Com DEALL

1. Introduction :

The Com DEALL digital platform is designed to streamline early intervention program management by integrating all essential functions into a single system. It supports therapists, administrators, and parents through a structured workflow that ensures efficiency, transparency, and improved child outcomes.

Key features include:

- **Lesson Plans & Assessments:** Create, edit, or bulk upload lesson plans and assessments with preview options, along with mapped reports and evaluations.

- **Child & Therapist Management:** Add and manage child/parent profiles, assign therapists, track workload, and maintain detailed progress reports.

- **Scheduling & Appointments:** Flexible calendar picker with time slots, saved schedules, appointment creation, approval, rescheduling, refunds, and archival.

- **Subscriptions & Transactions:** Manage subscription plans, view user details, track transactions, and access related payment artifacts.

- **Reports & Content Management:** Generate detailed activity-based reports, create and manage content, FAQs, and teaching resources.

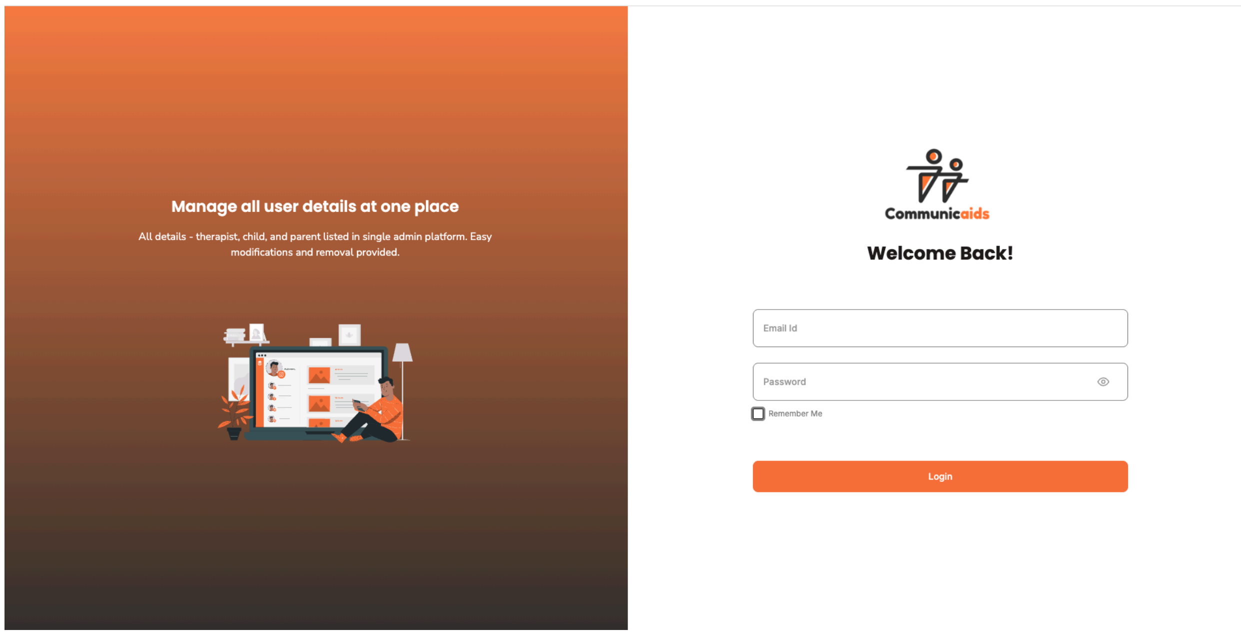
- **Support & Settings:** Handle support tickets with resolution flows, and configure platform fees, GST, revenue share, time slots, and dropdown options.

- **Dashboard & Profiles:** A central dashboard gives an overview of revenue, reports, support, and activity, while admin profiles can be viewed and updated easily.

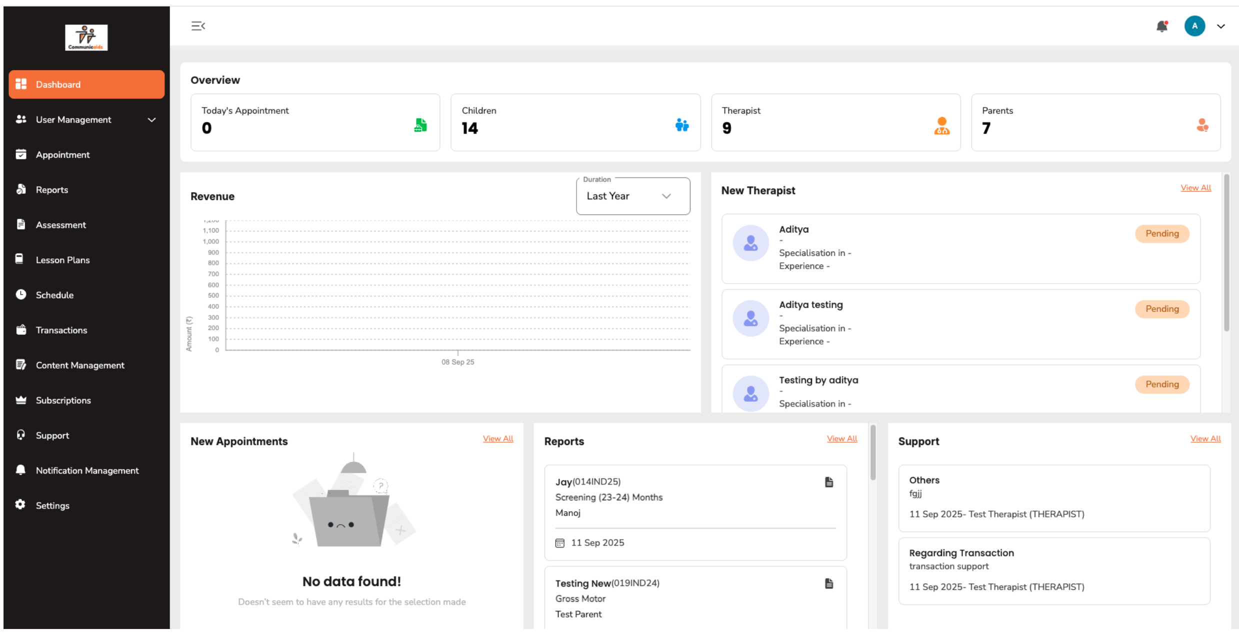
This comprehensive system empowers Com DEALL centers to deliver therapy programs effectively, ensuring smooth coordination between therapists, children, and parents, while also maintaining operational and financial oversight.

2. How to schedule the calls

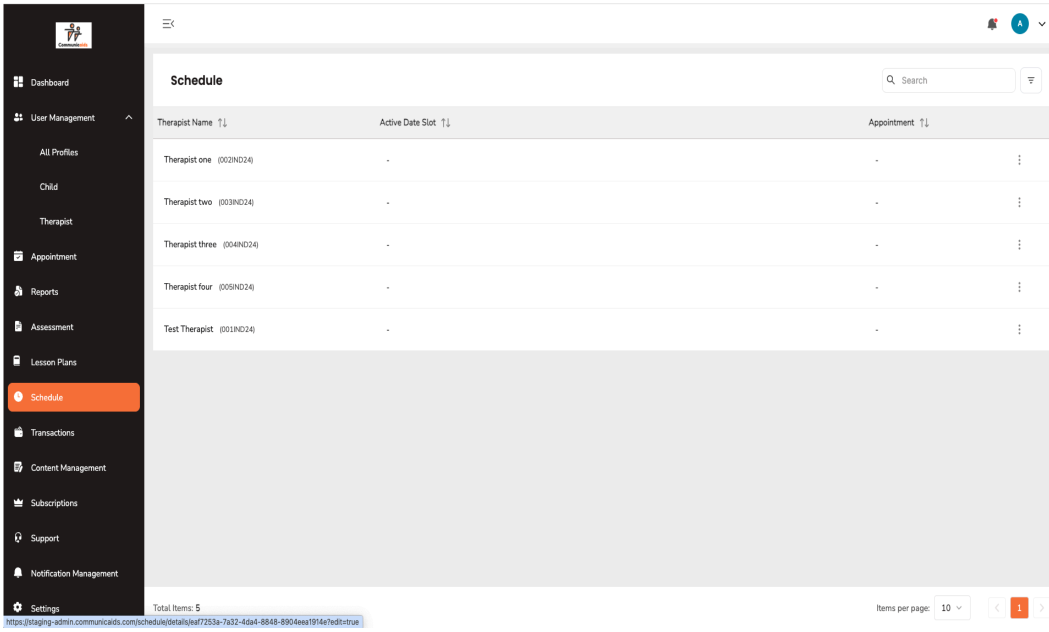
- Log in with your login credentials



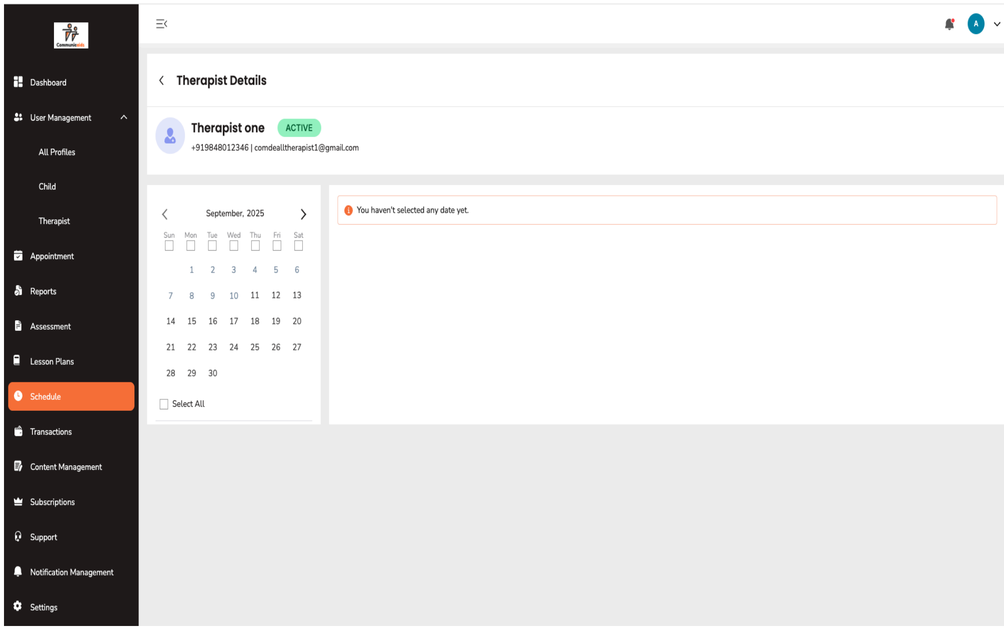
- After entering your credentials, click the *Login* button. Once logged in successfully, you will be redirected to the Dashboard.



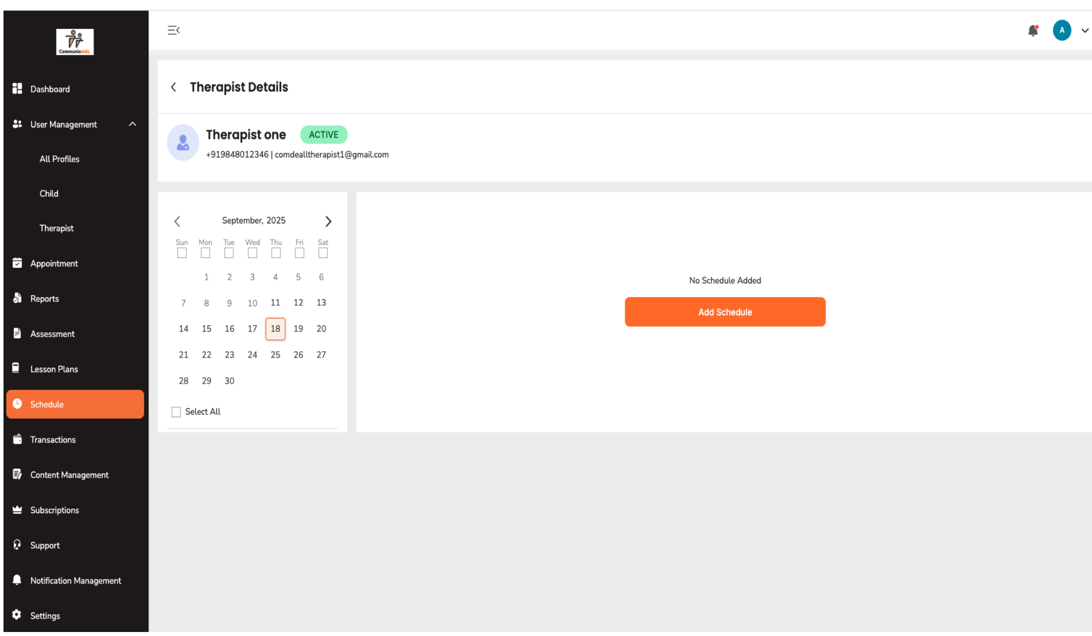
- You can navigate to the Schedule page by clicking on *Schedule*



- Select the therapist’s name to be redirected to the Therapist Details page

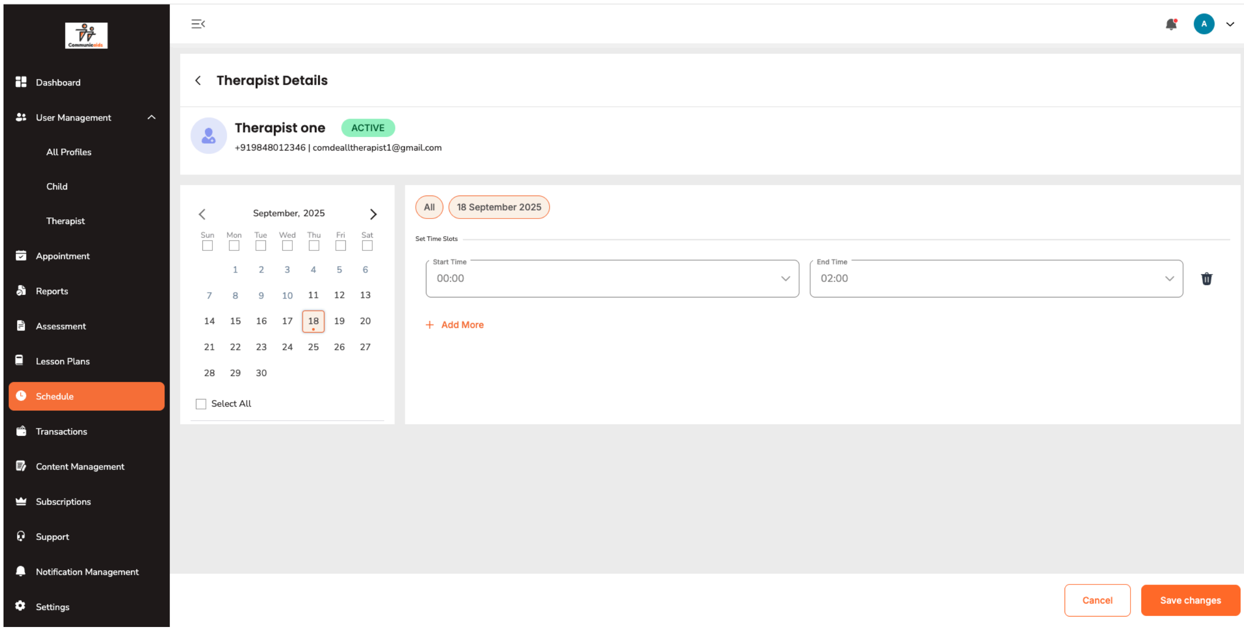


- On the Therapist Details page, you can select a single date or multiple dates to add a schedule

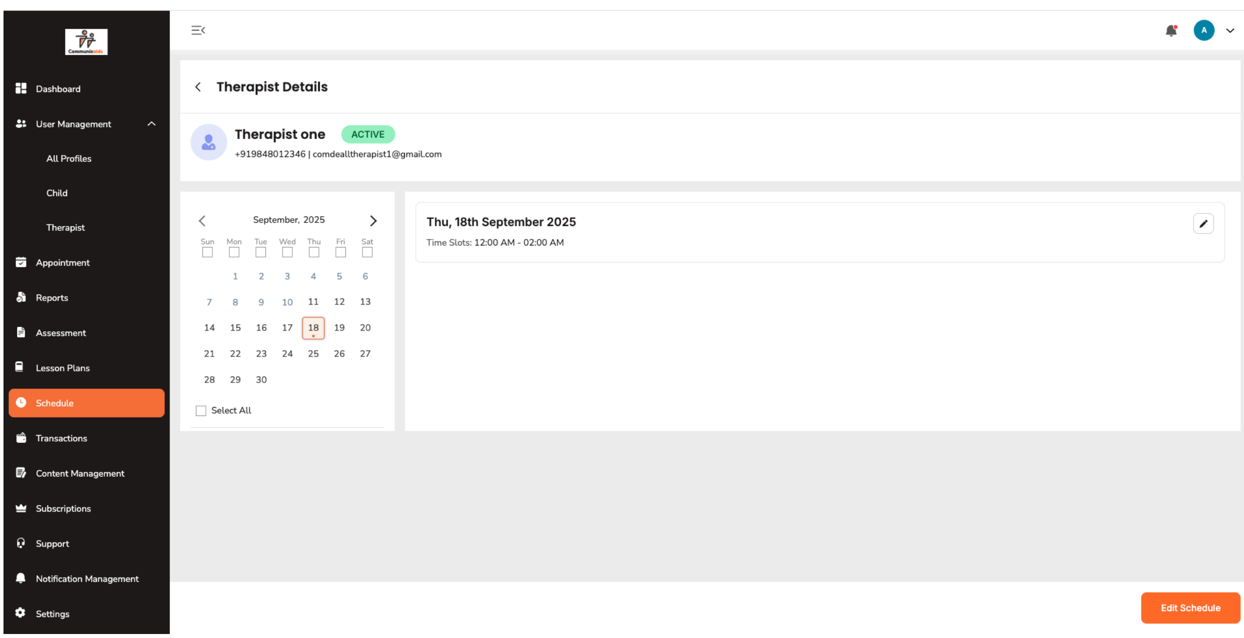


- Once you click *Add Schedule*, the Time Slot page will open

- Select the time for the appointment schedule and click *Save Changes*.

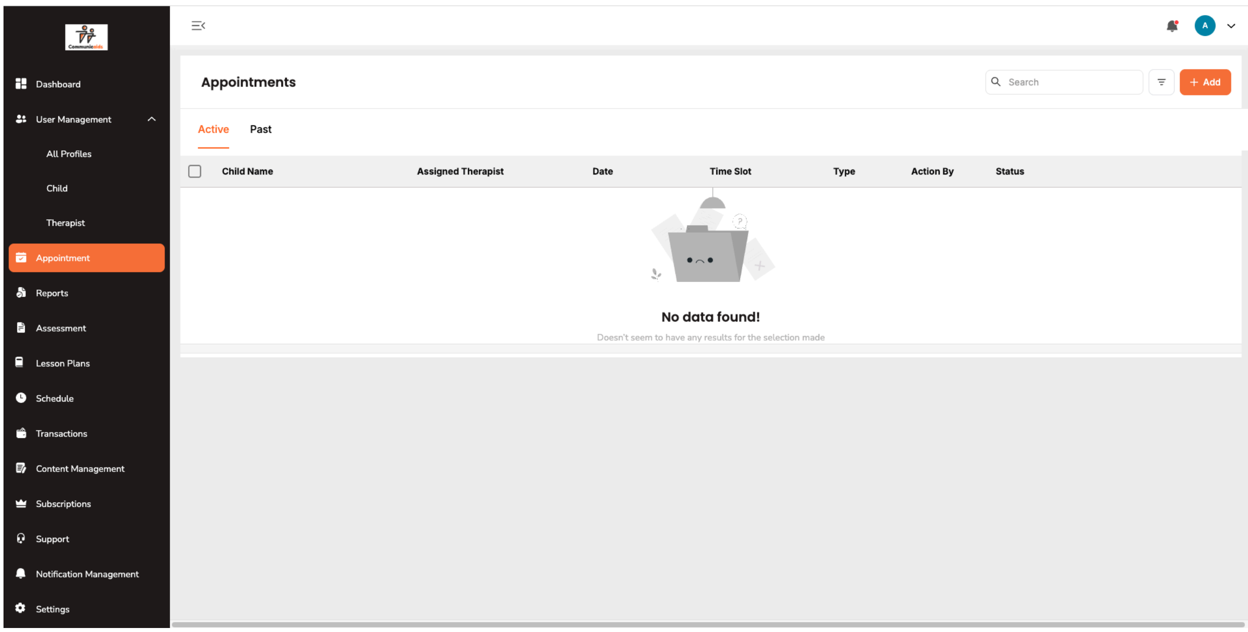


- After clicking *Save Changes*, a schedule is created with the selected date and time. You can edit it, set a new time slot, and then click *Update Changes*

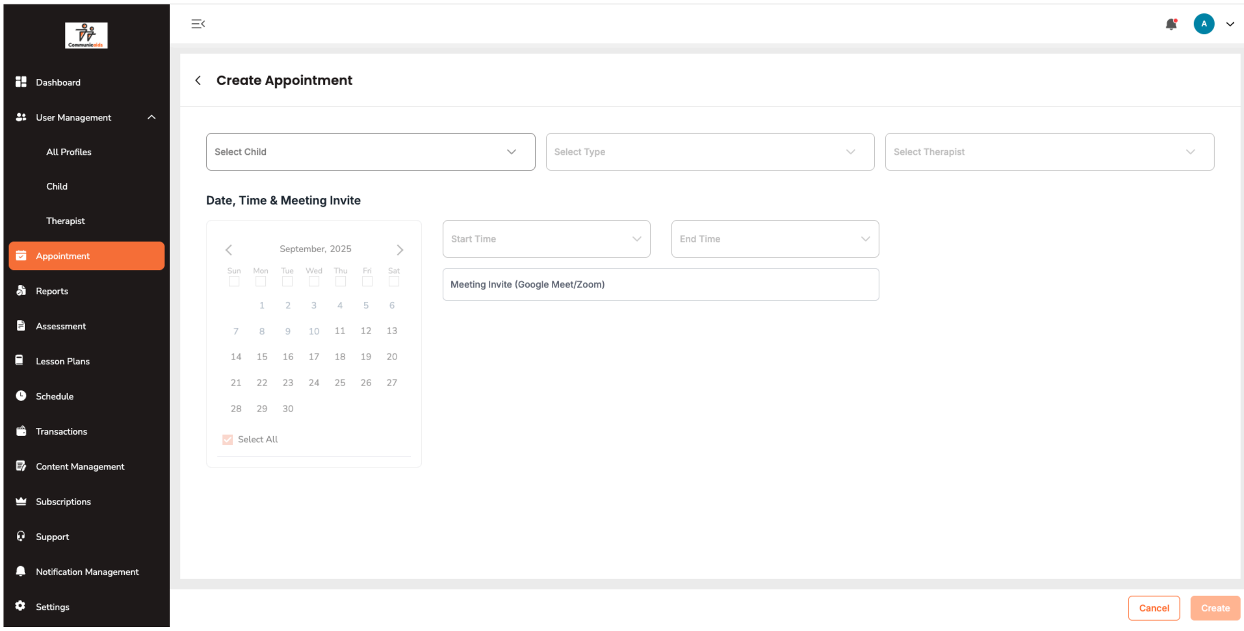


3. Walkthrough of an Appointment :

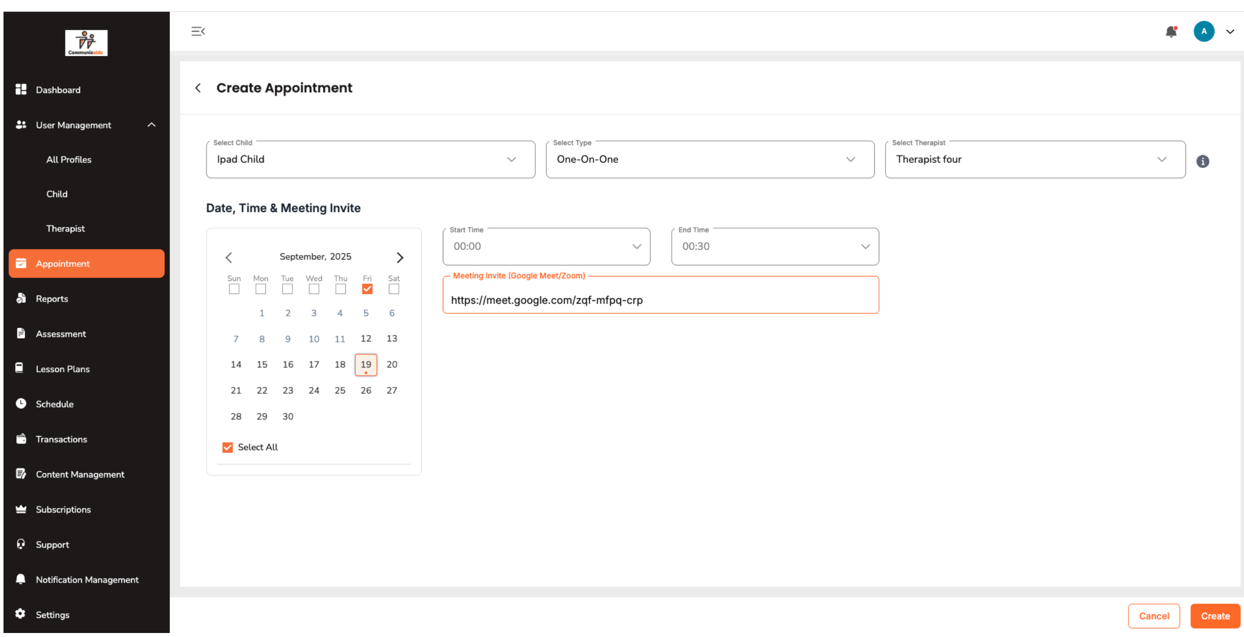
- Click Appointment tab left side and Page will open

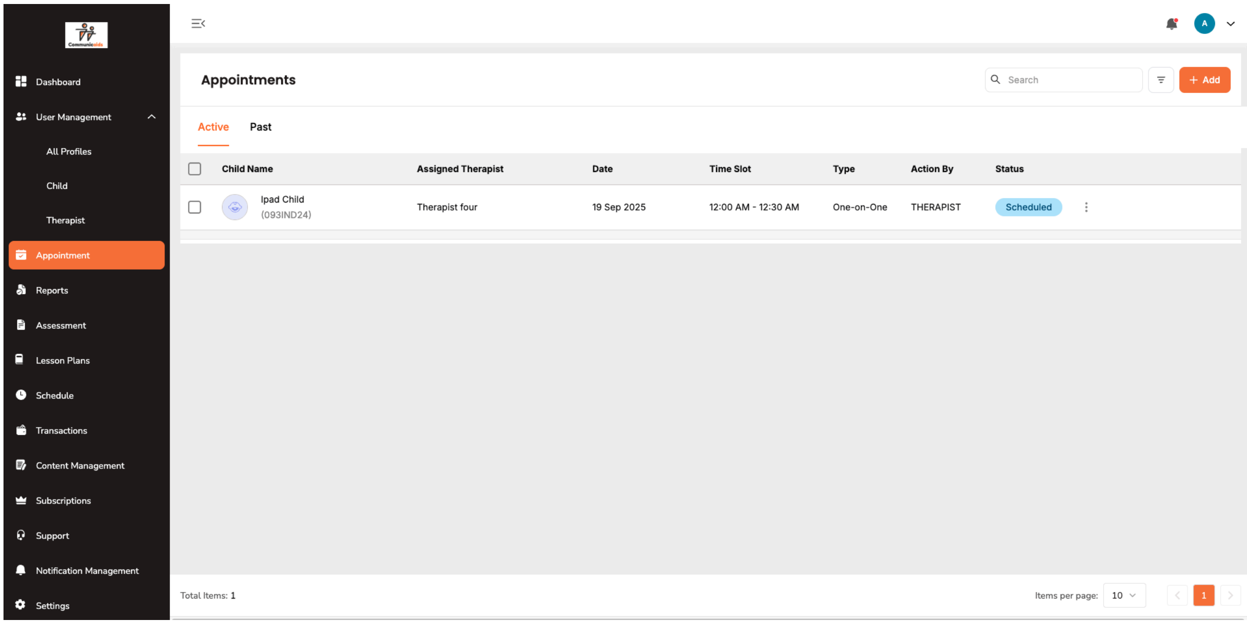


- Now, click the Add button in the top-right corner to be redirected to the Create Appointment page

