

Test Case ID	Test Scenario	Description	Test Data	Precondition	Test Steps	Expected Result	Actual Result	Status	Browser specification
TC_001	Appointment tab accessibility	Verify that parent can access the appointment section from profile	-	Parent is logged in	Navigate to profile and tap on 'Appointments'	Appointments screen should open with 3 tabs visible	Appointments screen opened with all 3 tabs visible	TESTED - PASS	Mobile App (iOS/Android)
TC_002	Tabs visibility check	Verify that Requested, Upcoming, and Past tabs are shown	-	On Appointments screen	Observe tabs at the top	All 3 tabs (Requested, Upcoming, Past) should be visible	Requested, Upcoming, and Past tabs were visible	TESTED - PASS	Mobile App (iOS/Android)
TC_003	Default selected tab	Verify that Requested tab is selected by default	-	On Appointments screen	Open appointment section	Requested tab is selected by default	Requested tab was selected by default	TESTED - PASS	Mobile App (iOS/Android)
TC_004	Requested tab card layout	Verify the UI of an appointment card in Requested tab	Valid appointment data	Requested appointment exists	View appointment card	Card shows therapist name, status, time left, and "Pay Now" CTA	Card displayed therapist name, status, time left, and "Pay Now" CTA correctly	TESTED - PASS	Mobile App (iOS/Android)
TC_005	Requested list scroll	Verify that list scrolls if many requested appointments	Multiple appointments	-	Scroll down in Requested tab	All appointments should be scrollable	All appointments were scrollable	TESTED - PASS	Mobile App (iOS/Android)
TC_006	Pay Now CTA visibility	Verify Pay Now CTA on requested appointment	Payment pending appointment	-	View appointment card	"Pay Now" CTA should be visible	"Pay Now" CTA was visible	TESTED - PASS	Mobile App (iOS/Android)
TC_007	Pay Now redirection	Verify that Pay Now button opens payment screen	Valid requested appointment	-	Tap on "Pay Now"	Payment summary popup or screen should open	Payment summary popup/screen opened correctly	TESTED - PASS	Mobile App (iOS/Android)
TC_008	Appointment summary popup	Verify tapping card (not Pay Now) shows appointment summary	-	-	Tap on card outside Pay Now	Summary modal/screen should be shown	Summary modal/screen was displayed as expected	TESTED - PASS	Mobile App (iOS/Android)
TC_009	Payment success popup	Verify confirmation popup is shown on successful payment	Valid payment method	Payment done	Complete payment process	"Payment successful" confirmation popup shown	"Payment successful" confirmation popup appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_010	Expired link disables Pay Now	Verify Pay Now becomes inactive when expired	Expired appointment	Appointment past cutoff	View appointment card	Pay Now button is disabled/grayed out	Pay Now button was disabled/grayed out	TESTED - PASS	Mobile App (iOS/Android)
TC_011	Post-payment card movement	Verify card moves to upcoming tab after payment	Payment successful	Payment made	Go to Upcoming tab	Appointment appears in Upcoming	Appointment appeared in Upcoming tab	TESTED - PASS	Mobile App (iOS/Android)
TC_012	Upcoming card layout	Verify UI of upcoming appointment card	Valid data	Appointment confirmed	View upcoming appointment card	Shows therapist, date, time, meeting link icon	Therapist, date, time, and meeting link icon were displayed	TESTED - PASS	Mobile App (iOS/Android)
TC_013	Meeting link timing	Verify that meeting icon activates only 5 mins before call	Upcoming appointment	Time < 5 min before session	View card	Meeting link becomes active (highlighted/clickable)	Meeting link became active and clickable	TESTED - PASS	Mobile App (iOS/Android)
TC_014	Meeting link redirection	Verify meeting icon opens the link	Meeting started	Link active	Tap on meeting icon	Meeting/video call opens	Meeting/video call opened successfully	TESTED - PASS	Mobile App (iOS/Android)
TC_015	Reschedule button visibility	Verify reschedule CTA shown if appointment is > 24hrs away	Appointment > 24hrs left	-	Tap card and view details	Reschedule option visible	Reschedule option was visible	TESTED - PASS	Mobile App (iOS/Android)
TC_016	Cancel button visibility	Verify cancel CTA shown if appointment is > 24hrs away	Appointment > 24hrs left	-	Tap card and view details	Cancel option visible	Cancel option was visible	TESTED - PASS	Mobile App (iOS/Android)
TC_017	CTA absence < 24hrs	Verify cancel/reschedule not shown <24 hrs before call	Appointment < 24hrs left	-	Tap appointment	Cancel/reschedule buttons hidden	Cancel/reschedule buttons were hidden	TESTED - PASS	Mobile App (iOS/Android)
TC_018	Start Call disabled before 5 mins	Verify "Start Call" button is disabled before 5 mins	Time > 5 min before call	-	View appointment	Start Call button should be grayed out	Start Call button appeared grayed out	TESTED - PASS	Mobile App (iOS/Android)
TC_019	Start Call active after 5 mins	Verify button gets active 5 mins before session	Time ≤ 5 min	-	View appointment card	Start Call becomes clickable	Start Call became clickable at the correct time	TESTED - PASS	Mobile App (iOS/Android)
