcoming first		Mobile App (iOS/Android)
TC 044	Button tap ripple effect	Verify buttons show ripple/tap animation	-	Tap any button	Tap feedback animation shown	The button should show animations	Button showed animations as expected	TESTED - PASS	Mobile App (iOS/Android)
TC 045	Card padding and spacing	Verify padding between appointment cards	_	View list	Cards have equal spacing between them	The UI of the appointment card should be fine.	Appointment card UI displayed correctly	TESTED - PASS	Mobile App (iOS/Android)
TC 046	Search functionality (if available)	Verify search filters appointment list	Partial therapist name	-	Type in search bar	Matching cards are displayed	Matching cards were displayed	TESTED - PASS	Mobile App (iOS/Android)
TC_047	App behavior on backgrounding	Verify app resumes from same tab after background	App minimized	_	Reopen app	Resumes on same appointment tab	App resumed on the same appointment tab	TESTED - PASS	Mobile App (iOS/Android)
				A codo constr			All appointment data was fetched	TESTED - PASS	Mobile App
TC_048	Re-login appointment reload	Verify data persists across sessions	Valid user	Login again	Go to appointments	All appointment data fetched again	again	TESTED - PASS	(iOS/Android) Mobile App
TC_049	Popup dismissal on outside tap	Verify tapping outside a modal closes it	Summary modal open	-	Tap outside modal	Modal closes	Modal closed successfully  Button was grayed out and not		(iOS/Android) Mobile App
TC_050	Disabled Pay Now button style	Verify disabled Pay Now CTA has correct styling	Expired appointment	-	View card	Button is grayed out and non-clickable	clickable	TESTED - PASS	(iOS/Android)
TC_051	Payment failure error	Verify error message shown on payment failure	Fail payment on purpose	-	Attempt to pay	"Payment failed. Try again" shown	"Payment failed. Try again" message was shown	TESTED - PASS	Mobile App (iOS/Android)
TC_052	Meeting link opens externally	Verify meeting link opens external app/browser	Valid link	Link active	Tap link	Video call tool opens (Zoom, Meet etc.)	Video call tool opened successfully	TESTED - PASS	Mobile App (iOS/Android)
TC 053	Card movement animation between tabs	Verify transition effect when card moves between tabs	After navment	_	Observe card behavior	Card slides/moves with visual transition	Card slid/moved with a transition animation		Mobile App (iOS/Android)
TC_054	Filter Tab Switching	Verify that switching between 'Requested', 'Upcoming', and 'Past' tabs animates smoothly		User on Appointment screen	Tap each tab in succession	UI updates with transition animation for each	UI updated with transition animation on tab change	TESTED - PASS	Mobile App (iOS/Android)
TC 055	Appointment Expiry Countdown	Verify countdown timer works for appointment expiry in 'Requested' tab	Appointment with <2hrs	Requested appointment visible	View appointment with timer 2.     Observe countdown	Countdown decreases in real-time until	Countdown decreased in real-time until expiration	TESTED - PASS	Mobile App (iOS/Android)
TC 056	Appointment Card Info Layout	Verify card UI layout (name, date, status, Pay Now) is aligned correctly	Valid appointment data	Requested tab visible	Check visual layout of cards	All info appears aligned and readable	All information appeared aligned and readable	TESTED - PASS	Mobile App (iOS/Android)
		Verify Pay Now button is disabled for expired			·		Button was disabled and not	TESTED - PASS	Mobile App
TC_057	Disabled Pay Now Link (Expired)	appointments	Expired appointment	Requested tab with expired item	View card 2. Try tapping Pay Now	Button is disabled and not clickable	clickable	TESTED - PASS	(iOS/Android) Mobile App
TC_058	Reschedule Button Hide (within 24hrs)	Verify reschedule button is hidden when <24hrs left	Appointment <24hrs away	Upcoming tab	Tap appointment 2. View details	Reschedule CTA is not visible	Reschedule CTA was not visible		(iOS/Android) Mobile App
TC_059	Cancel Button Hide (within 24hrs)	Verify cancel button is hidden when <24hrs left	Appointment <24hrs away	Upcoming tab	Tap appointment 2. View details	Cancel CTA is not visible	Cancel CTA was not visible	TESTED - PASS	(iOS/Android)