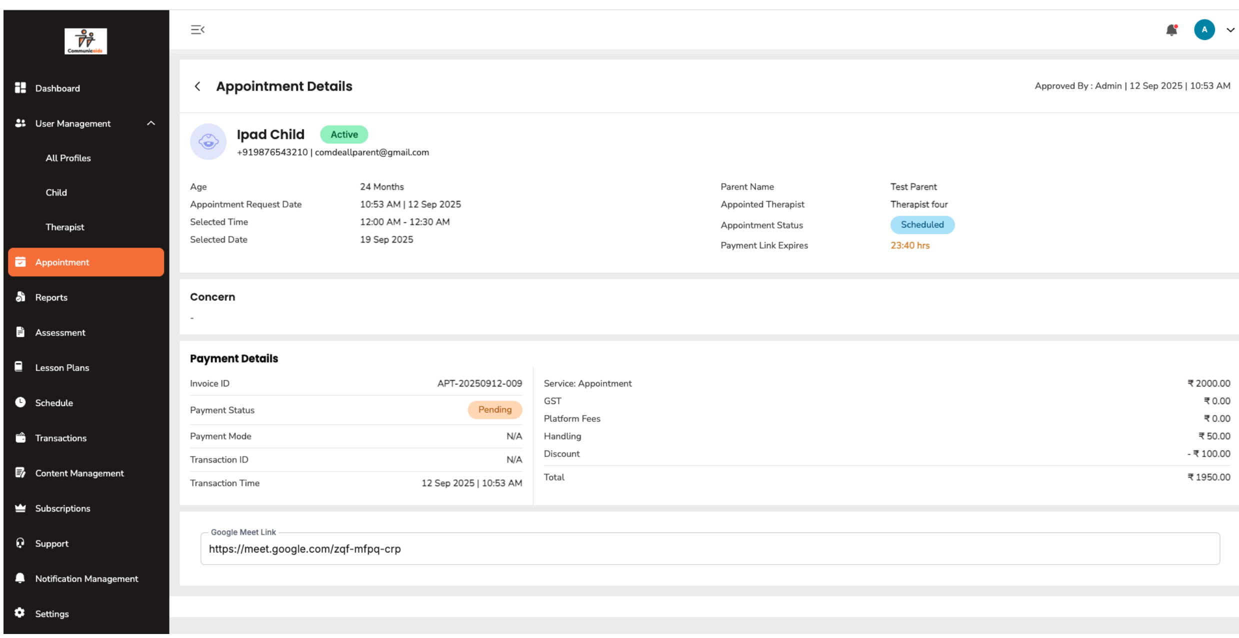


- Select the respective child and type, choose a therapist with the schedule date and time, add the Google or Zoom meeting link, and click the *Create* button. Once you click *Create*, the appointment will be created

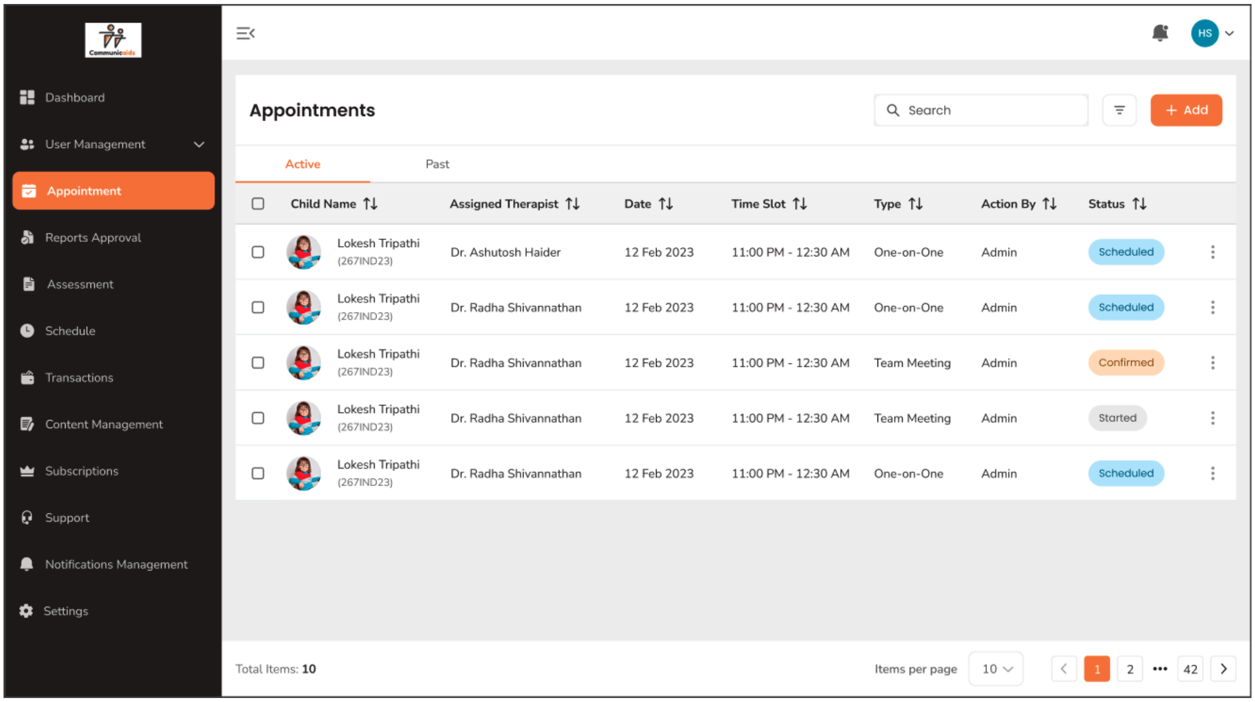




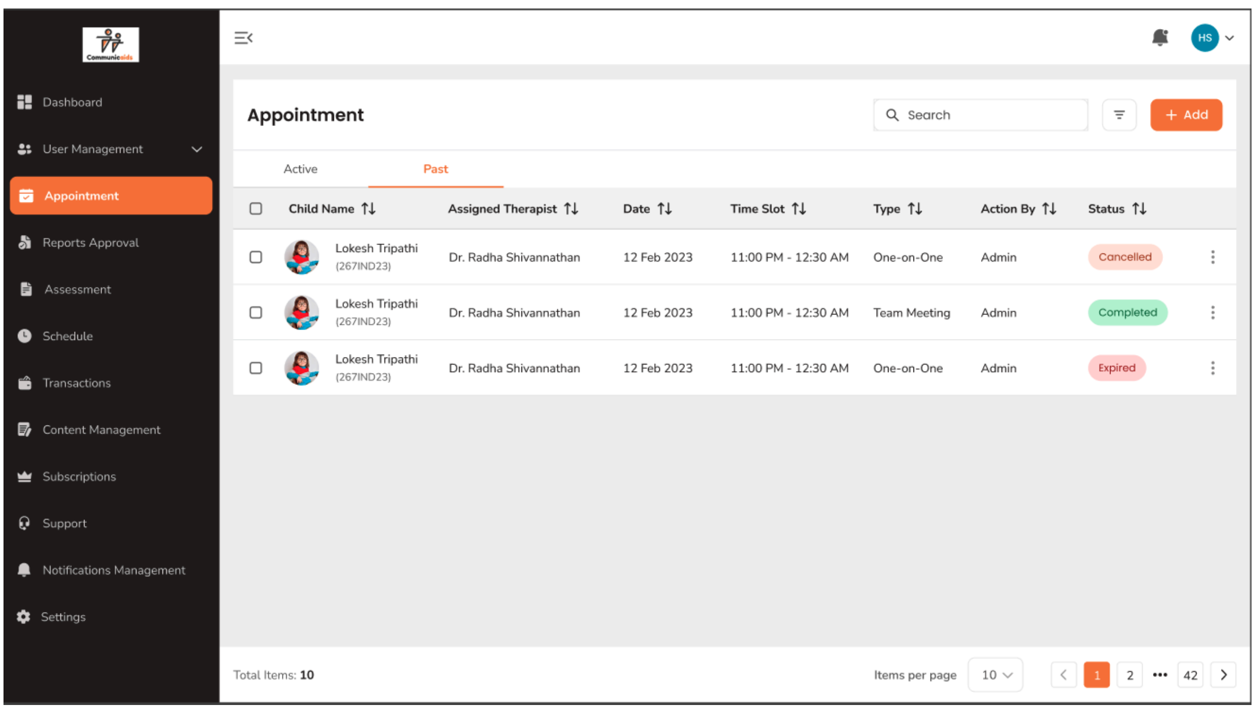
- If You want to check Appointment details, Click appointment data of respective one, you will redirect to Appointment Details page



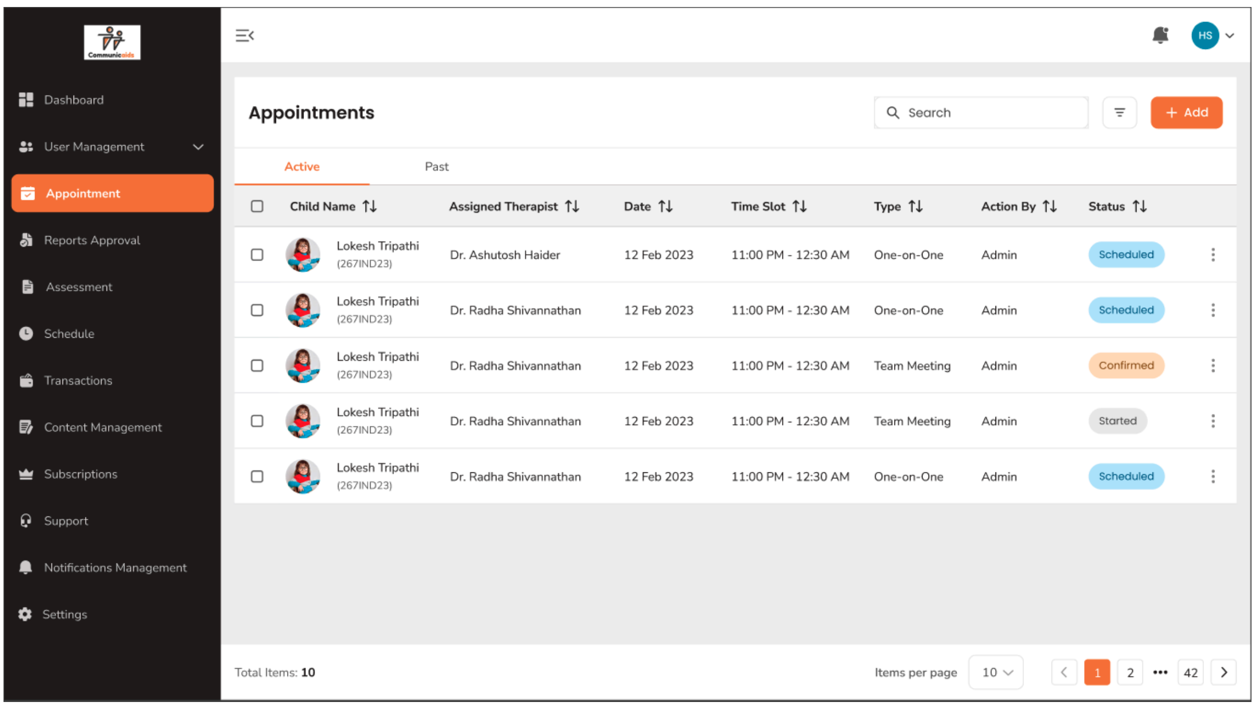
- In Appointments, there are two tabs: *Active* and *Past*
- The *Active* tab shows only Scheduled, Confirmed, and Started appointments.

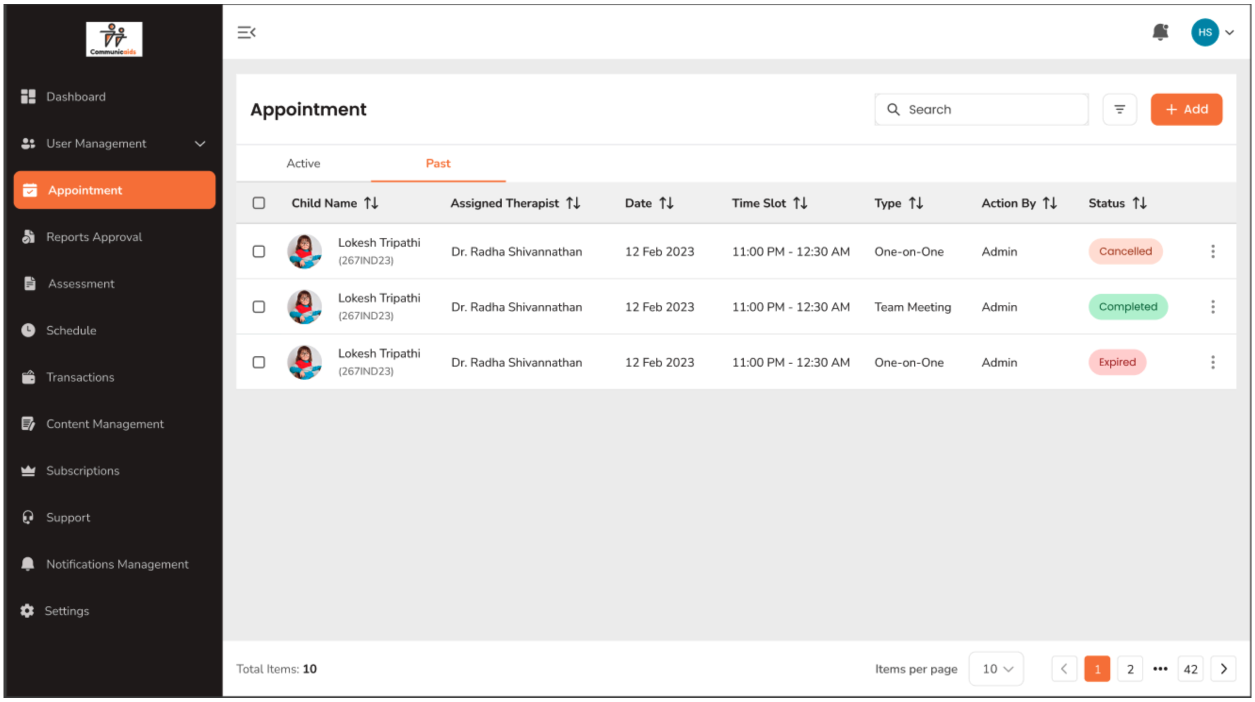


- The *Past* tab shows Cancelled, Completed, and Expired appointments

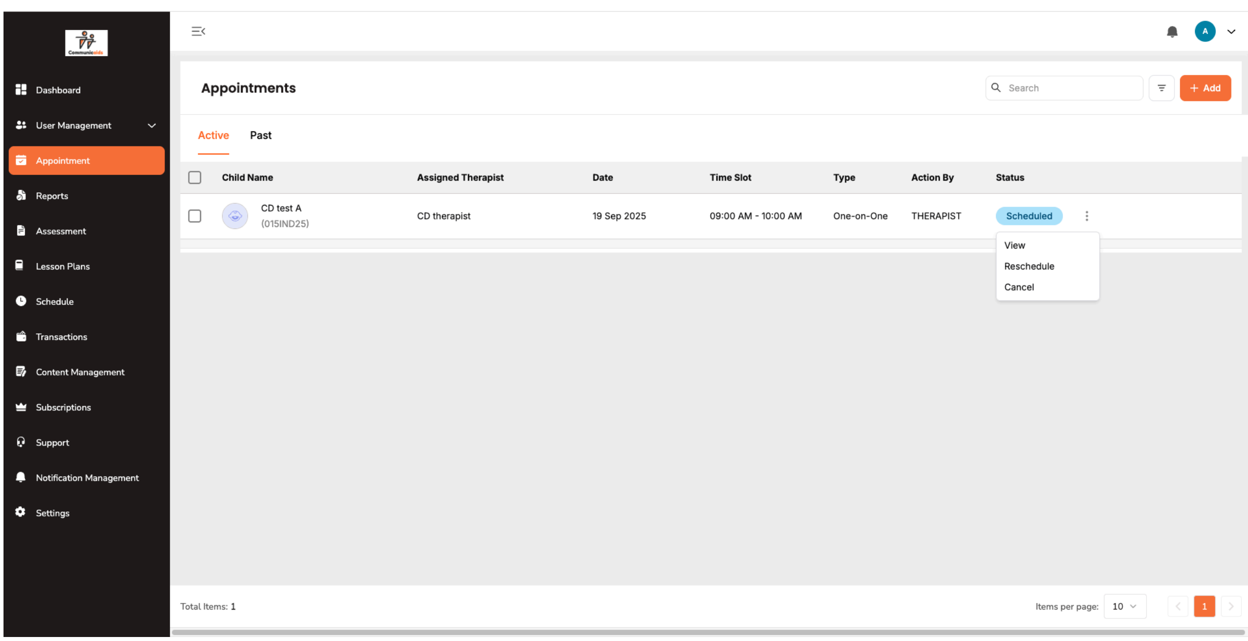


- Depending on conditions, the appointment status will change as follows: from *Scheduled* to *Confirmed*, then from *Confirmed* to *Started*. Once the appointment is complete, the status will update to *Completed*. If the appointment is cancelled, the status will change to *Cancelled*
- If payment is not completed within 24 hours, the appointment will expire and its status will change to *Expired*

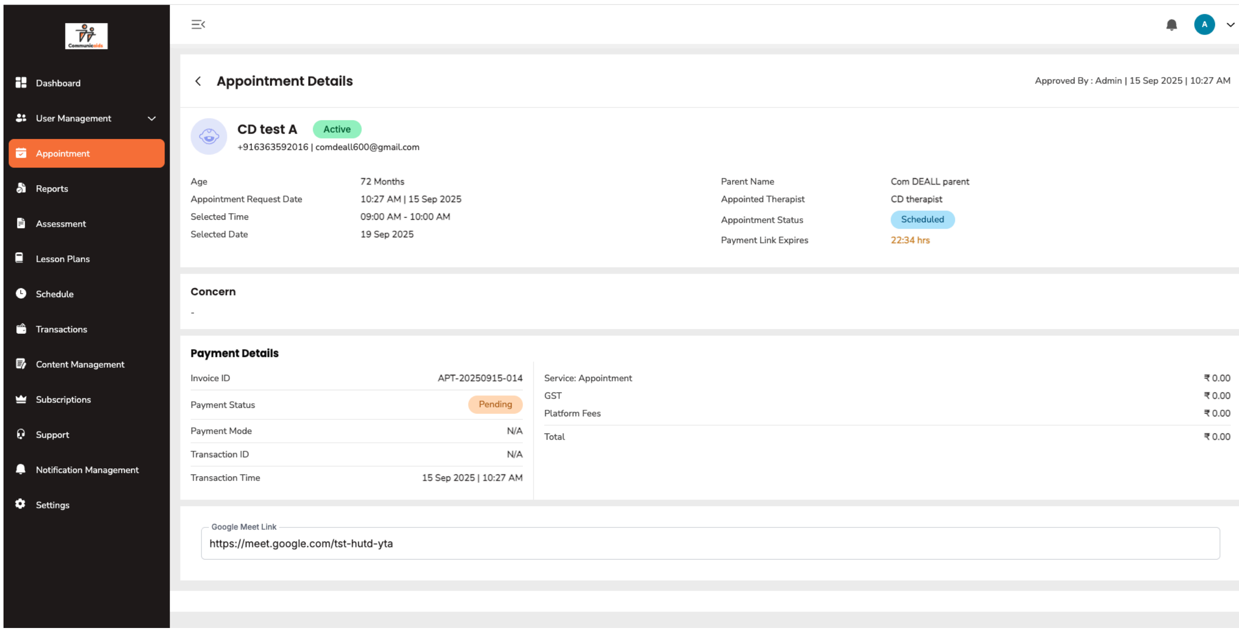




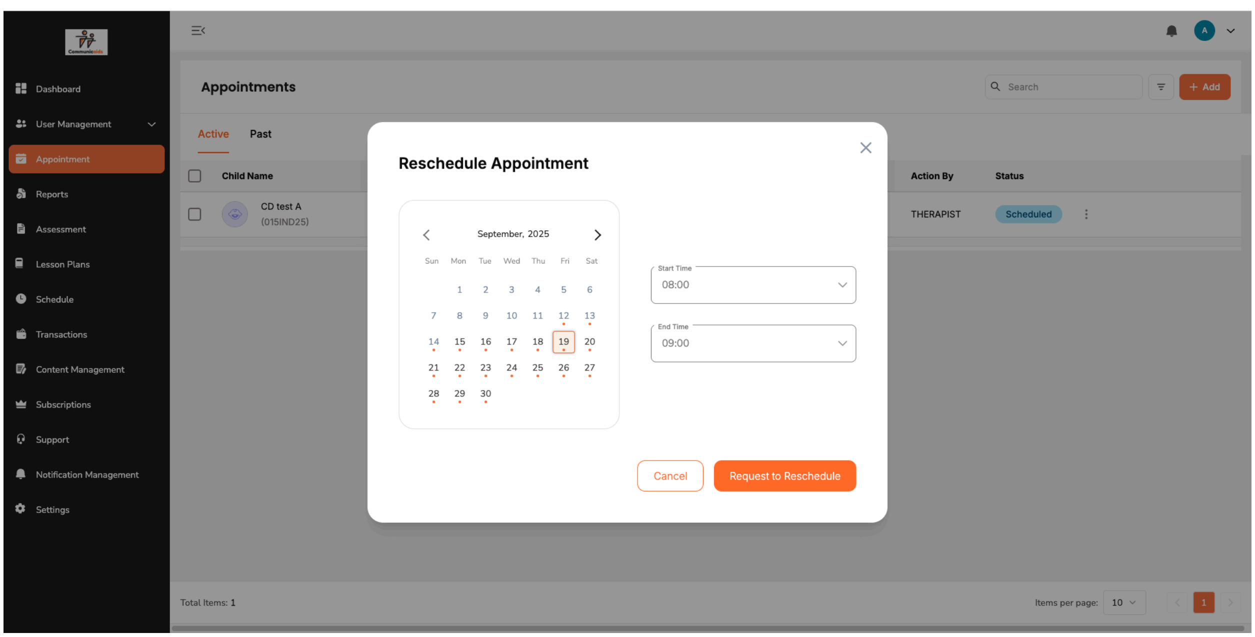
- When you click the three dots, you will see three options: *View*, *Reschedule*, and *Cancel*



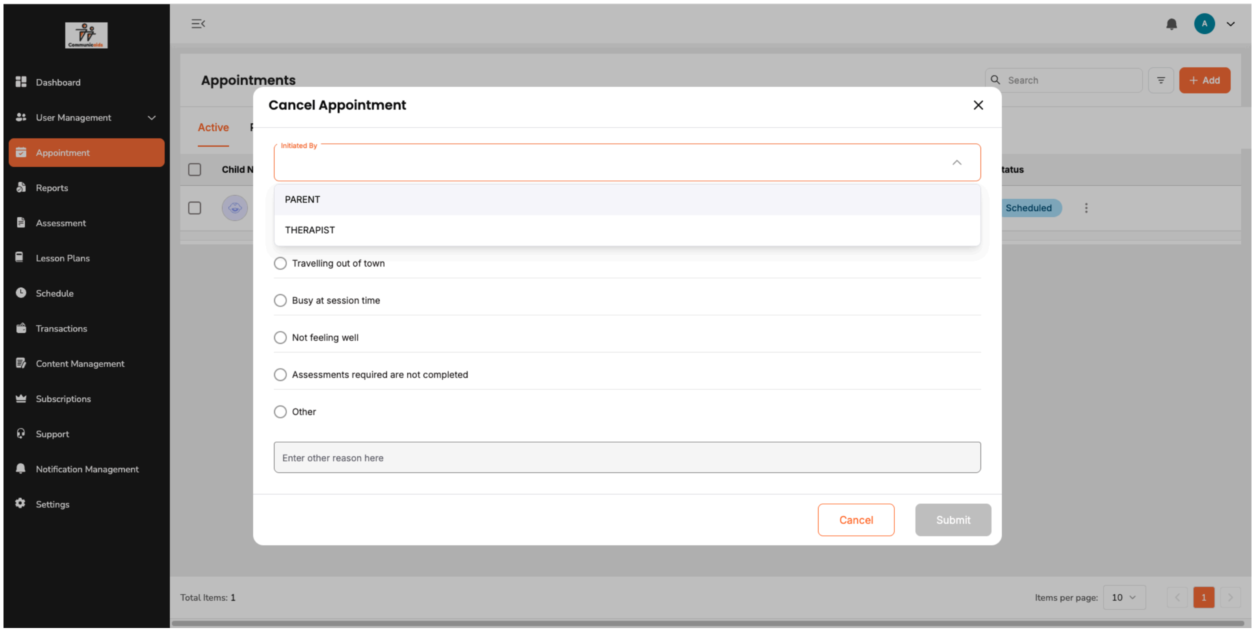
- When you click the *View* option, the Appointment Details page will open based on the appointment's status



- When you click *Reschedule*, a pop-up modal will open to reschedule the appointment