TC_020	Appointment cancellation flow	Verify cancellation flow with reason input	Valid upcoming appointment	>24 hrs left	Tap cancel > select reason > confirm	Appointment moved to Past; cancellation confirmation shown	Appointment moved to Past and cancellation confirmation appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_021	Cancellation charge info	Verify cancellation charge info shown before confirming	-	Valid cancellation	Tap cancel	Charges and reason input should appear	Charge details and reason input appeared correctly	TESTED - PASS	Mobile App (iOS/Android)
TC_022	Past tab layout	Verify UI of Past appointments tab	Valid data	Past appointments exist	Open Past tab	Shows appointment history	Appointment history was displayed	TESTED - PASS	Mobile App (iOS/Android)
TC_023	Completed tag presence	Verify completed tag shows on past appointments	Completed sessions	-	View past cards	Each shows "Completed" or other relevant status	Each appointment showed "Completed" or relevant status	TESTED - PASS	Mobile App (iOS/Android)
TC_024	Past tab filter: Completed	Verify filter 'Completed' shows only completed items	-	Past tab open	Tap "Completed" quick filter	Only completed appointments should show	Only completed appointments were displayed	TESTED - PASS	Mobile App (iOS/Android)
TC_025	Past tab filter: ALL	Verify "ALL" filter shows all past records	-	Past tab open	Tap "ALL" filter	All past appointments listed	All past appointments were listed	TESTED - PASS	Mobile App (iOS/Android)
TC_026	Tab switch animation	Verify there is a smooth animation between tab switching	-	On Appointments screen	Switch tabs	Tabs slide with animation, no flicker	Tabs slid with smooth animation and no flicker	TESTED - PASS	Mobile App (iOS/Android)
TC_027	Appointment list loading indicator	Verify loader is shown while appointments fetch	Simulate delay	-	Reload screen	Spinner appears until data loads	Spinner appeared until data loaded	TESTED - PASS	Mobile App (iOS/Android)
TC_028	Empty state for appointments	Verify empty state message when no data	No appointments	-	Open any empty tab	"No Appointments Found" message appears	"No Appointments Found" message appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_029	API failure handling	Verify error toast/message on fetch fail	Simulate API failure	-	Load appointments	Error message shown (e.g. "Failed to fetch appointments")	Error message such as "Failed to fetch appointments" was shown	TESTED - PASS	Mobile App (iOS/Android)
TC_030	Appointment detail navigation	Verify tapping a card opens appointment details	Valid card	-	Tap appointment	Detail screen opens with full info	Detail screen opened with full appointment info	TESTED - PASS	Mobile App (iOS/Android)
TC_031	Detail view field accuracy	Verify all fields in detail page are correct	-	-	Open detail screen	Name, date, time, payment status, link etc. visible	Name, date, time, payment status, link, etc. were visible	TESTED - PASS	Mobile App (iOS/Android)
TC_032	Long therapist name layout	Verify long therapist names wrap and don't overflow	Long name data	-	View card	Name wraps within the card boundaries	Name wrapped correctly within card boundaries	TESTED - PASS	Mobile App (iOS/Android)
TC_033	Emoji display in names	Verify emojis don't break layout	Therapist name has emoji	-	View card	Layout stays intact	Layout remained intact without distortion	TESTED - PASS	Mobile App (iOS/Android)
TC_034	Incomplete data rendering	Verify cards still load if optional fields are missing	Missing phone or image	-	View card	Card displays available fields without crash	Card displayed available fields without crashing	TESTED - PASS	Mobile App (iOS/Android)
TC_035	Reschedule navigation	Verify clicking reschedule opens correct screen	Valid appointment	>24 hrs	Tap reschedule	Reschedule date/time selection screen appears	Reschedule date/time selection screen appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_036	Reschedule success popup	Verify confirmation popup on rescheduling	-	Valid appointment	Select new time & confirm	"Appointment rescheduled" message appears	"Appointment rescheduled" message appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_037	Reschedule network error	Verify graceful failure on rescheduling if network lost	Disable internet	-	Tap reschedule > confirm	Error shown (e.g., "Network unavailable")	Error message like "Network unavailable" was shown	TESTED - PASS	Mobile App (iOS/Android)
TC_038	Cancel reason validation	Verify cancel can't be submitted with no reason	Tap cancel	Leave reason blank	Try to confirm	Validation message shown (e.g. "Please provide a reason")	Validation message like "Please provide a reason" appeared	TESTED - PASS	Mobile App (iOS/Android)
TC_039	Reason field character limit	Verify character limit on cancellation reason	>300 characters	-	Type long reason	Input stops at character limit	Input stopped at the character limit	TESTED - PASS	Mobile App (iOS/Android)
TC_040	Rebooking restriction in past tab	Verify no rebook option in parent flow	Past appointment	-	View details	No rebook button present	No rebook button was present	TESTED - PASS	Mobile App (iOS/Android)