TC_060	Start Call Enable Check	Verify Start Call is only enabled 5 mins before session	Valid appointment	Upcoming tab with <5min left	View appointment card 2. Check button state	Start Call button becomes enabled exactly 5 mins before	Start Call button became enabled exactly 5 minutes before the appointment		Mobile App (iOS/Android)
TC_061	Cancel Confirmation Pop-up	Verify canceling shows confirmation popup with reason input	Upcoming appointment (>24hrs left)	Appointment details screen	1. Tap cancel 2. Observe popup	Confirmation with cancellation reason field shown	Cancellation confirmation with reason field appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_062	Completed Appointments Filter	Verify Past tab filters by Completed only	Multiple past entries	Past tab open	Tap 'Completed' filter	Only completed appointments shown	Only completed appointments were shown	TESTED - PASS	Mobile App (iOS/Android)
TC 063	Cancel Reason Length Validation	Verify reason field handles long text	Very long input (500+ chars)	Cancel popup visible	Type long reason 2. Tap submit	Input is accepted or capped with validation	Input was accepted or capped with validation	TESTED - PASS	Mobile App (iOS/Android)
						Message like "No appointments available" is	"No appointments available"	TESTED - PASS	Mobile App
TC_064	No Appointments Fallback	Verify fallback UI if no appointments exist in tab	Empty tab data	Logged-in user	Open any tab with no data	shown	message appeared  External app/browser opened with	TESTED - PASS	(iOS/Android) Mobile App
TC_065	Meeting Link Opens Correctly	Verify meeting link opens in external app/browser	Valid link	5 mins before call	Tap meeting icon	External app/browser opens with link	the meeting link	TESTED - PASS	(iOS/Android) Mobile App
TC_066	Tap Outside Pop-up	Verify popups close when tapped outside	Any popup visible	Popup open	Tap outside the popup	Popup closes gracefully	Popup closed gracefully  Emoji displayed correctly in the		(iOS/Android) Mobile App
TC_067	Emojis in Therapist Name	Verify card displays emojis in therapist name properly	Name with emoji	Requested tab visible	View appointment card	Emoji displays correctly in name	therapist/child name	TESTED - PASS	(iOS/Android)
TC_068	Appointment Sorting (Newest First)	Verify appointments are sorted with latest first	Multiple appointments	Any tab with data	Observe list 2. Check sort order	Most recent appointments appear on top	Most recent appointments appeared on top	TESTED - PASS	Mobile App (iOS/Android)
TC_069	Payment Link Refresh Behavior	Verify expired Pay Now CTA doesn't allow retries	Expired payment link	Requested tab	1. Tap Pay Now 2. Observe UI	Error shown or CTA disabled without refresh	Error was shown or CTA got disabled without refreshing	TESTED - PASS	Mobile App (iOS/Android)
TC_070	Tap Ripple Animation	Verify all CTAs have ripple animation on tap	-	Any appointment card	Tap button (e.g. Pay Now, Start Call)	Visual feedback (ripple animation) shown on tap	Ripple animation feedback appeared on tap	TESTED - PASS	Mobile App (iOS/Android)
TC_071	Long Therapist Name Wrap	Verify long therapist name wraps correctly in card	Long name	Requested tab visible	View appointment card	Text wraps cleanly without overflow	Text wrapped cleanly without overflow	TESTED - PASS	Mobile App (iOS/Android)
TC_072	Search Within Past Appointments	Verify search filters results in Past tab	Search term	Past tab	Tap search icon 2. Enter term	Filtered list shown based on input	Filtered list appeared based on input	TESTED - PASS	Mobile App (iOS/Android)
TC_073	Logout & Re-login Appointment Persistence	Verify data persists across sessions	Existing appointments	User logs out	Logout 2. Re-login 3. Open appointments	Previous appointments are still visible	Previous appointments remained visible	TESTED - PASS	Mobile App (iOS/Android)
TC 074	Cancel Button Unavailable Post Expiry	Verify cancel CTA isn't shown after expiry	Expired appointment	Appointment card	1. Tap card 2. View details	Cancel CTA not present	Cancel CTA was not present	TESTED - PASS	Mobile App (iOS/Android)
TC_074 TC_075	Cancer Button Unavariable Post Expiry	verny cancer CTA ISHT SHOWN after expiry	схри ей арропштет	мрронинени саго	i. iap caru z. view details	Cancer CTA NOL present	Cancer CTA was not present		(IOS/AIIdIOId)
TC_076									
TC_077 TC 078									
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TC 080									