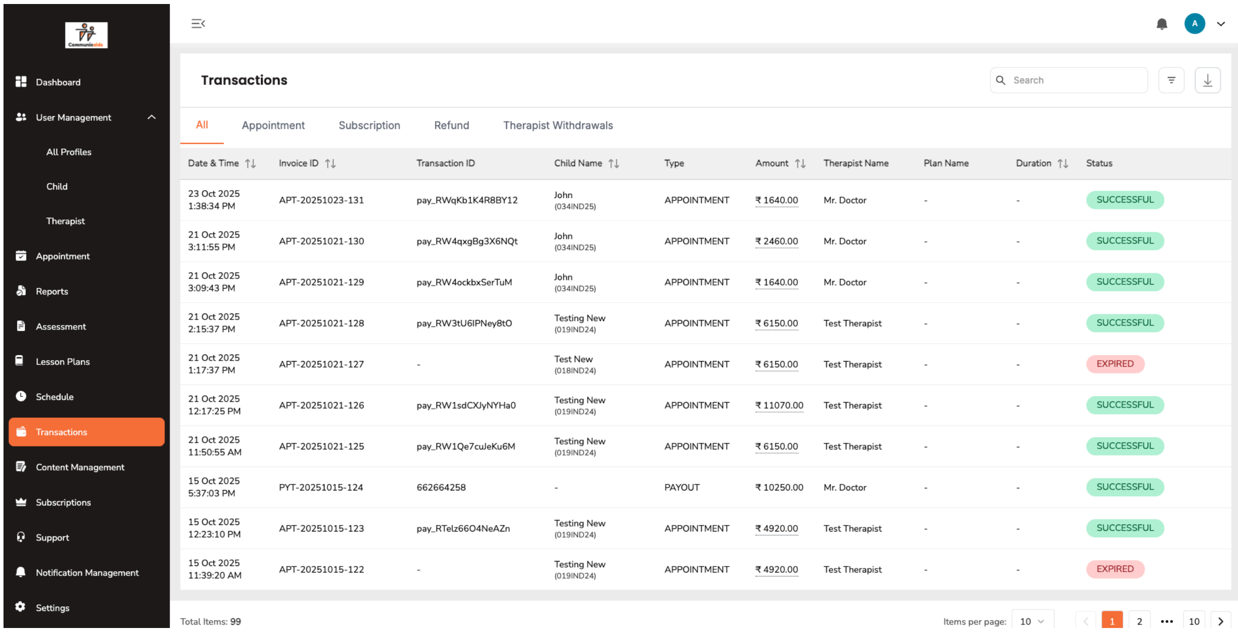


● To cancel an appointment, click the *Cancel* button. The appointment will be cancelled based on the applicable conditions

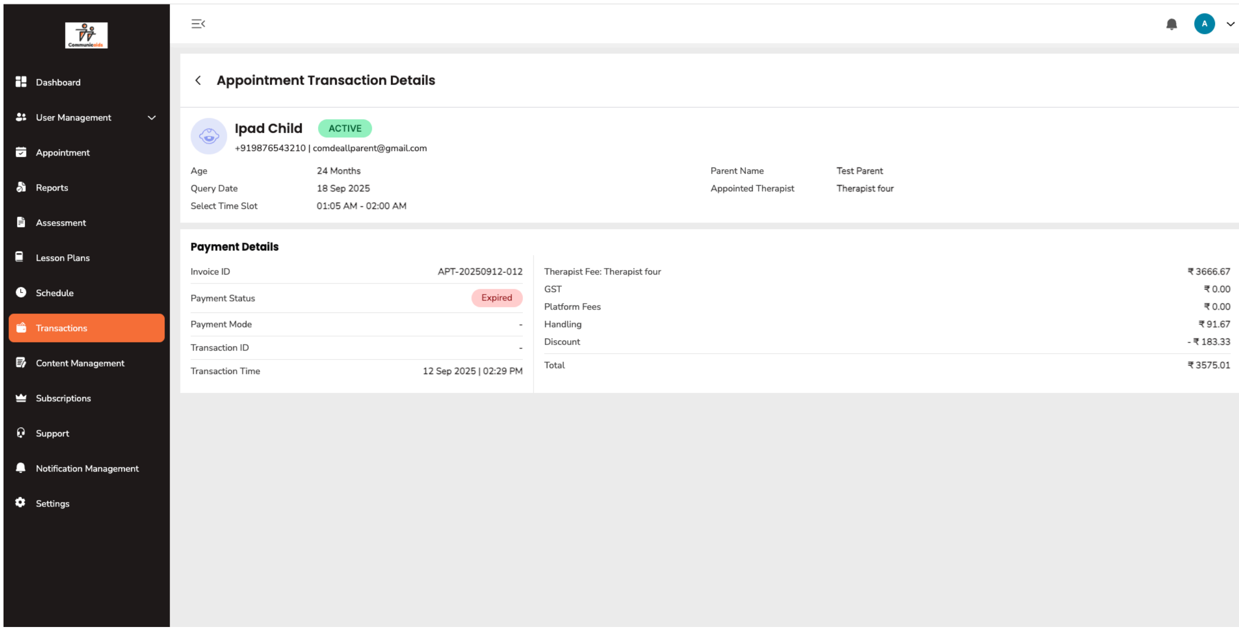


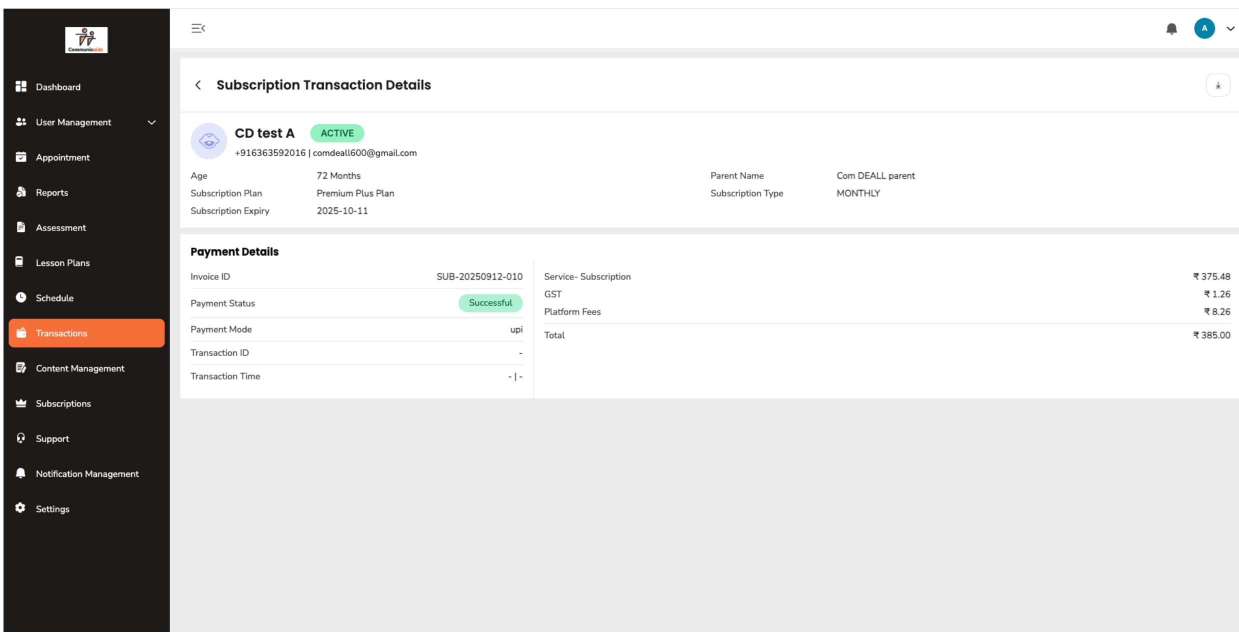
4.Walkthrough of an Transaction :

● Click Transaction tab left side and Page will open



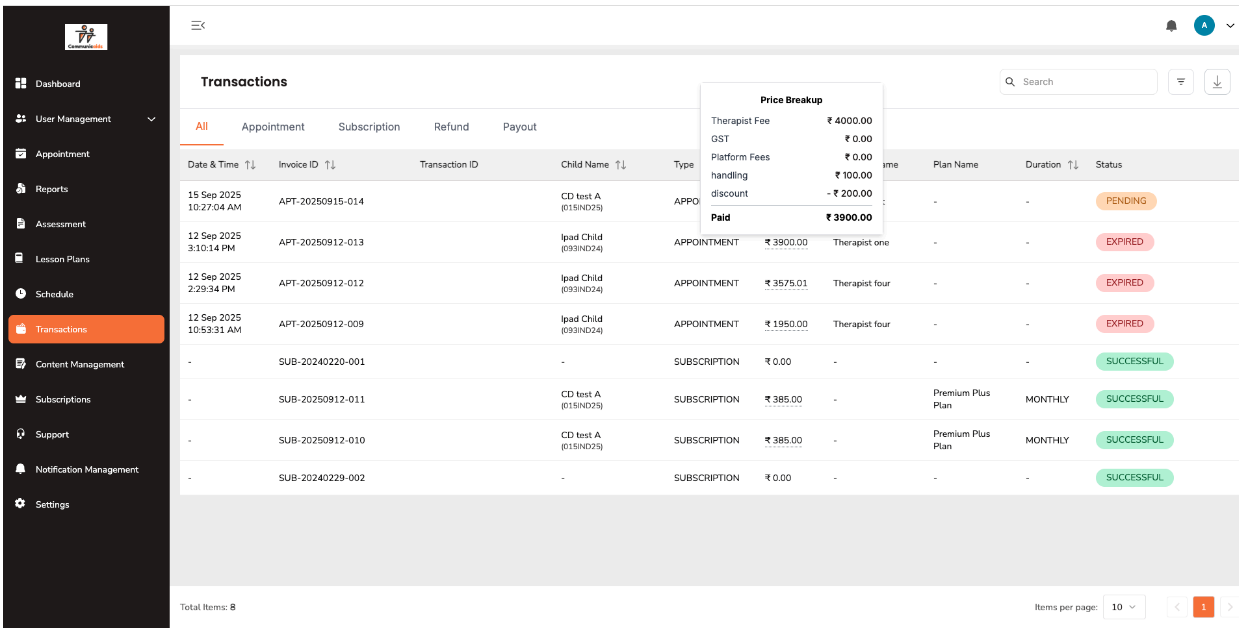
- In Transactions, there are five tabs: *All*, *Appointment*, *Subscription*, *Refund*, and *Therapist Withdrawals*
- The *All* tab displays all transaction details. The *Appointment* tab shows appointment-related transactions. The *Subscription* tab displays subscription transaction details. The *Refund* tab shows refund details, and the *Therapist Withdrawals* displays *Therapist Withdrawals* details



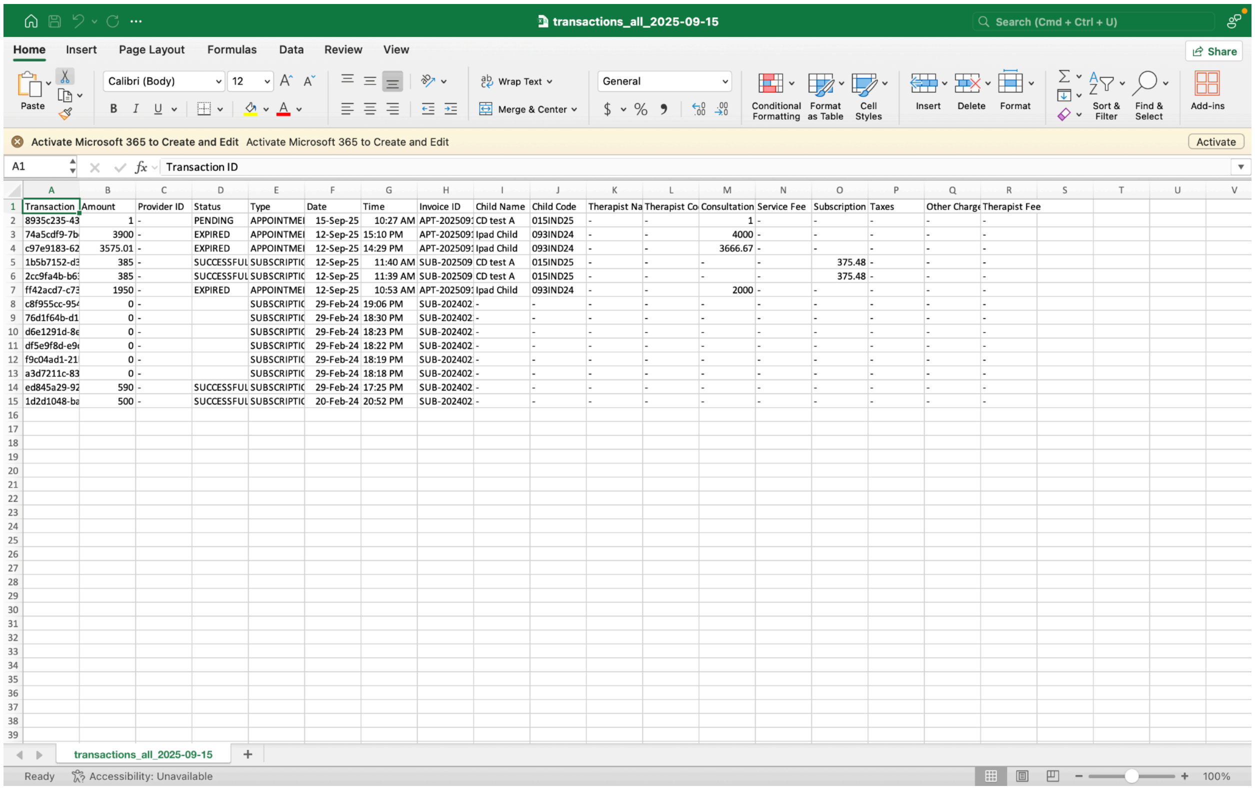


- We have different statuses such as *Successful*, *Expired*, *Refund*, and *Therapist Withdrawals*. Each status is displayed in a different color for easy identification.

- When you hover over the Amount tab, a Price Breakup will be displayed, showing all fare details of the transaction

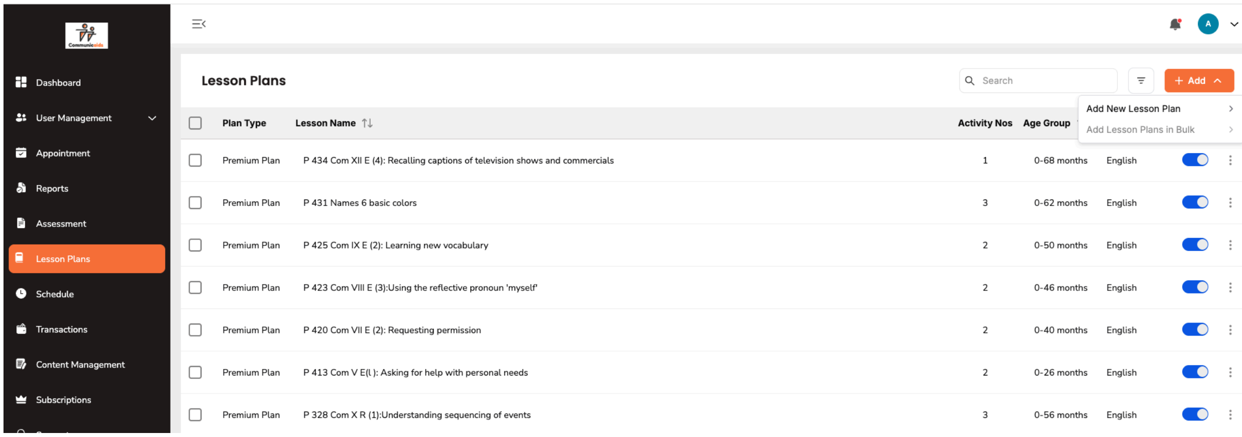


- There is a *Download* button in the top-right corner. When you click it, a CSV file containing the data will be downloaded.

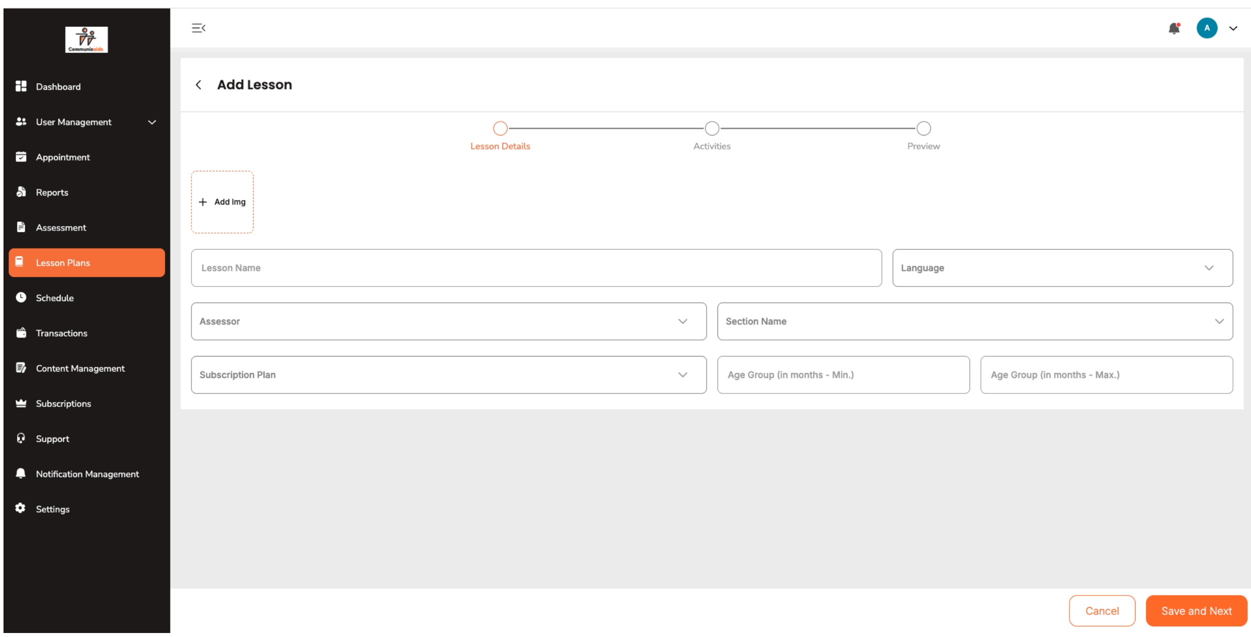


5.Walkthrough of an LessonPlan:

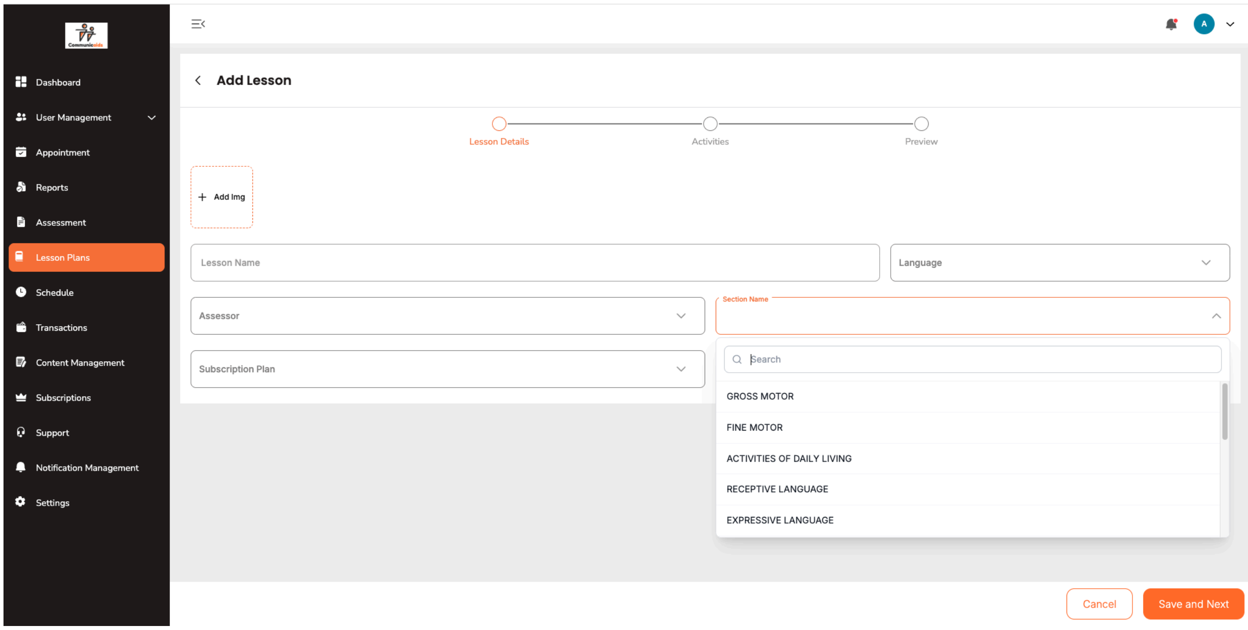
- If you click *Lesson Plan* from the left-side tab, the Lesson Plan table data will open
- When you click the *Add* button in the top-right corner, a dropdown will open with two options: *Add New Lesson Plan* and *Add Lesson Plans in Bulk*



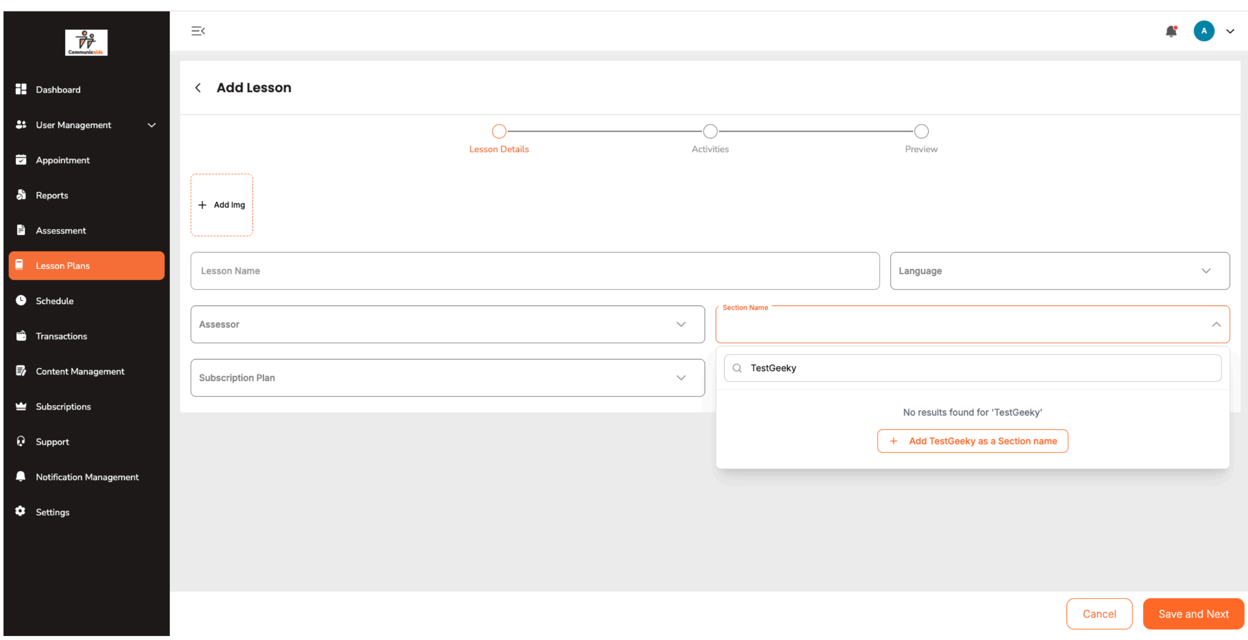
- When you click *Add New Lesson Plan*, you will be redirected to the *Add Lesson* page



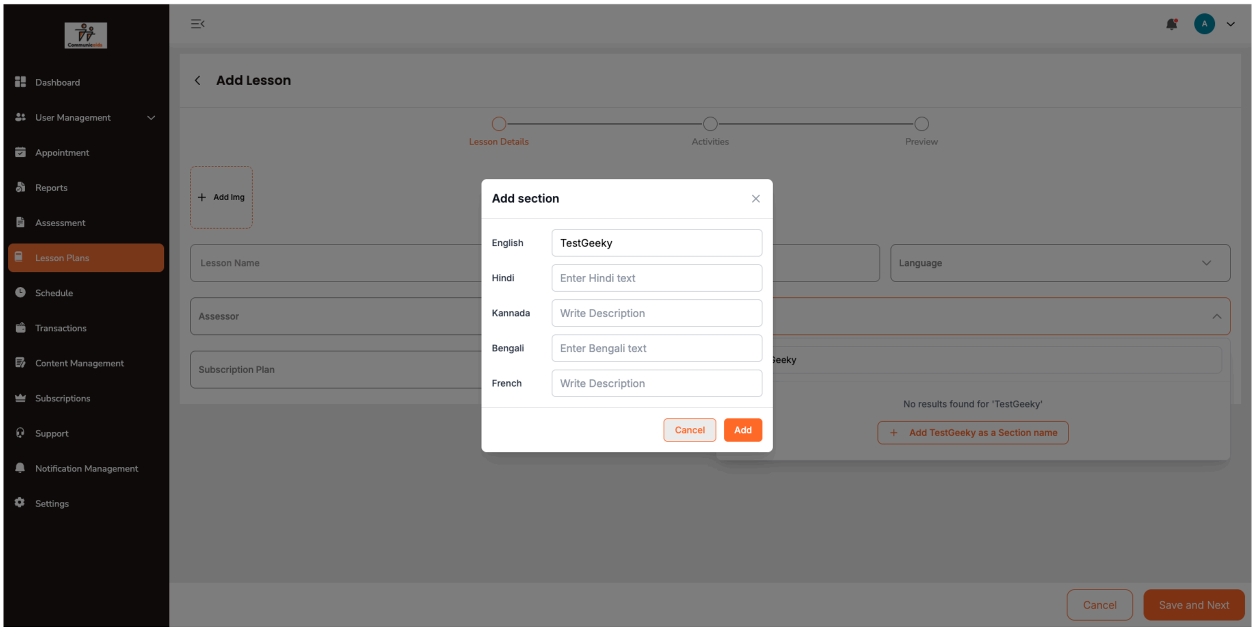
- In the *Add Lesson* page, you need to fill in all the details along with the media
- We have a *Section Name* field, which contains different types of data



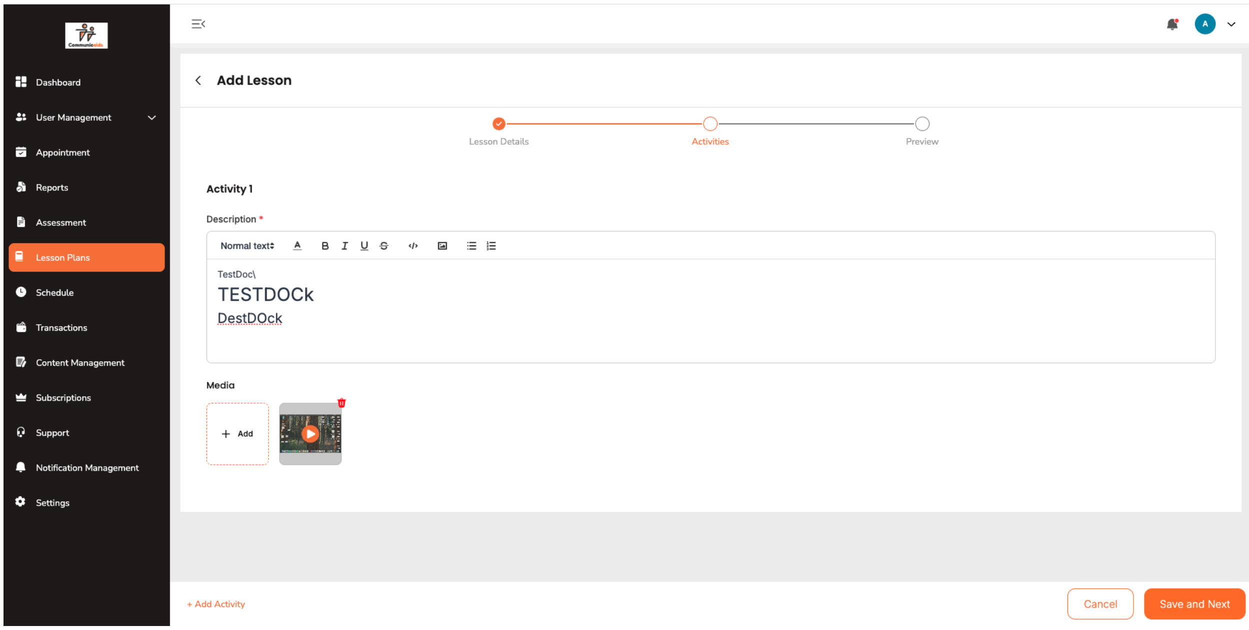
- If the available data does not match your requirement, you can enter your own custom data in the *Section Name* field and click the *Add* button to Add the data.



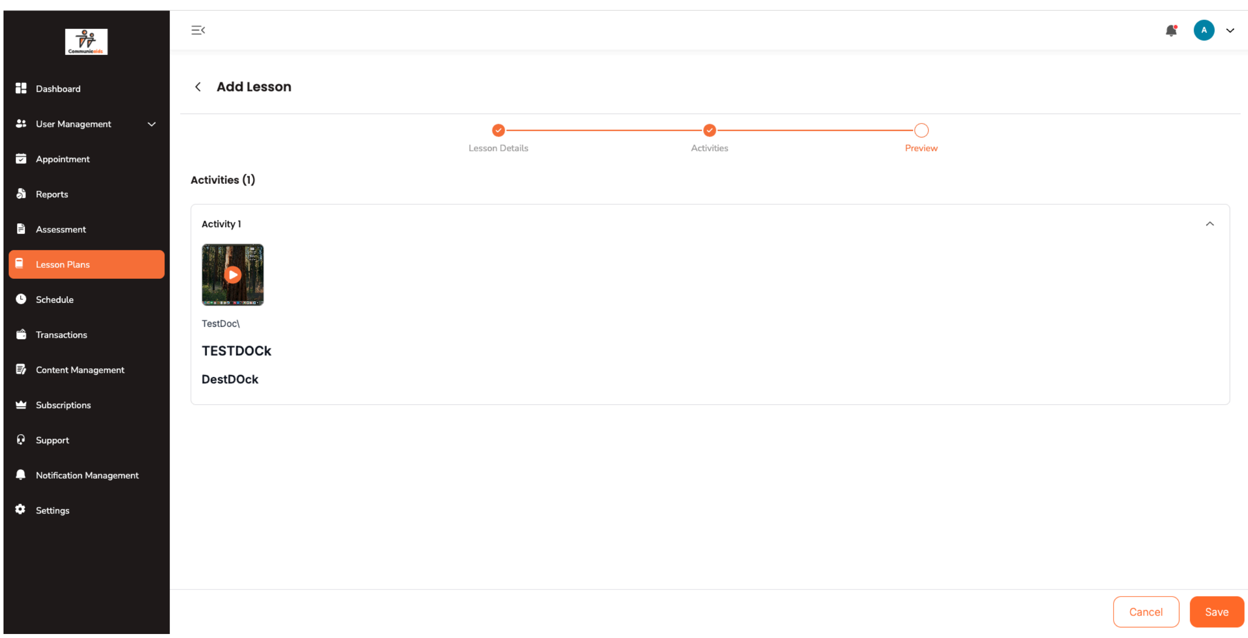
- Whenever you click the *Add* button, a modal will open with languages to add.



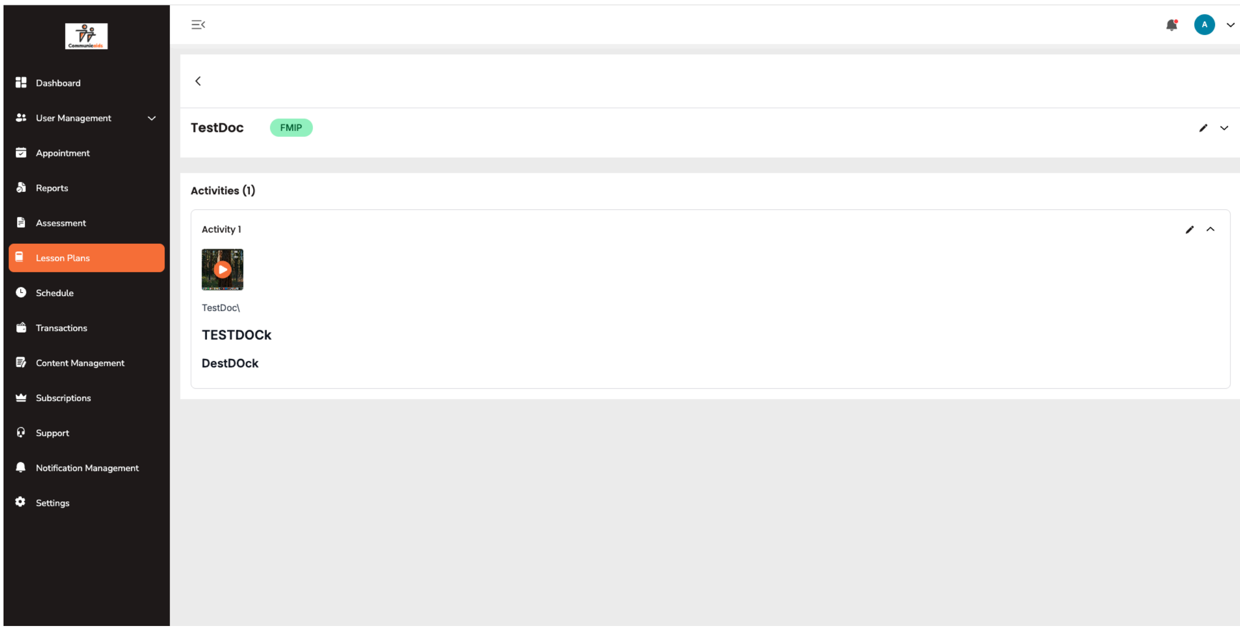
- You can enter the data in the respective languages and click *Add* to save it under the Add Section.
- So it will display in the list.
- When you click the *Save & Next* button, you will be redirected to the *Actives* page.
  On the *Actives* page, you can add rich text along with media such as images and videos.



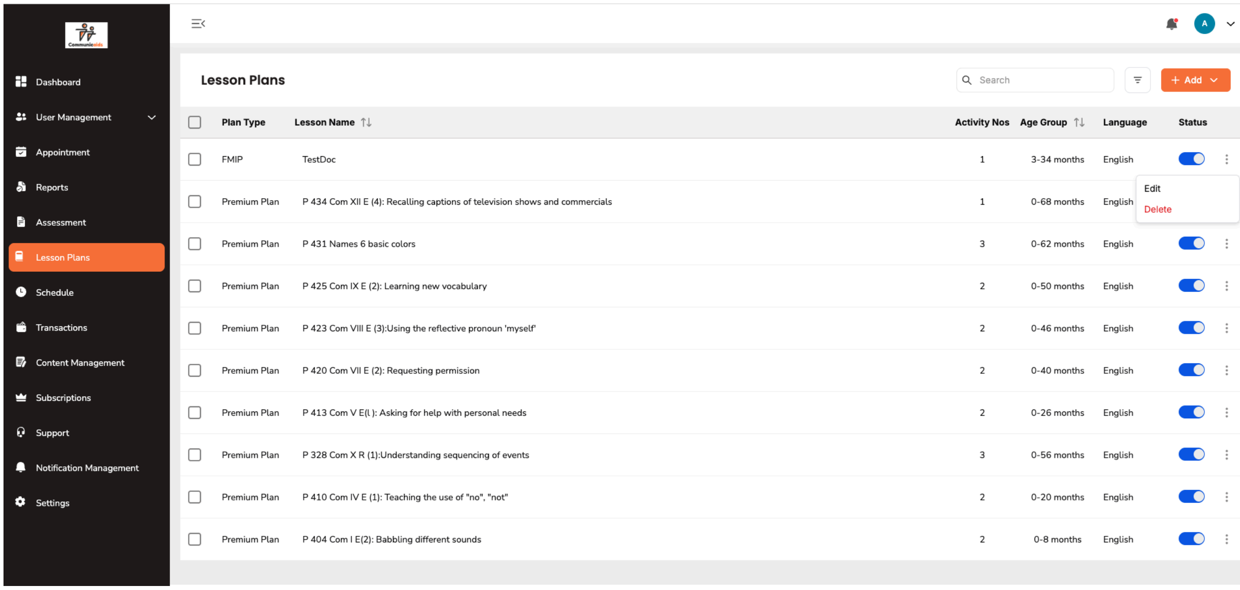
- After filling in the details, click the *Save & Next* button. You will be redirected to the *Preview* page, where you can review the data and media added in the previous steps



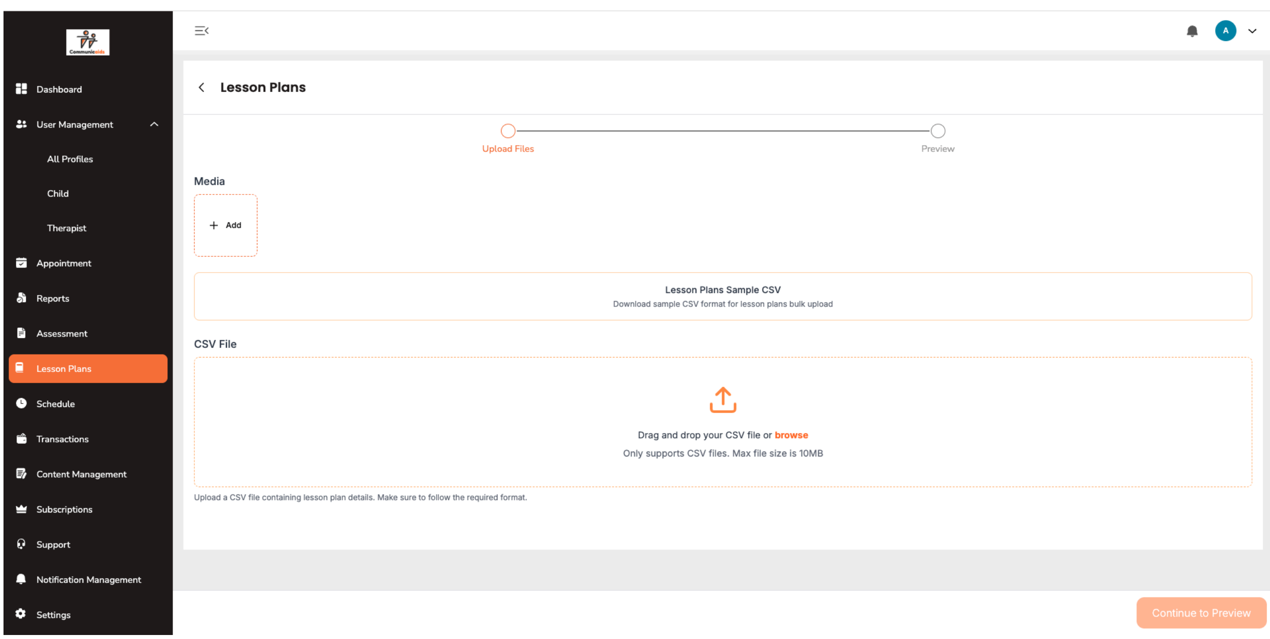
- On the *Preview* page, you can save the data, after which you will be redirected to the main *Lesson Plan* page with one lesson plan created
- You can open the Details page with a single click



- You can edit or delete data using the three dots. When you click the three dots, a popup will appear with *Edit* and *Delete* buttons. Click the button according to your requirement

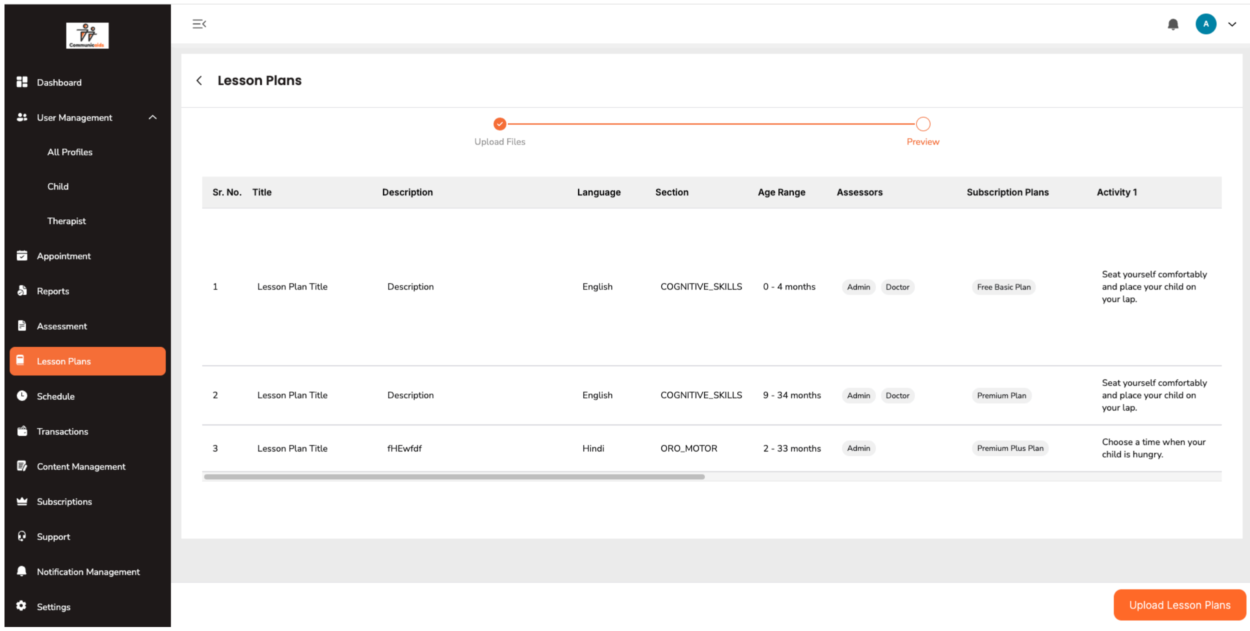


- When you click *Add Lesson Plans In Bulk*, you will be redirected to the *Lesson* Bulk Upload page



- You need to add both media and a CSV file to proceed to the Preview page

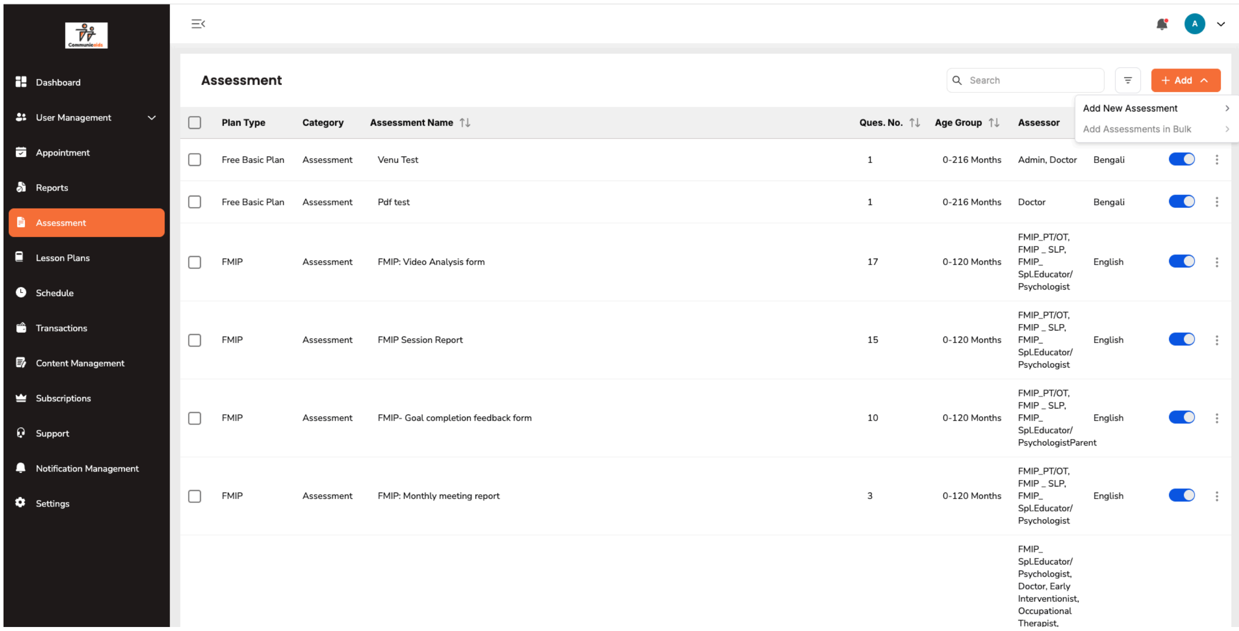
- When you click Continue to Preview, the Preview page opens, displaying the uploaded CSV data.



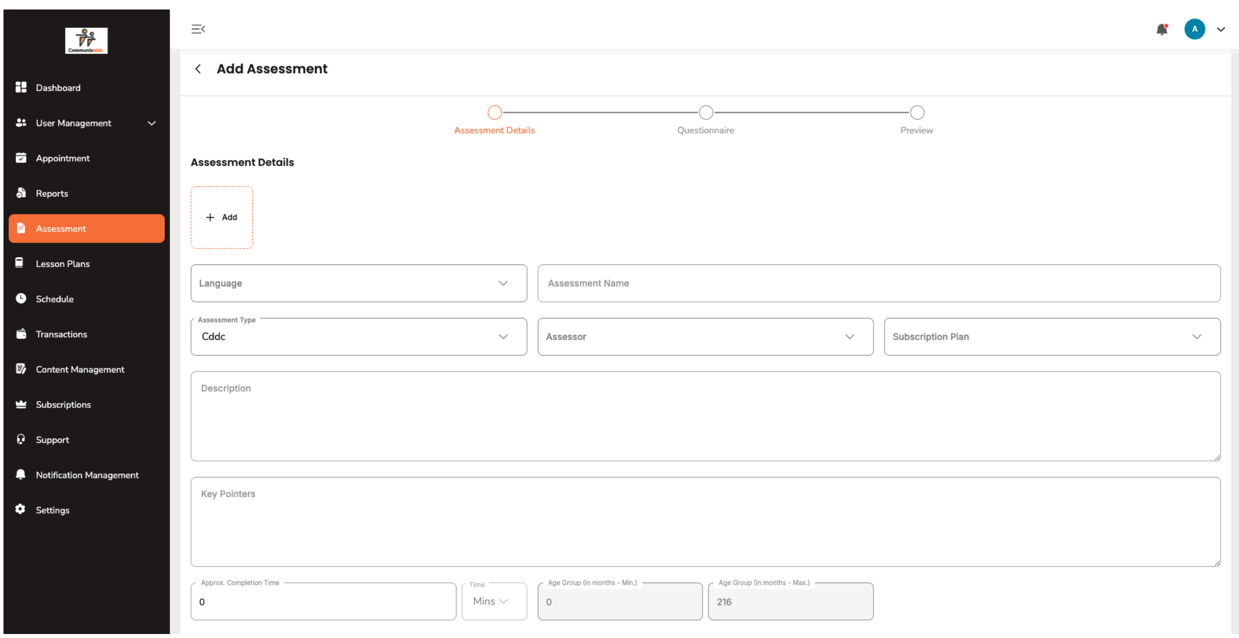
- To upload lesson plans, click the Update Lesson Plans button. The lesson plans will be updated accordingly.

5.Walkthrough of an Assessment :

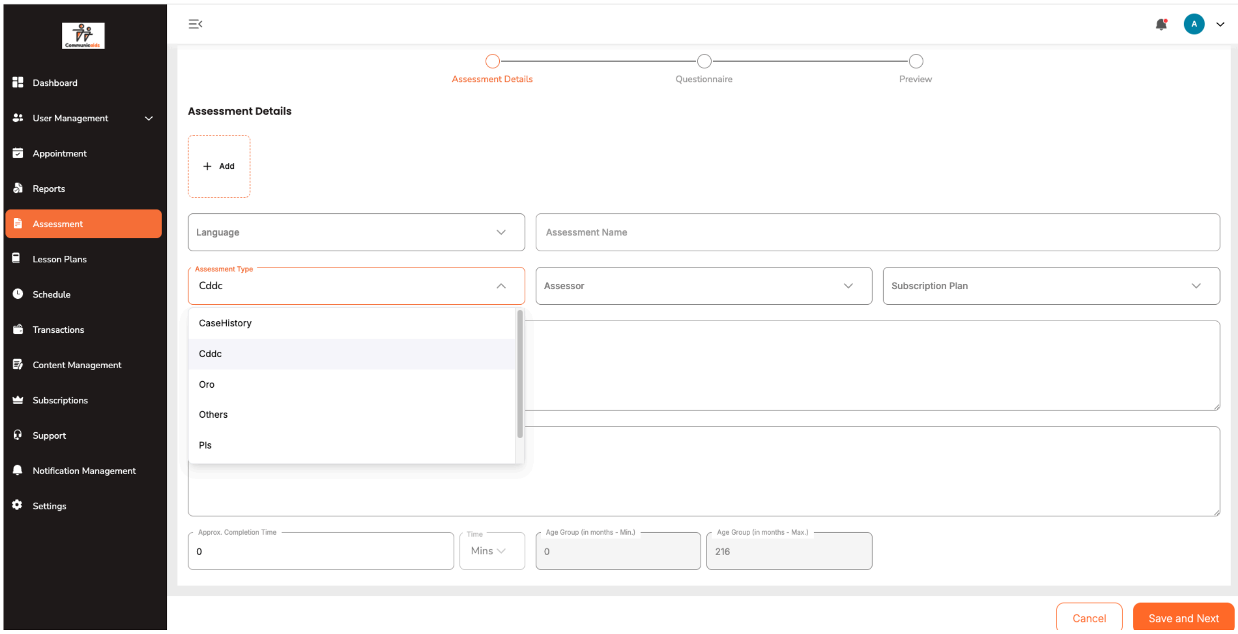
- When you click the *Assessment* tab, you will be redirected to the main *Assessment* page
- Similar to *Lesson Plan*, there is an *Add* button on the top-right side. When you click it, a popup opens with two options: *Add New Assessment* and *Add Assessment in Bulk*



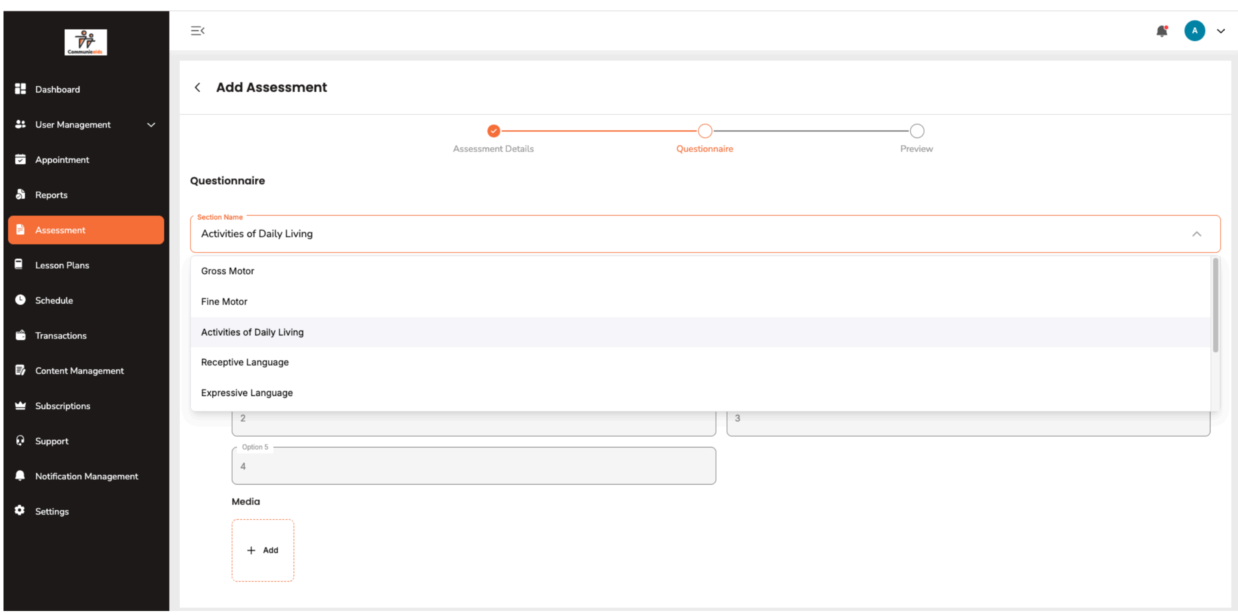
- When you click *Add New Assessment*, you will be redirected to the *Add Assessment* page



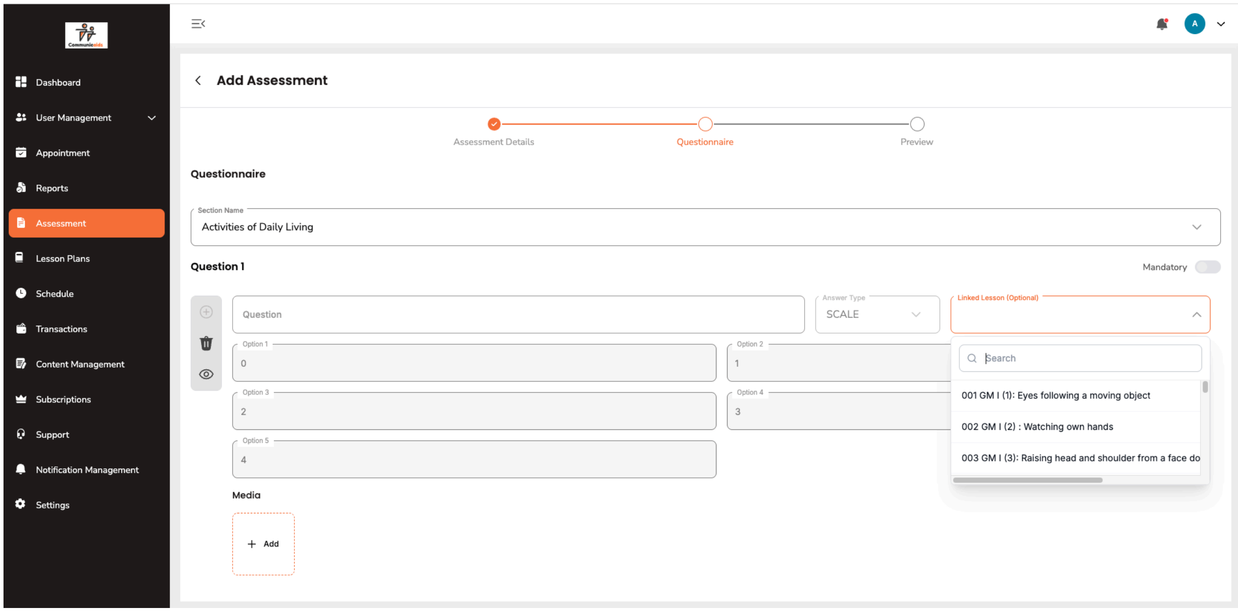
- Now you can fill in the required fields. In the *Assessment Type* input, there is a dropdown menu. If you select 'CDDC', the age group will be set to the default value.



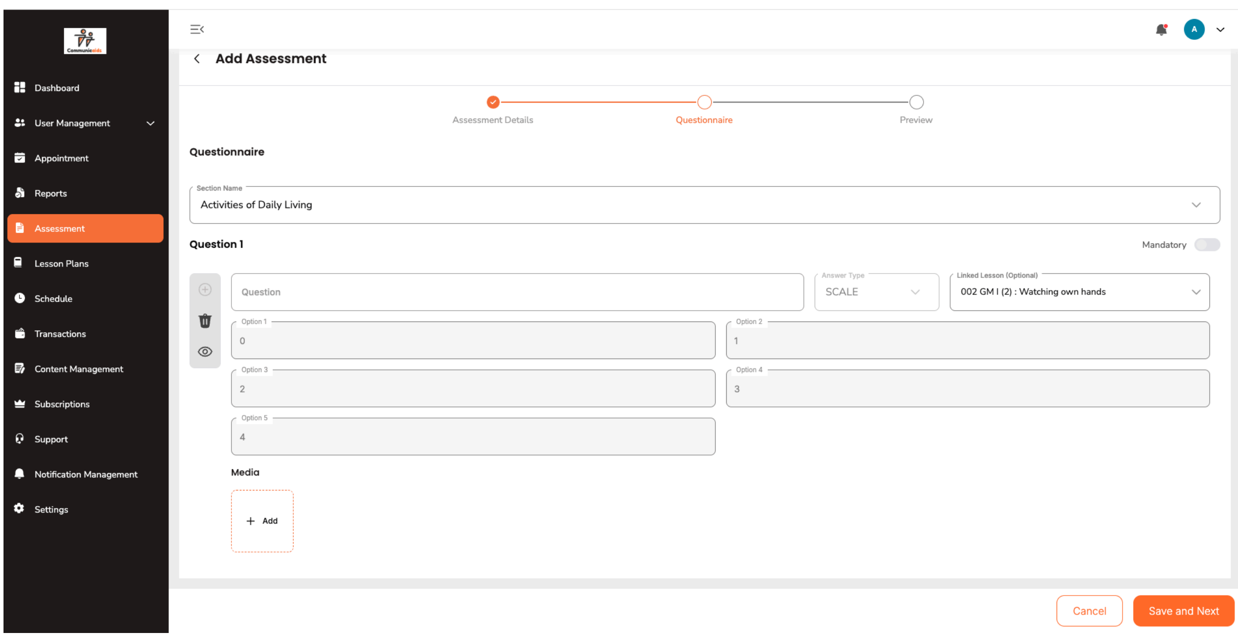
- After filling in all the details, click the *Save & Next* button. You will be redirected to the *Questionnaire* page
- The *Section Name* field contains a dropdown menu..



- The *Linked Lesson* input also has a dropdown menu. You can select the required data, which will be linked to the corresponding lesson plan

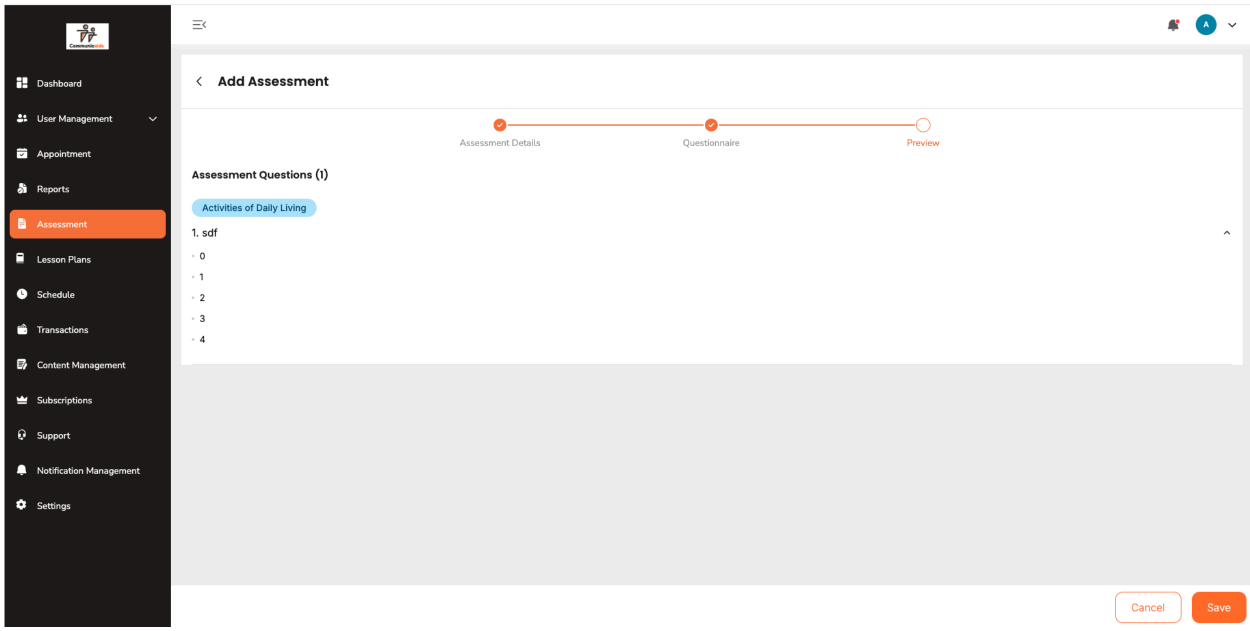


- When you select an *Assessment Type* in the Assessment Details, the *Answer Type* dropdown in the Questionnaire will default to 'SCALE', with options ranging from 0 to 4.

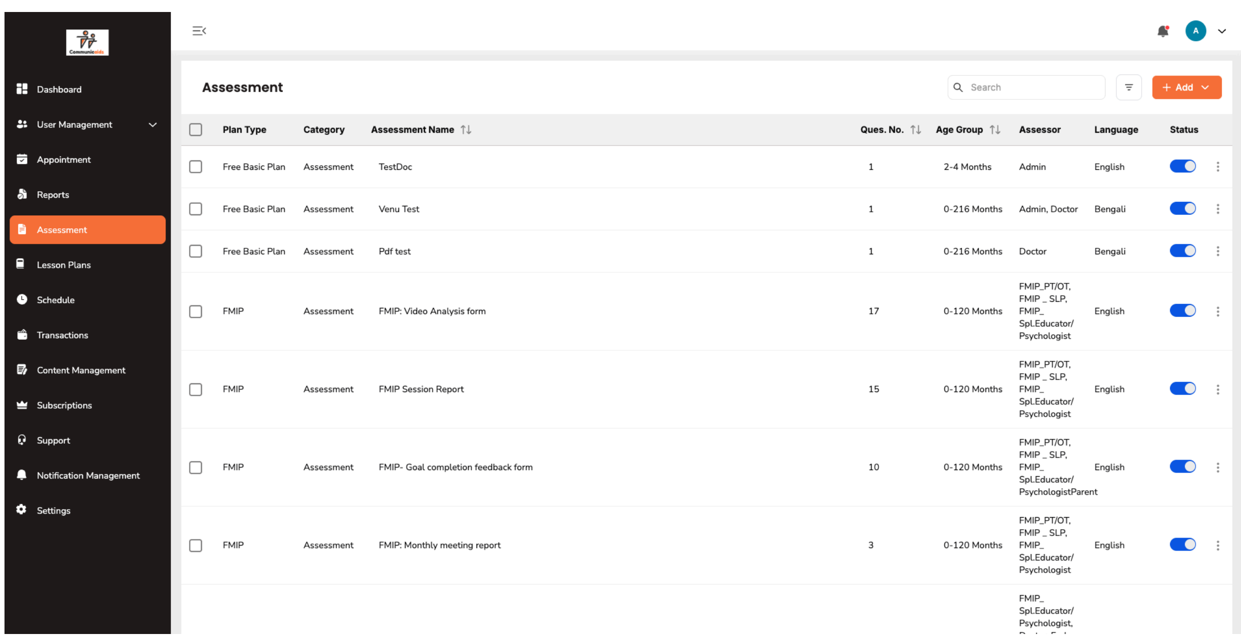


- After completing the data entry, click the *Save & Next* button. You will be redirected to the *Preview* page

- On the *Preview* page, you can review the details you entered earlier

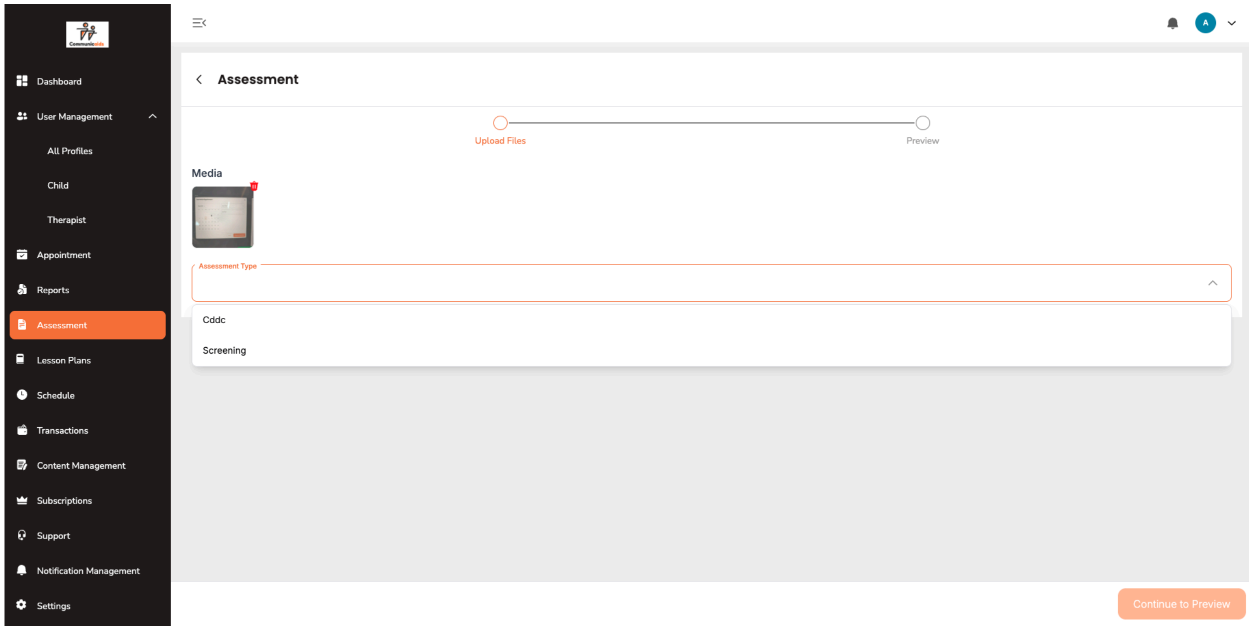


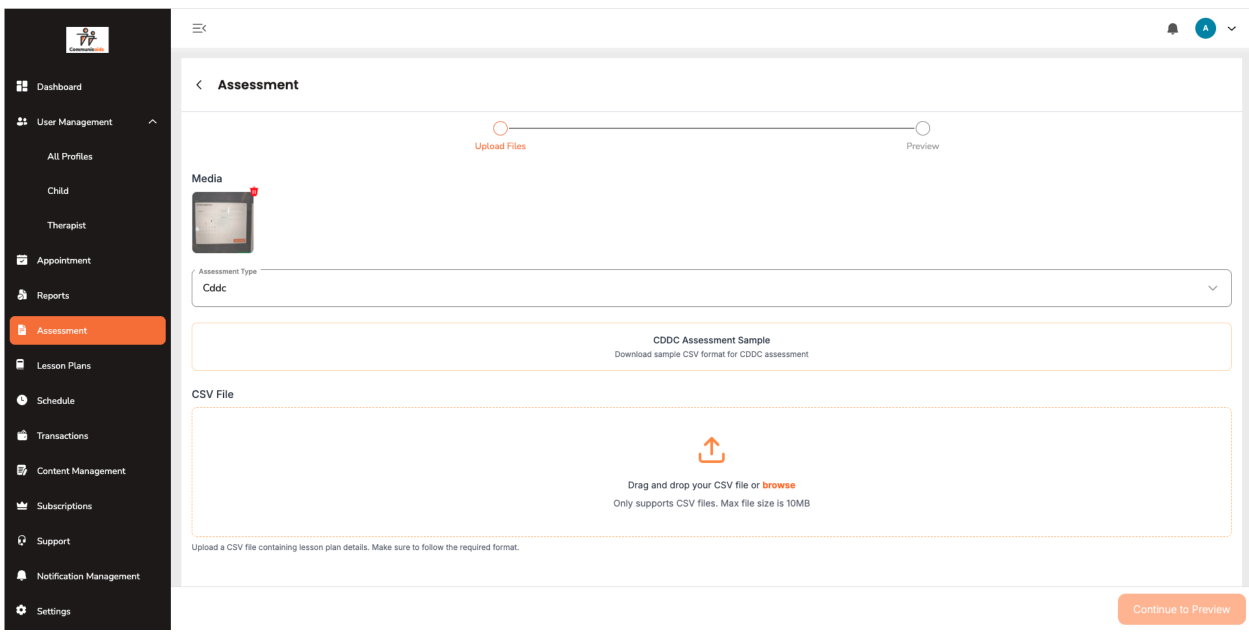
- When you click the *Save* button, an assessment will be created, and you will be redirected to the main *Assessment* page



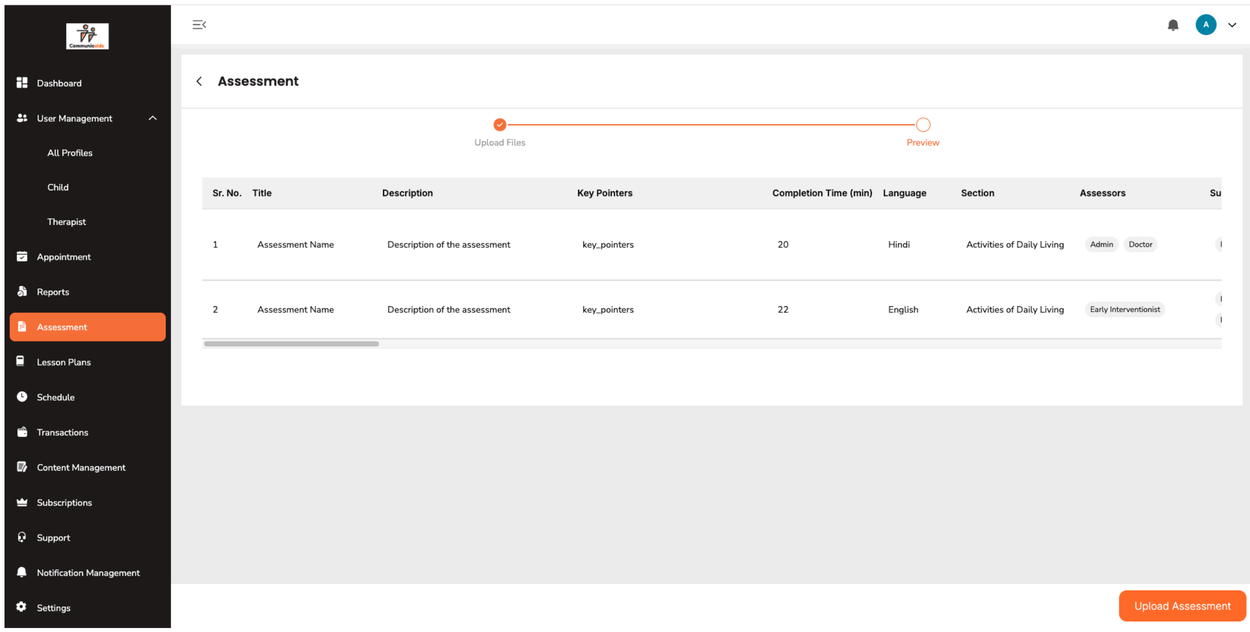
- When you click on Add Assessments in bulk, the Assessment Bulk upload page will open.

- You need to add media and select Assessment Type to continue to preview section





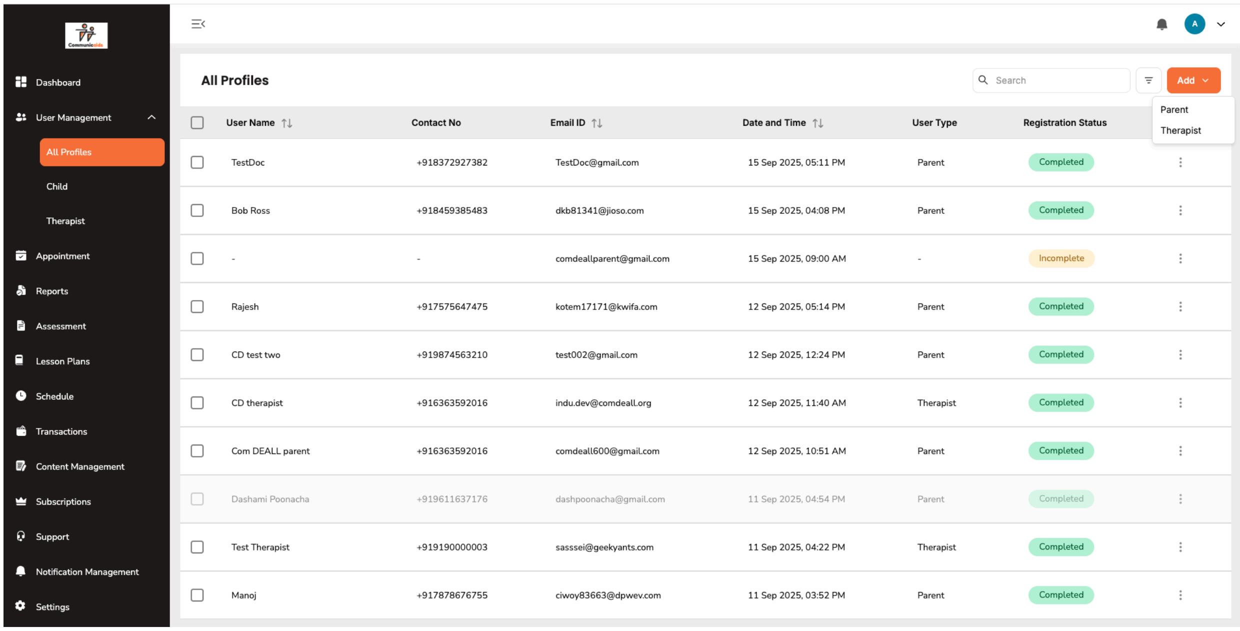
- When you click Continue to Preview, Preview page will open which is uploaded data



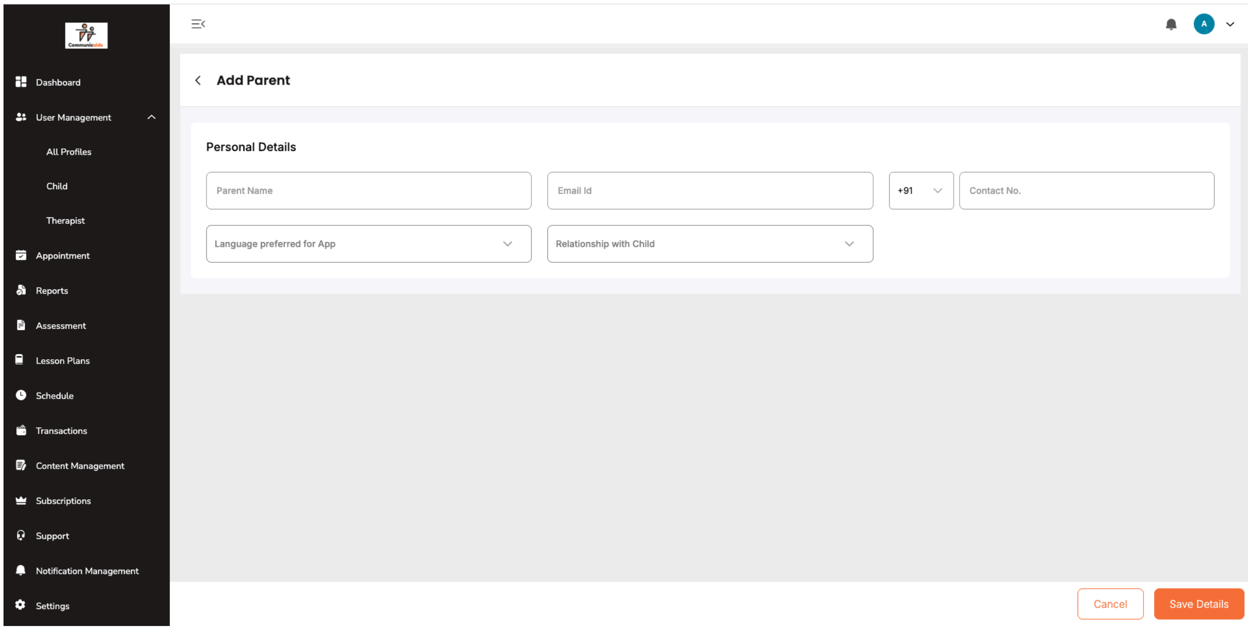
- To upload Assessment, You can click upload assessemnts, it will upload accordingly

6. Walkthrough of User Management :

- In User Management, there are three tabs:
    1. All Profiles
    2. Child
    3. Therapist



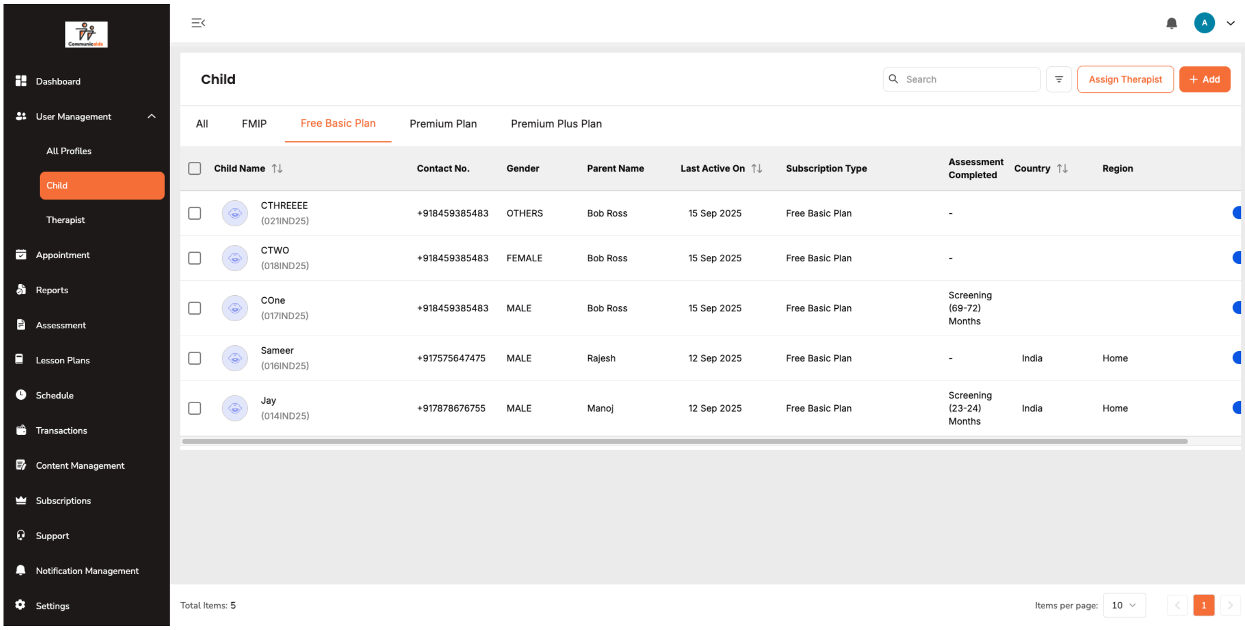
- The *All Profiles* tab contains a combination of both child and therapist profiles
- There is an *Add* button in the top-right corner. When you click it, a dropdown opens with two options: *Parent* and *Therapist*
- When you click *Parent*, the *Add Parent* page will open. After filling in all personal details, click the *Save Details* button to create the parent profile.



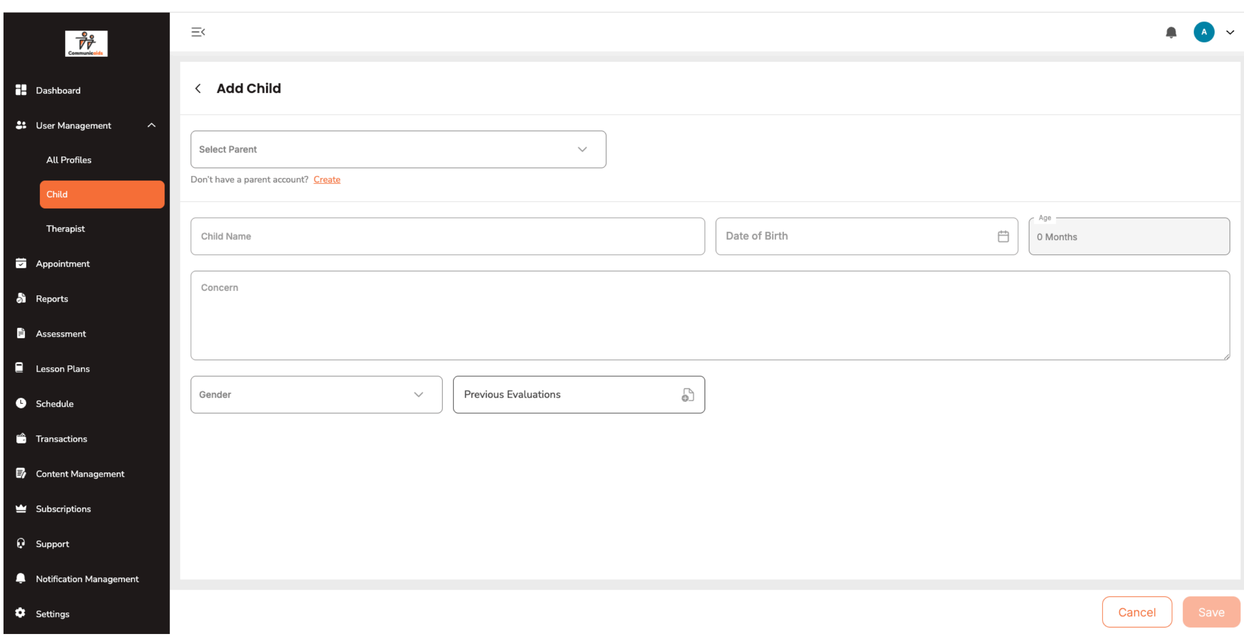
2. Child Management :

In Child Management, there are different tabs:

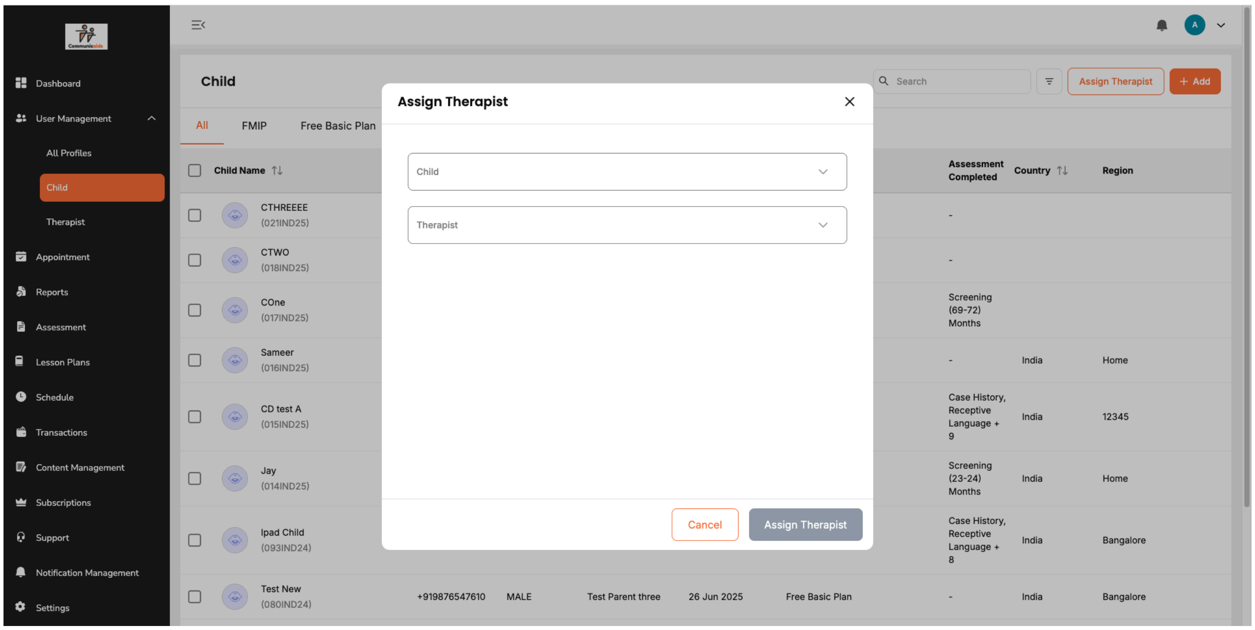
- *All*
- *FMIP*
- *Free Basic Plan*
- *Premium Plan*
- *Premium Plus Plan*



- Children are displayed under different tabs based on their subscription plan
- When you click the *Add* button, the *Add Child* page will open, where you can add a new child



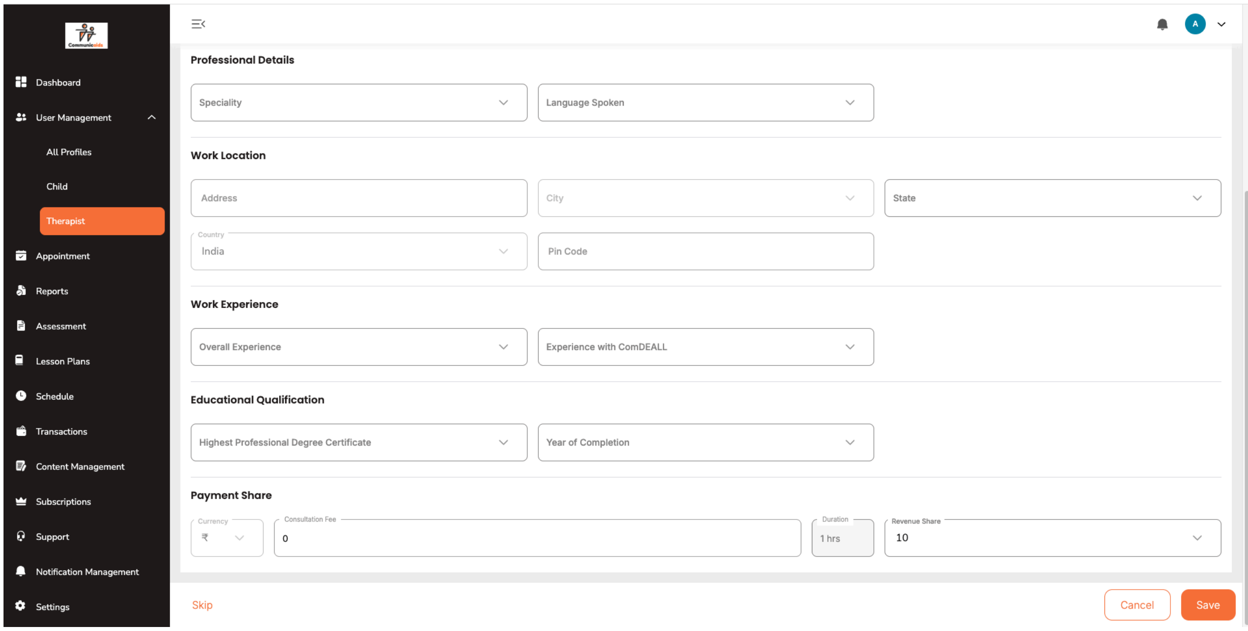
- When you click *Assign Therapist*, a popup modal will open. You can select the respective child and therapist, then click *Assign Therapist* to assign the therapist to the child



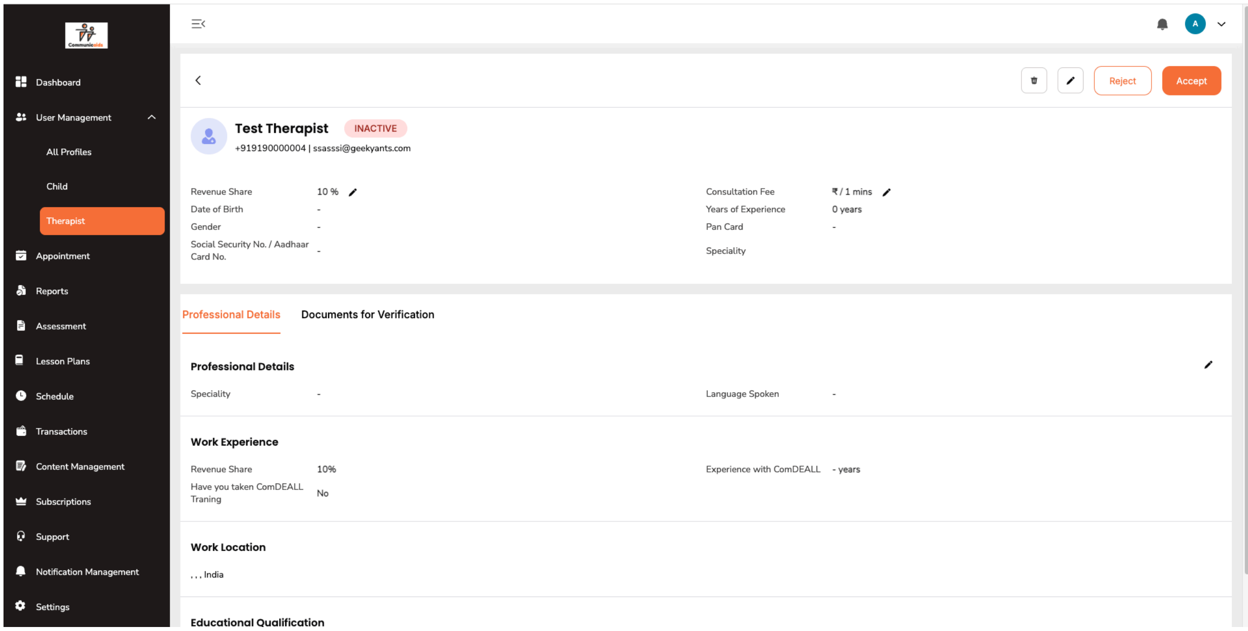
3. Therapist management :

- In this section, there are two tabs: *All* and *Pending*
- When you click the *Add* button in the All tab, the *Add Therapist* page will open. After filling in the details and uploading the required documents, click *Save & Next* to move to the *Other Details* page
- Here, you can either fill in the details or skip them and click the *Save* button. This will create a

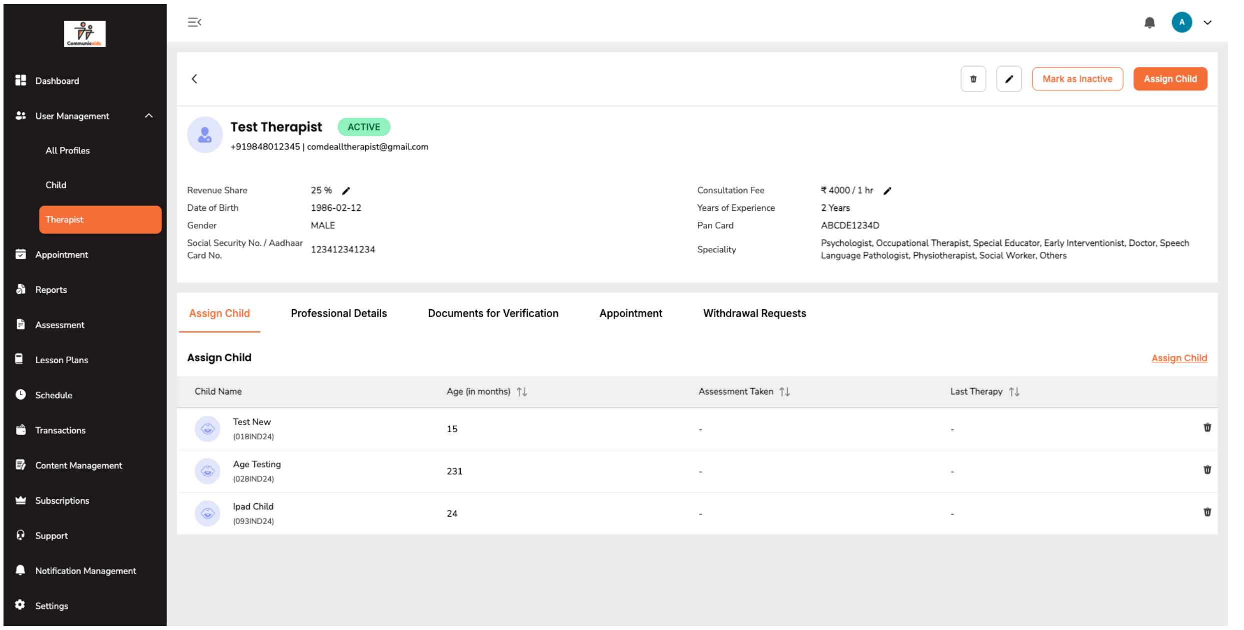
therapist profile, which will then be displayed on the main page.



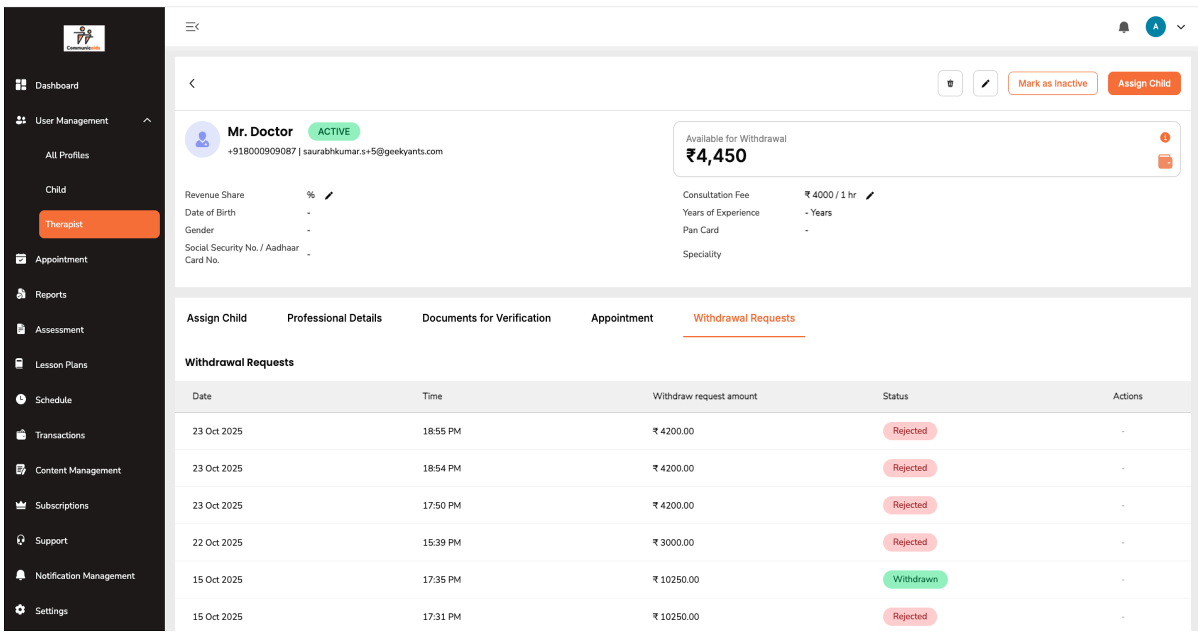
- When you click on any therapist, the Details page will open.
- On the Details page, there are two buttons: *Mark as Inactive* and *Assign Child*. Both buttons function according to their respective conditions



- On the Details page, there are different tabs
    1. Assign child
    2. Professional Details
    3. Documents for Verification
    4. Appointment
    5. Withdrawal Requests

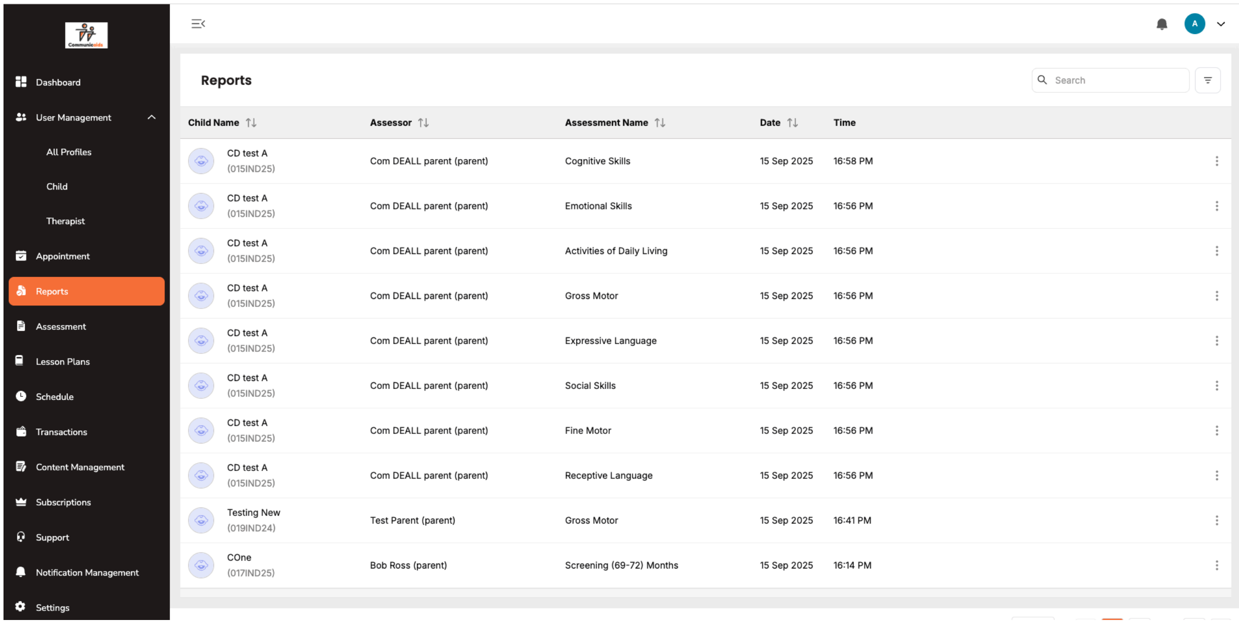


- In the Withdrawal Requests tab, you can view the Available for Withdrawal balance, the Withdrawal Request Amount, and the Status, which indicates whether the request has been Withdrawn or Rejected.

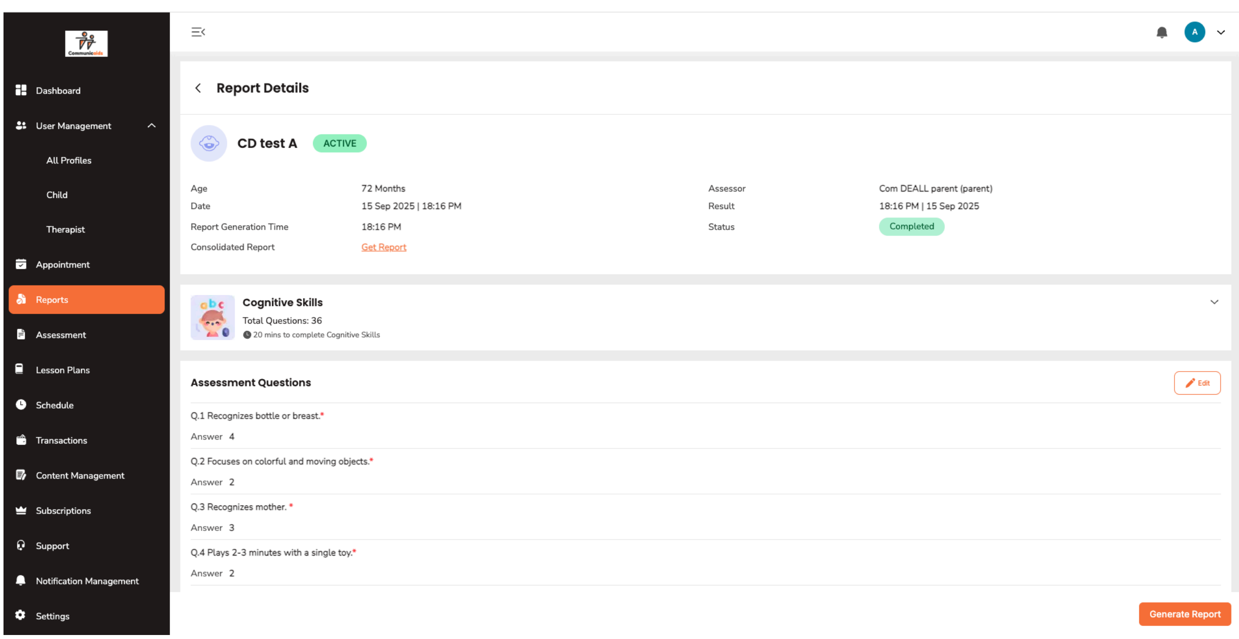


7.WalkThrough of Reports :

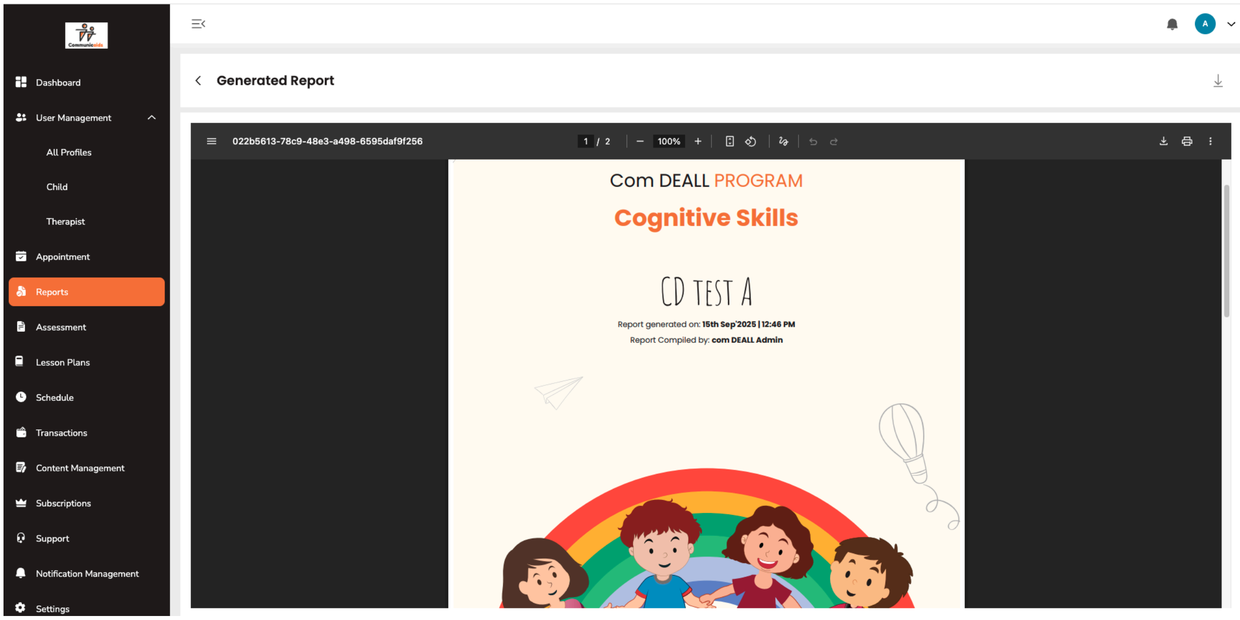
- When you click the *Reports* tab, the Reports page will open.



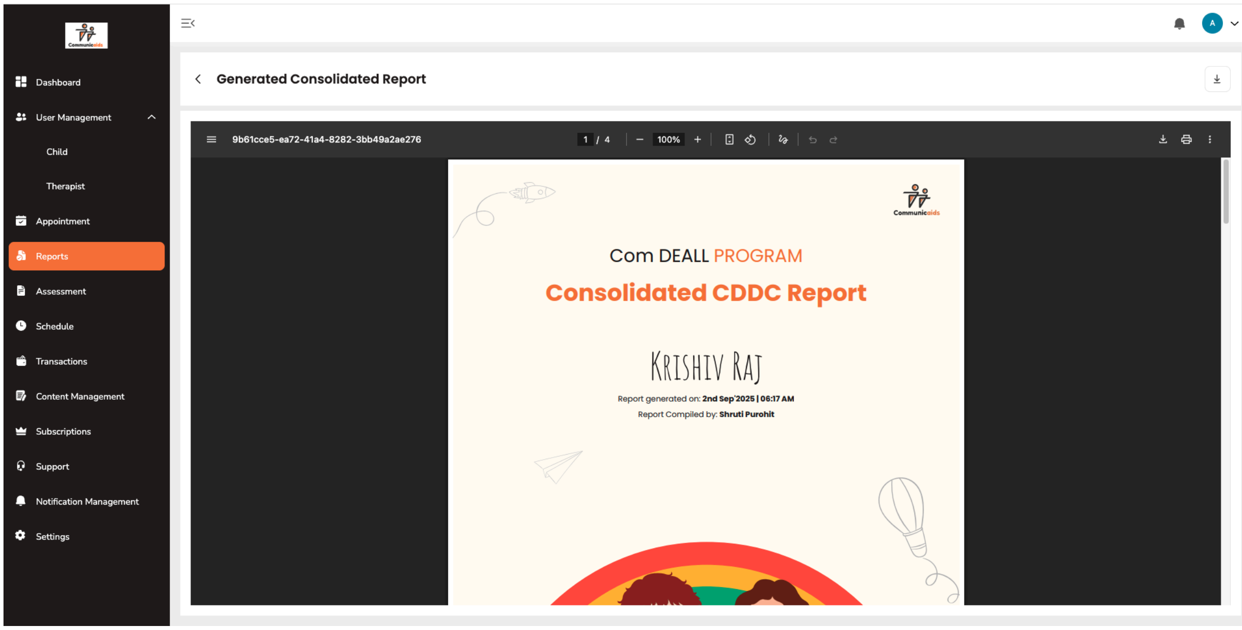
- When you click on any report, the Report Details page will open. There, you will find two buttons: *Generate Report* and *Get Report*.



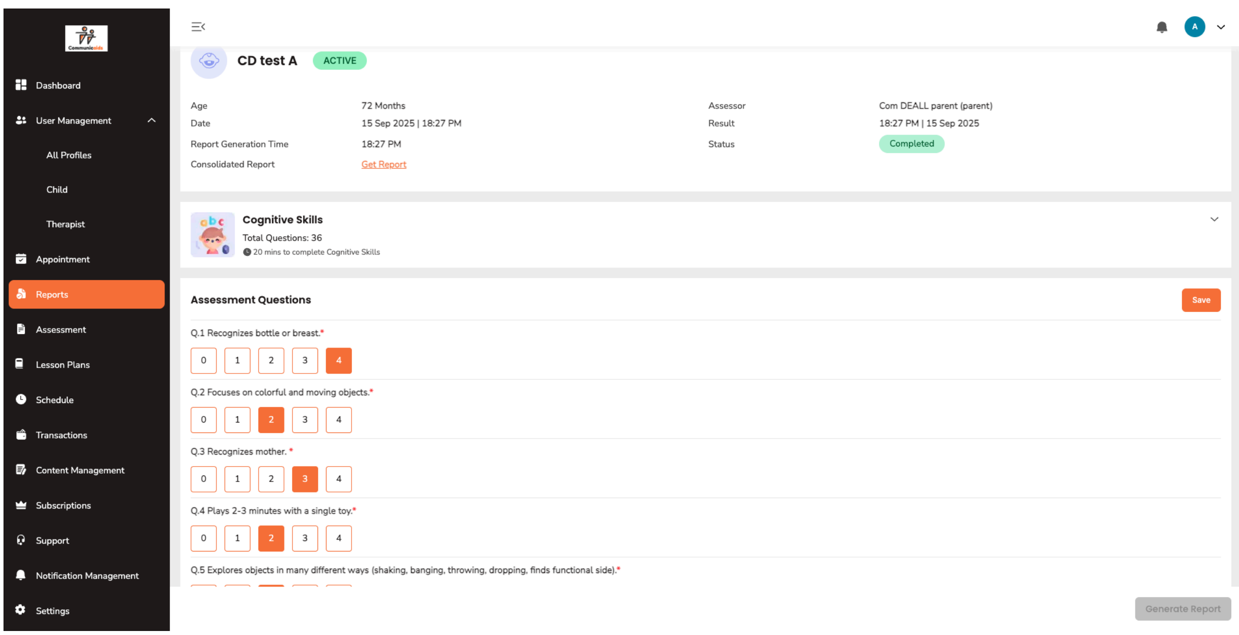
- When you click *Generate Report*, the report will open in PDF format



- The *Get Report* button is shown only when the system confirms that a CDDC assessment is completed. An assessment is marked as completed when either all required assessments are finished or a fixed threshold is reached. This check runs only when assessment data changes
- When you click *Get Report*, the Consolidated CDDC Report will open In PDF format.



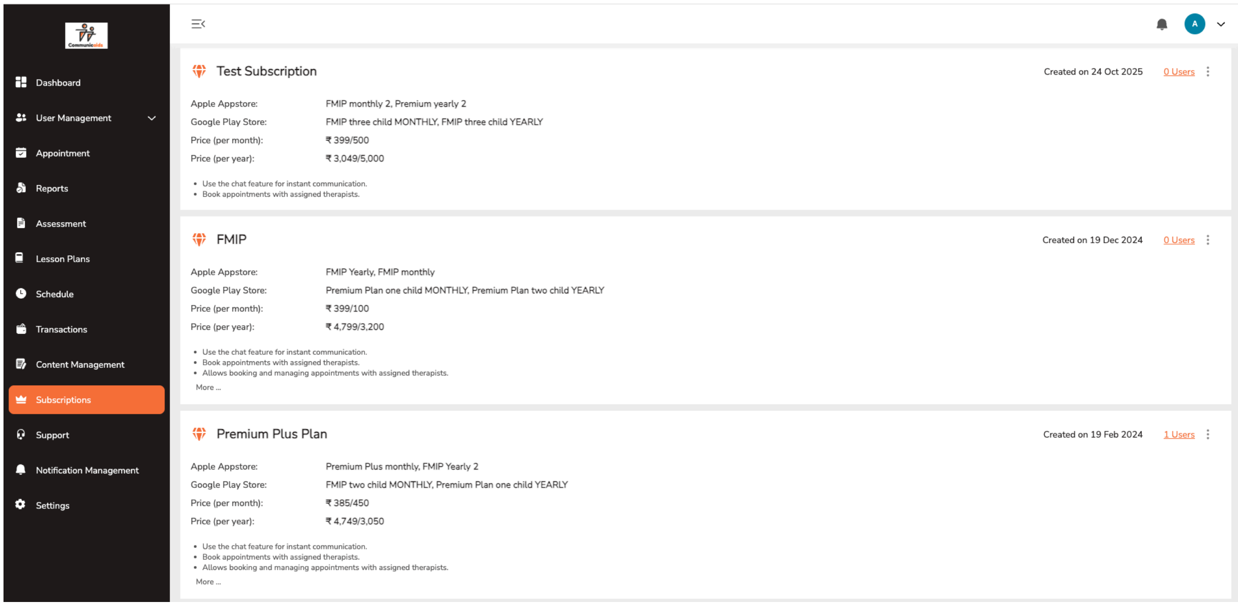
- We have edit option to edit the assessment questions



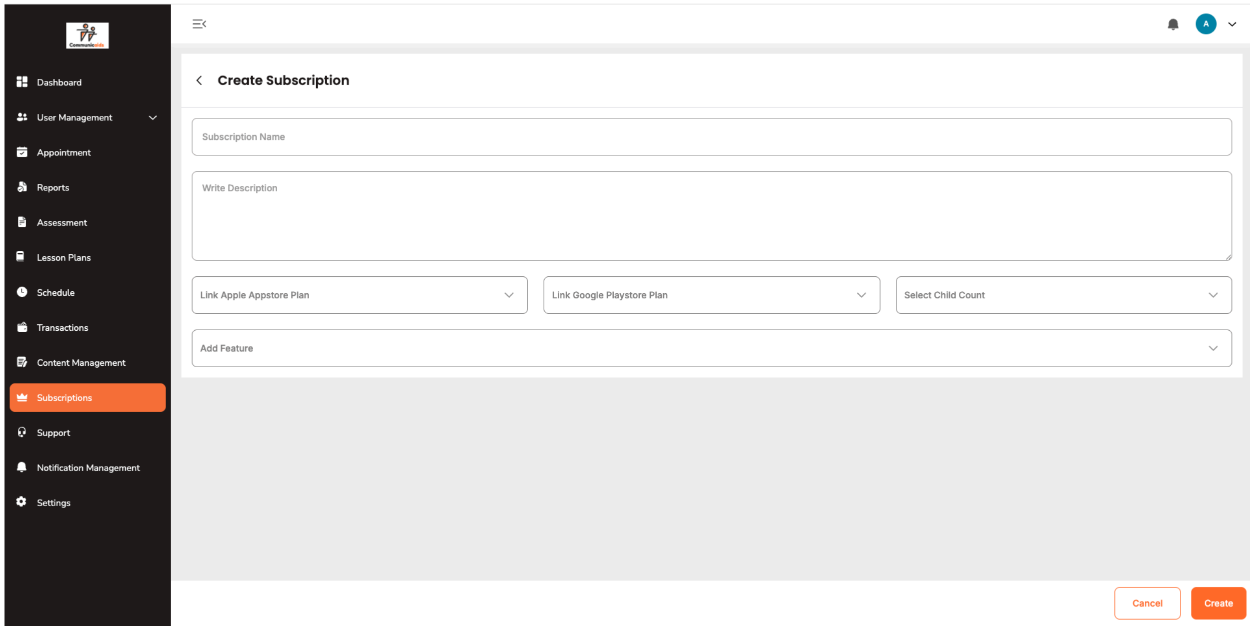
- You can edit the details and click the *Save* button.

8.WalkThrough of Subscription :

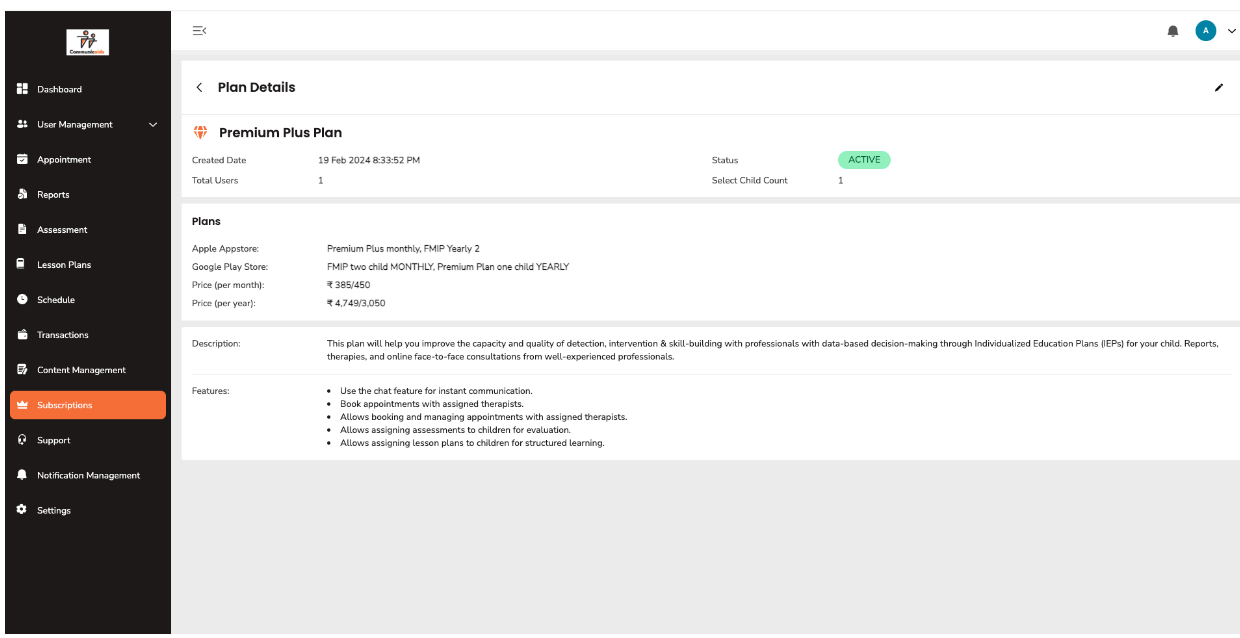
- When you click *Subscription*, the Subscription page will open, where different types of plans are available



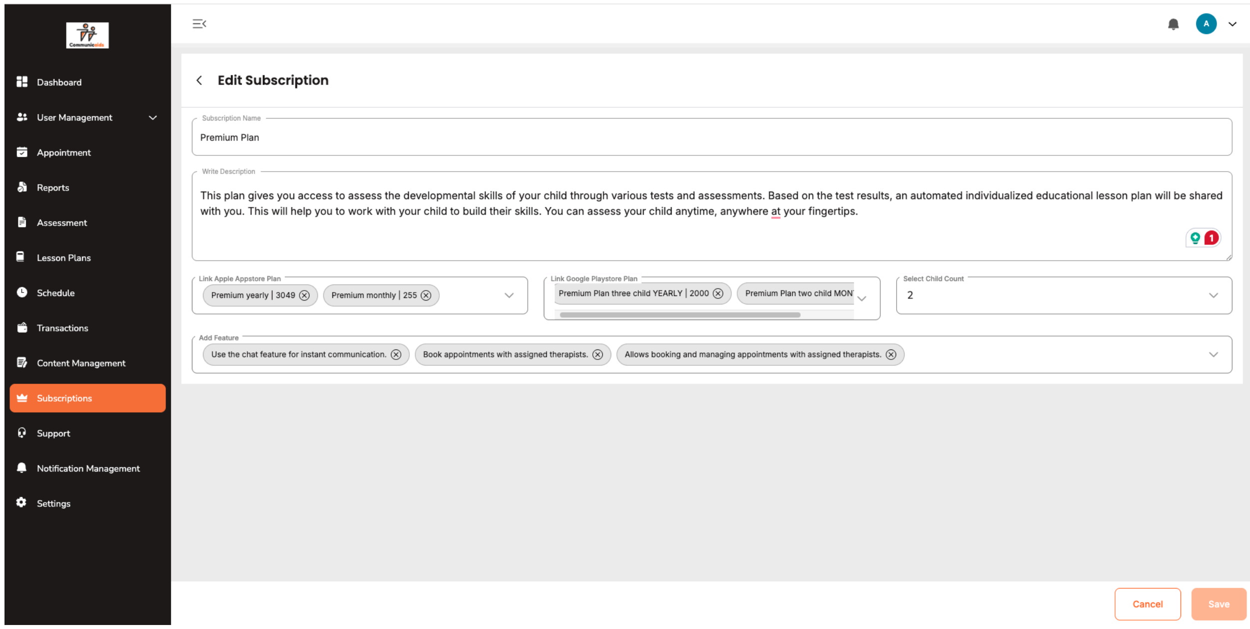
- There is an *Add* button to create new subscriptions
- When you click the *Add* button, the *Create Subscription* page will open



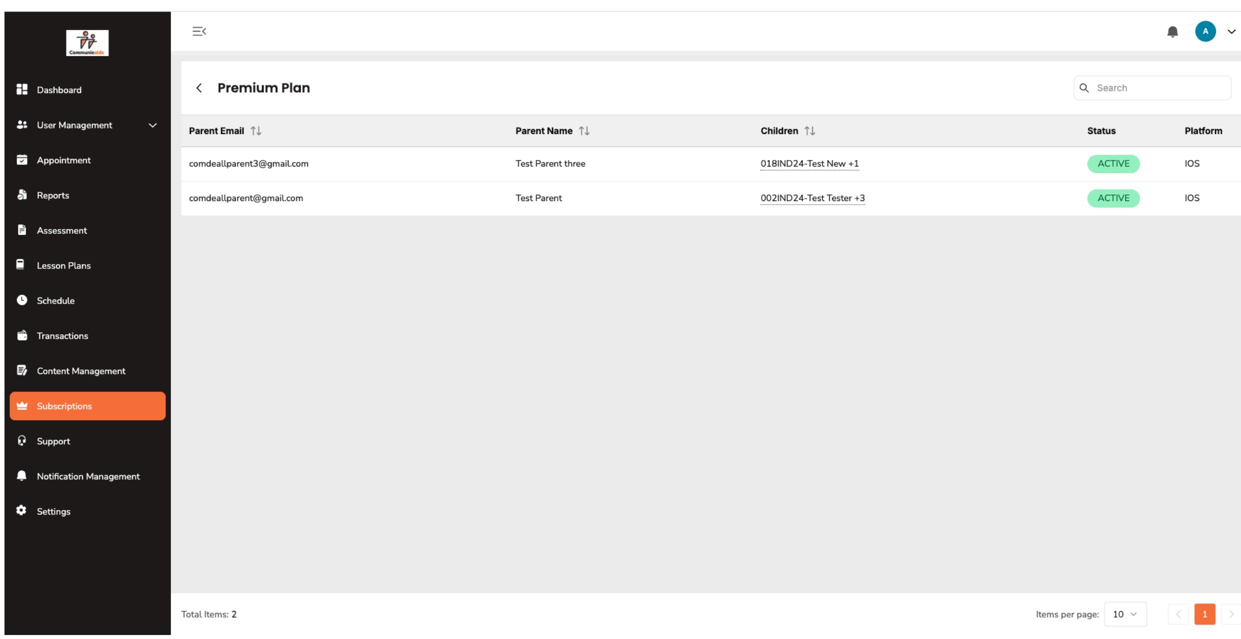
- Enter the subscription details as required and click the *Save* button. The subscription will then be created.
- Clicking on any subscription will open the Subscription Plan Details page.



- You can edit a subscription by clicking the *Edit* button

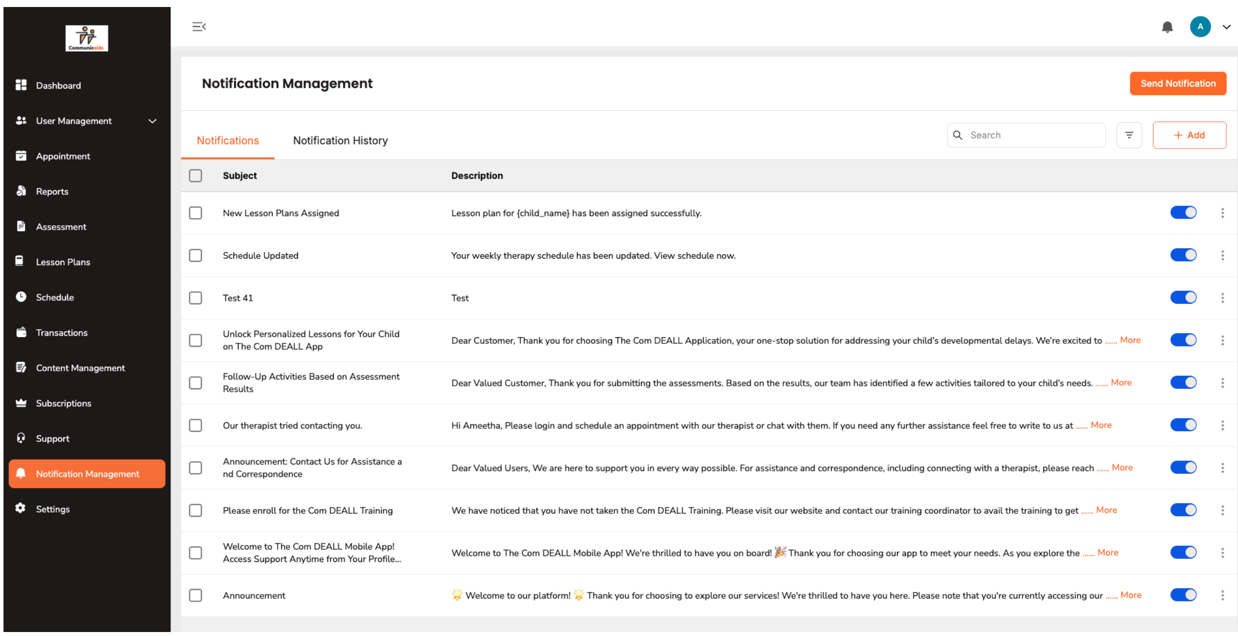


- When you click Users, the Users page opens.
- On this page, you can view details such as Parent Email, Parent Name, Children, Status, and Platform.
- The Platform field indicates whether the subscription was taken from iOS or Android.

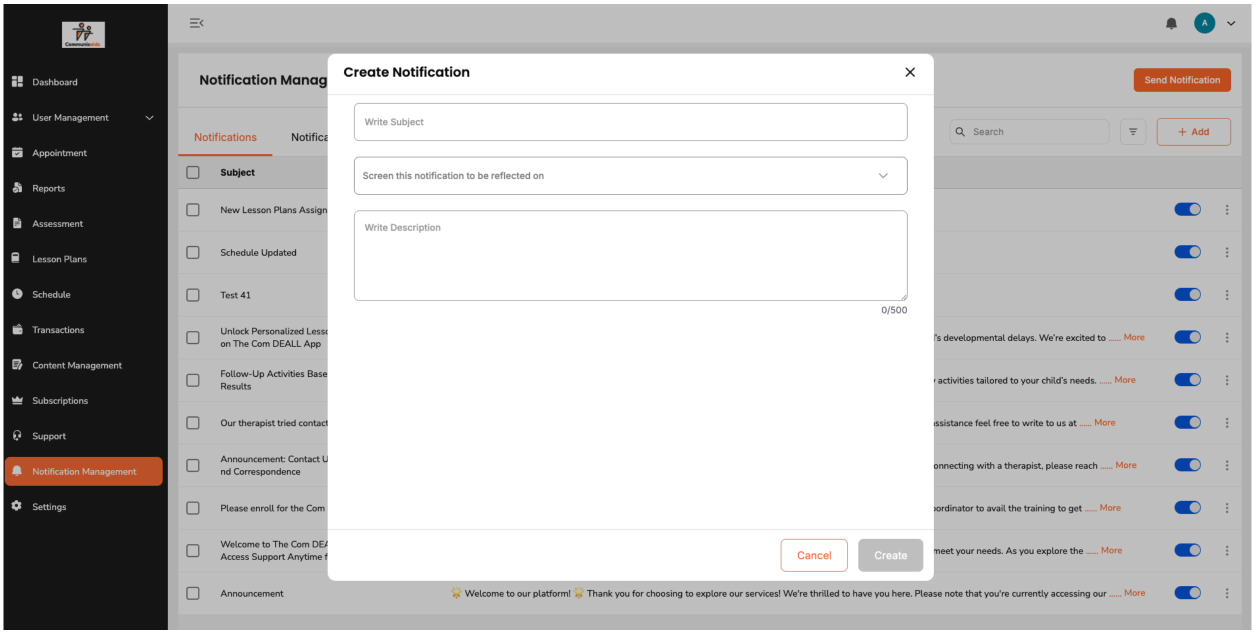


9. WalkThrough of Notification Management :

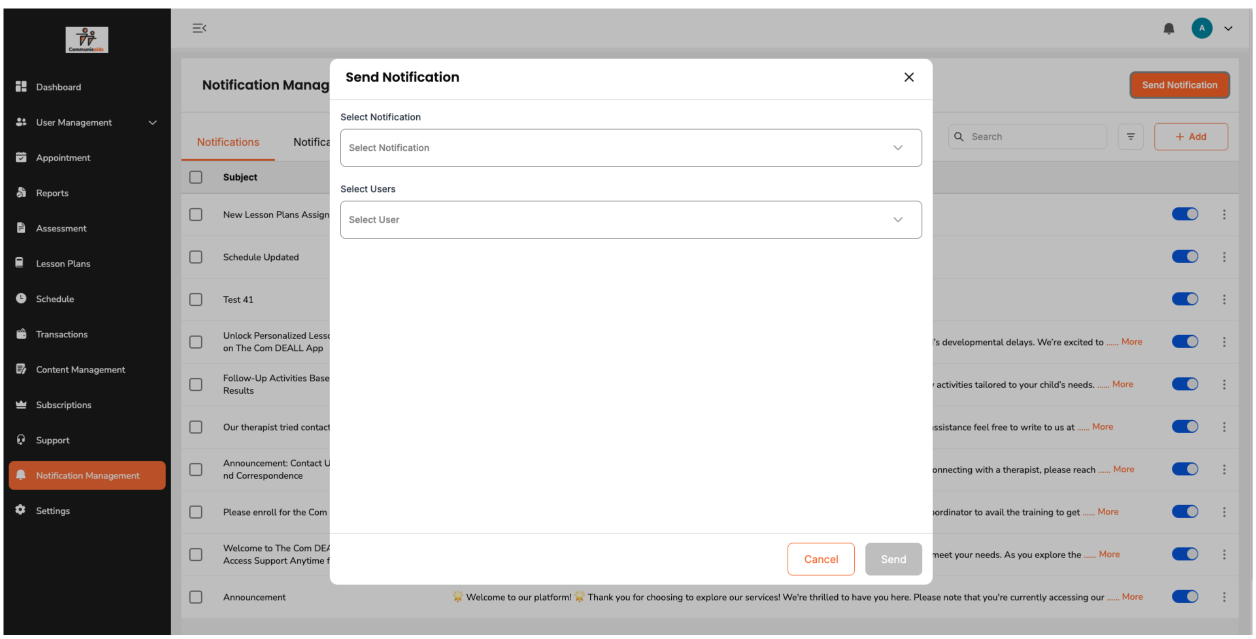
- When you click the *Notification Management* tab on the left side, the Notification Management page will open



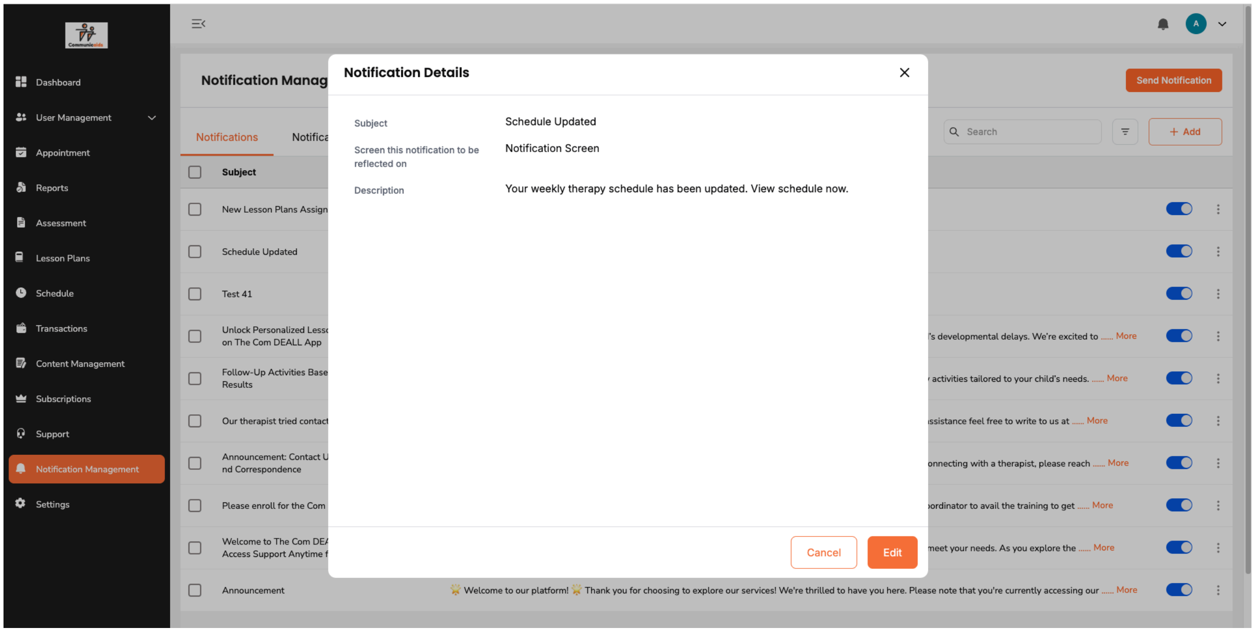
- In Notification Management, there are two tabs: *Notifications* and *Notification History*
- When you click the Add button, a 'Create Notification' popup will open, where you can create a notification



- When you click the Send Notification button, a popup will open where you can send the notification

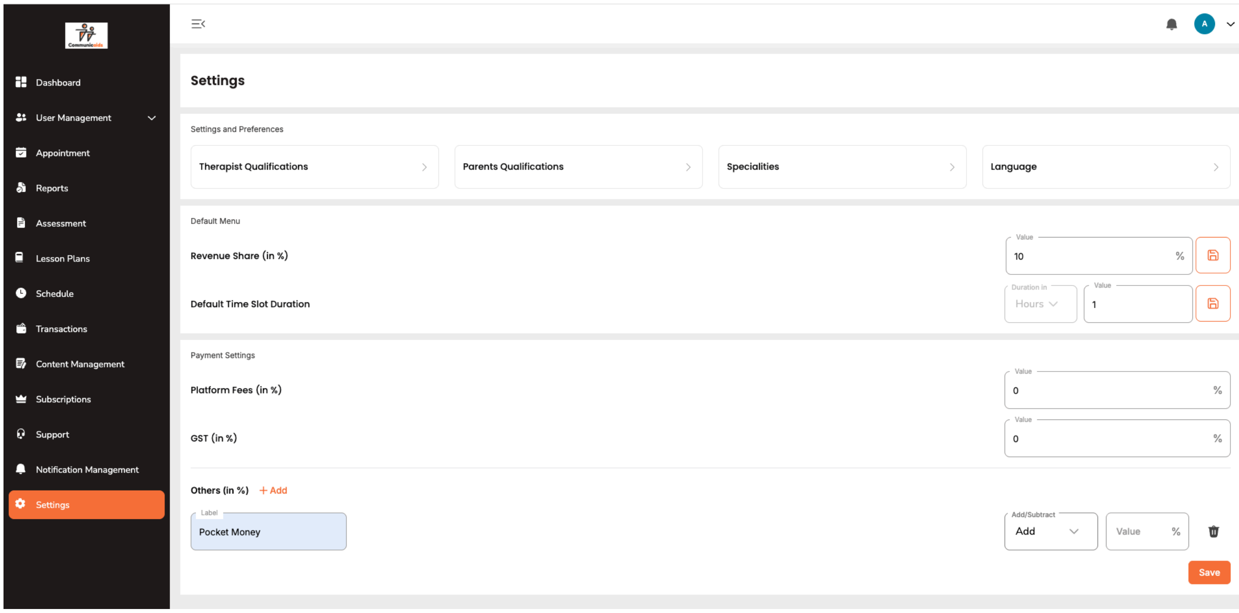


- When you click on any notification, the Notification Details page will open, where you can edit the notification.

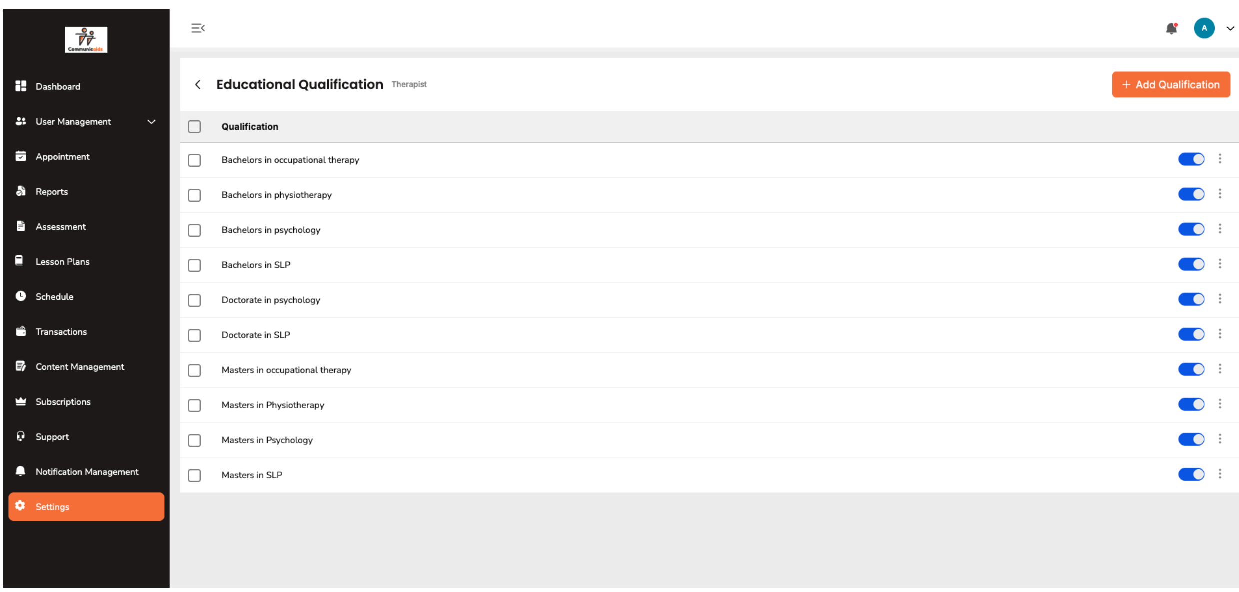


10. WalkThrough of Settings :

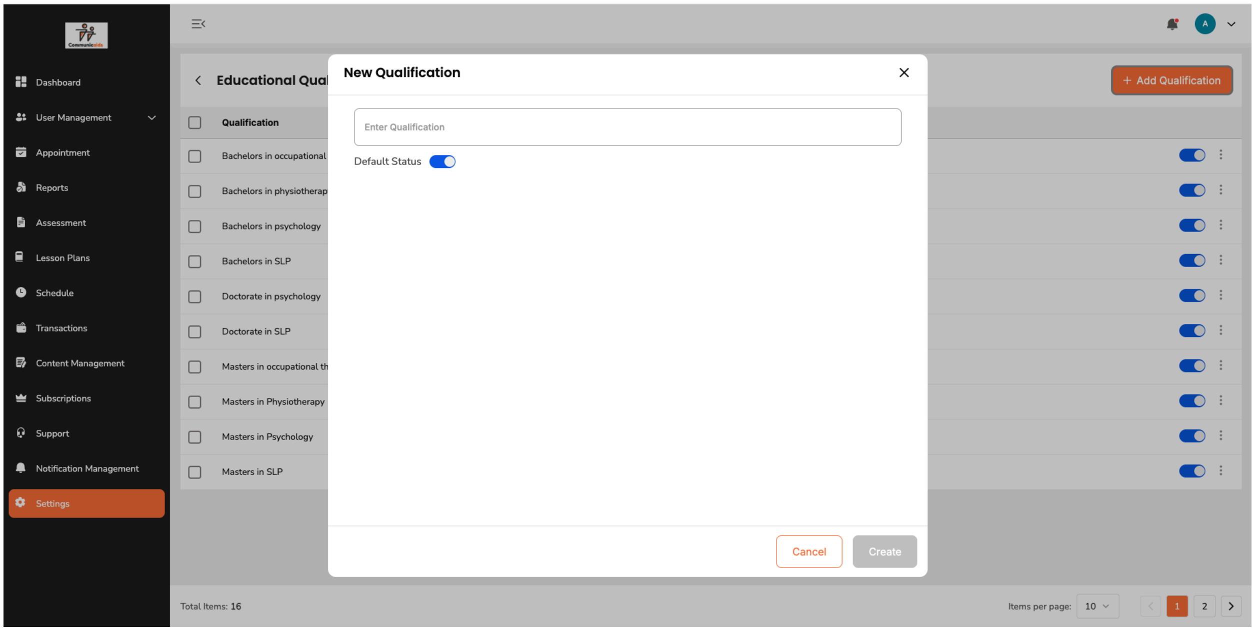
- The last option in the left-side tab is *Settings*. When you click on it, you will be redirected to the Settings page
- In the Settings page, you can manage different preferences such as Therapist Qualifications, Parent Qualifications, Specialties, and Languages



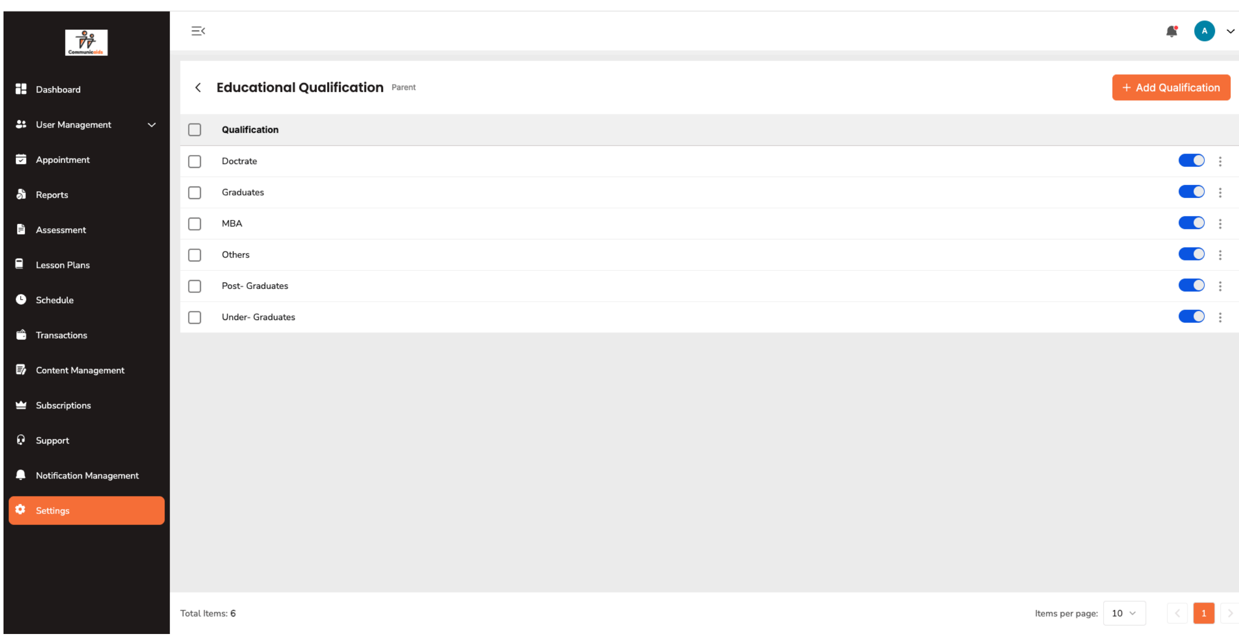
- When you click on *Therapist Qualifications*, the Educational Qualifications page will open
- Here you can view the qualifications of therapists.



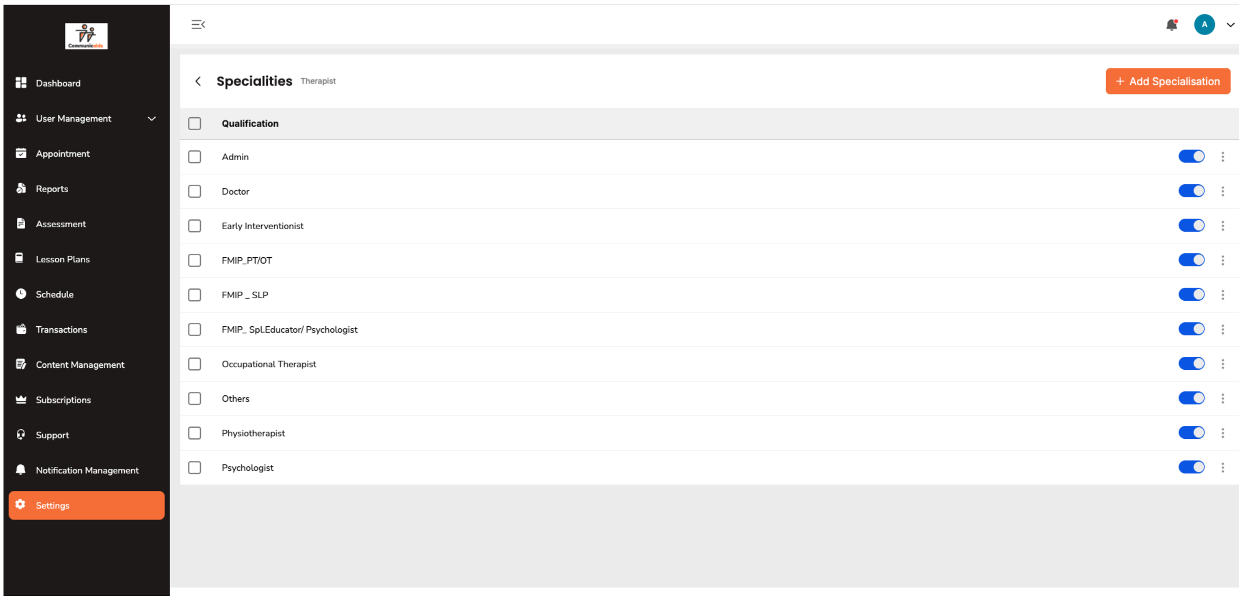
- We have an *Add Qualification* button. When you click it, a *New Qualification* popup will open, where you can create a new qualification

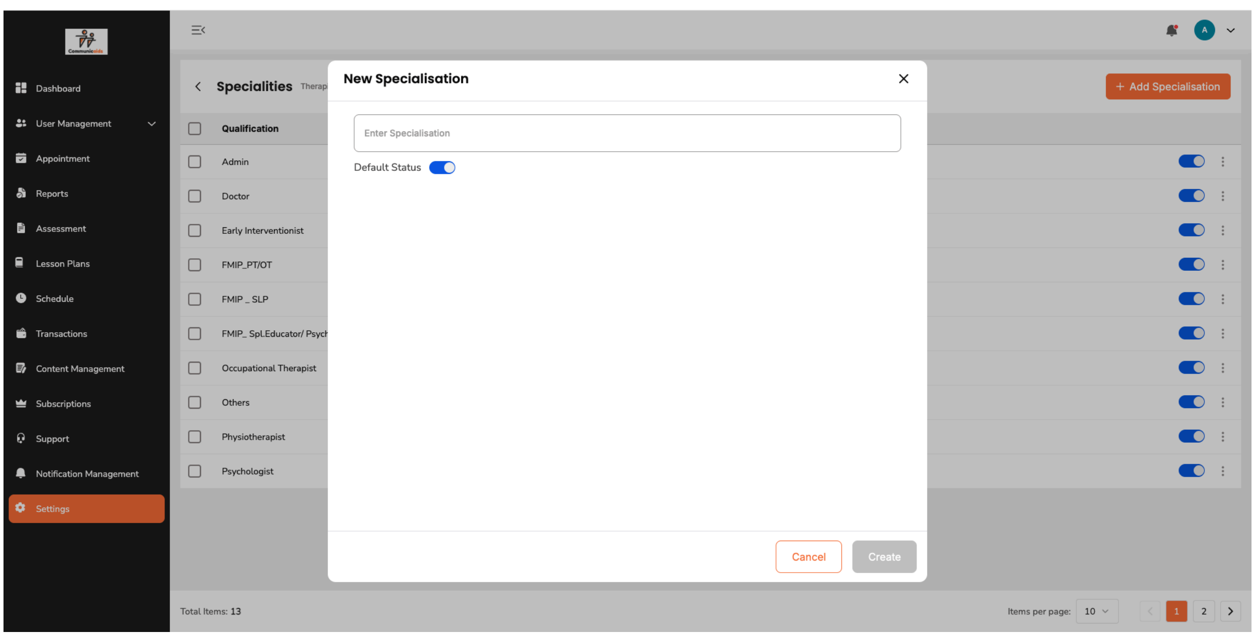


- When you click *Parent Qualifications*, the Education Qualifications of Parents page will open, where you can add, edit, and delete qualifications.

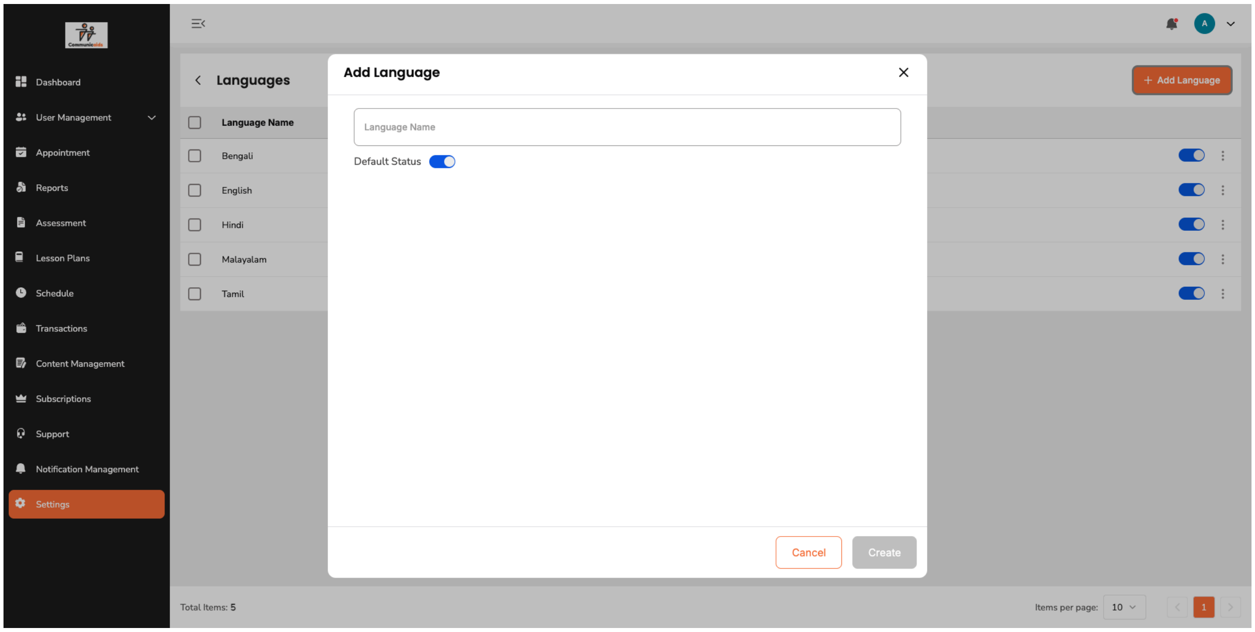


- Similarly, under *Therapist Specialties*, when you click *Specialties*, the Specialties page will open. Here you can view therapist specialties, add new ones using the Add button, and also edit or delete existing specialties





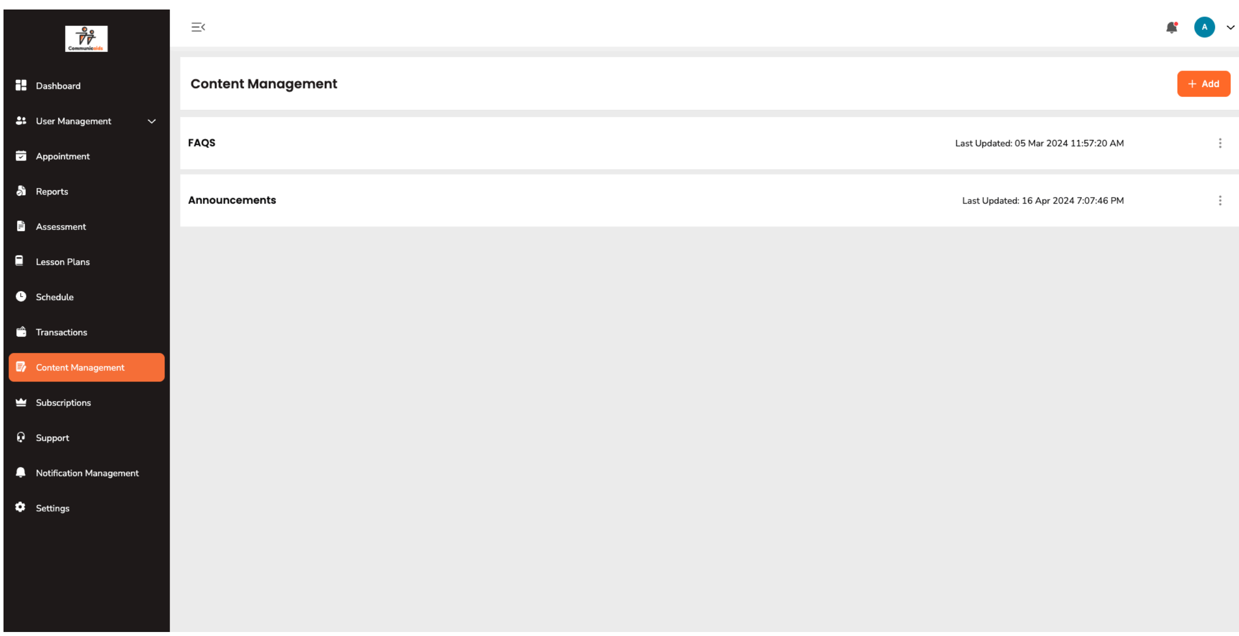
- In *Languages*, when you click on it, the Languages page will open. You can add new languages using the *Add Language* button

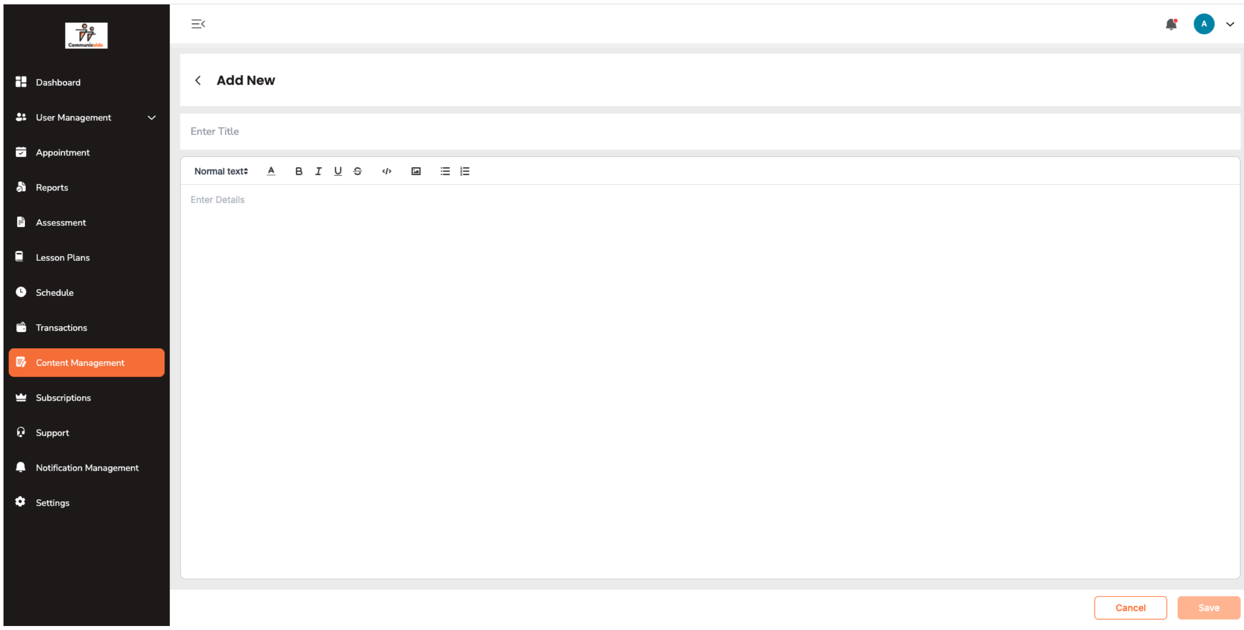


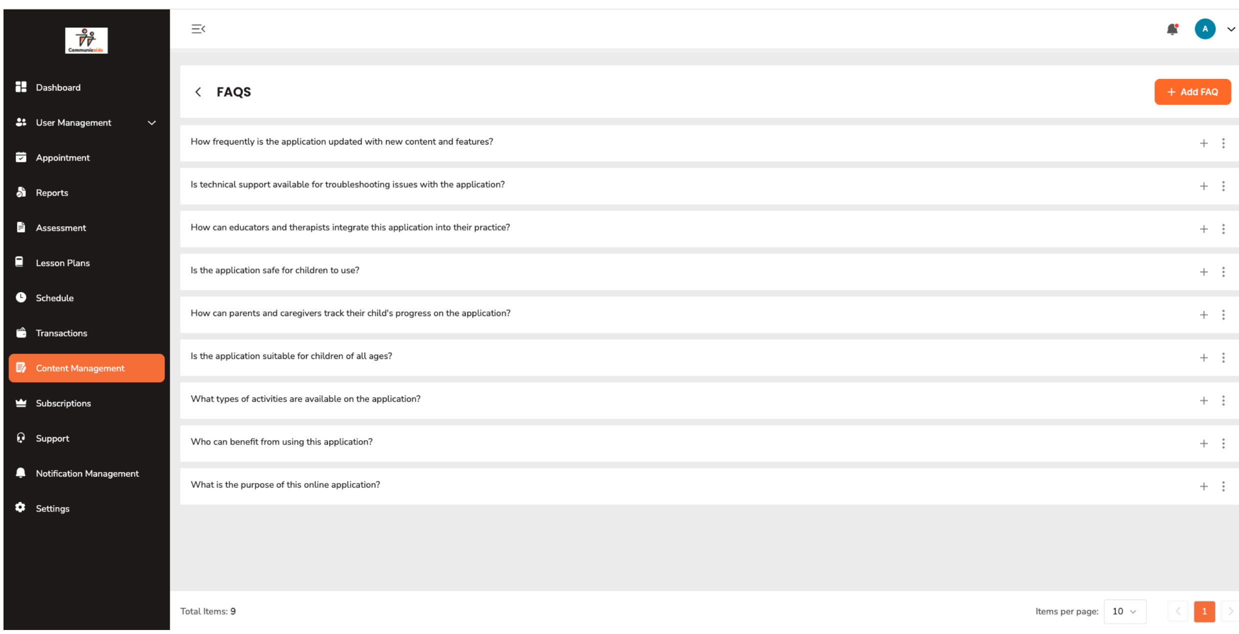
- In Settings, we also have options to manage Revenue Share, Default Time Slot Duration, Payment Settings (Platform Fee and GST), and other related sections.

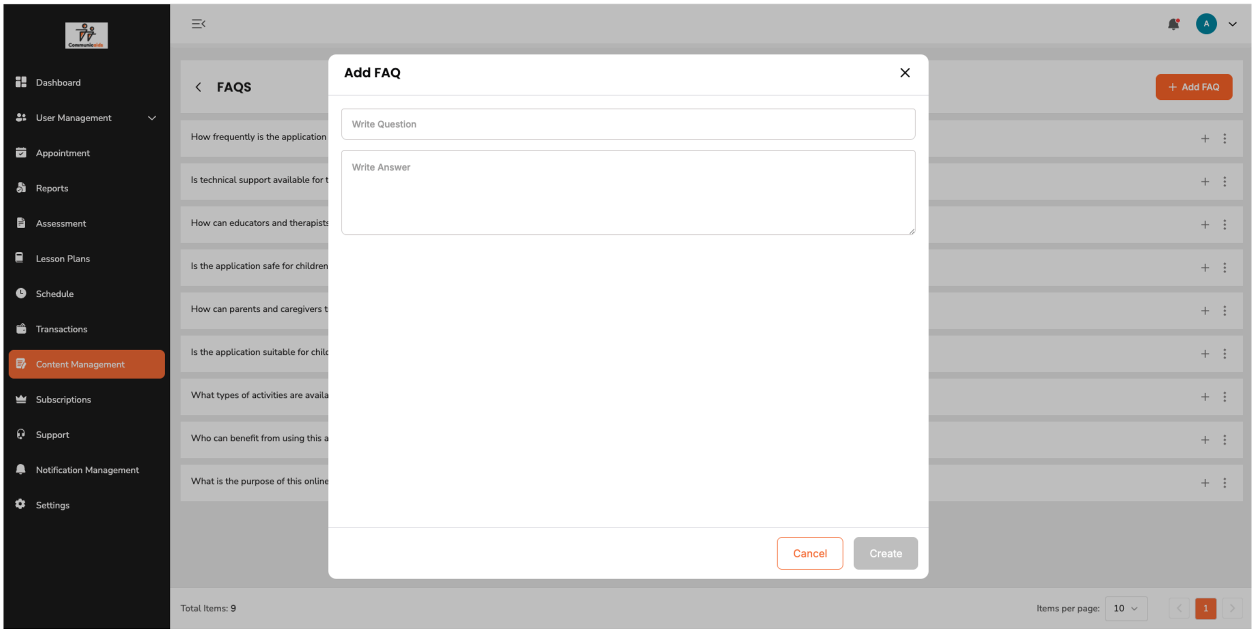
11. Content Management :

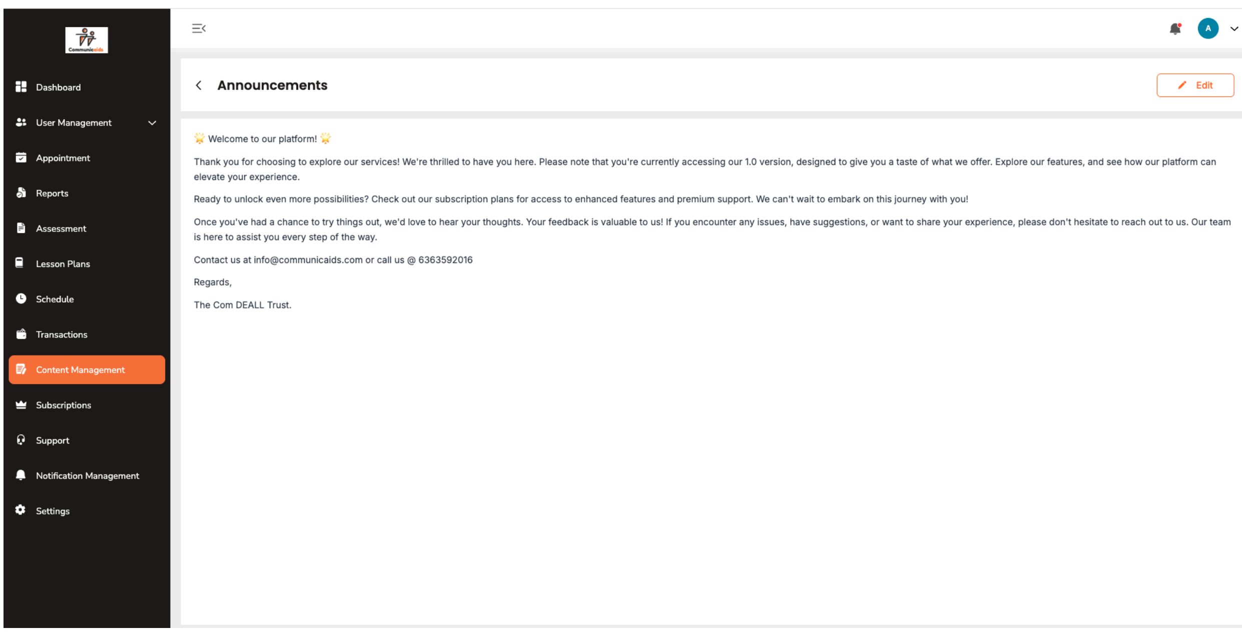
- Content Management is static data, where you can manage FAQs, Announcements, Privacy Policy, and Terms & Conditions. Using the *Add* button, you can add new content




Dashboard
User Management
Appointment
Reports
Assessment
Lesson Plans
Schedule
Transactions
Content Management
Subscriptions
Support
Notification Management
Settings
A
Add New
Enter Title
Normal text
Enter Details
Cancel
Save


Dashboard
User Management
Appointment
Reports
Assessment
Lesson Plans
Schedule
Transactions
Content Management
Subscriptions
Support
Notification Management
Settings
A
FAQS
Add FAQ
How frequently is the application updated with new content and features?
Is technical support available for troubleshooting issues with the application?
How can educators and therapists integrate this application into their practice?
Is the application safe for children to use?
How can parents and caregivers track their child's progress on the application?
Is the application suitable for children of all ages?
What types of activities are available on the application?
Who can benefit from using this application?
What is the purpose of this online application?
Total Items: 9
Items per page:
10
1

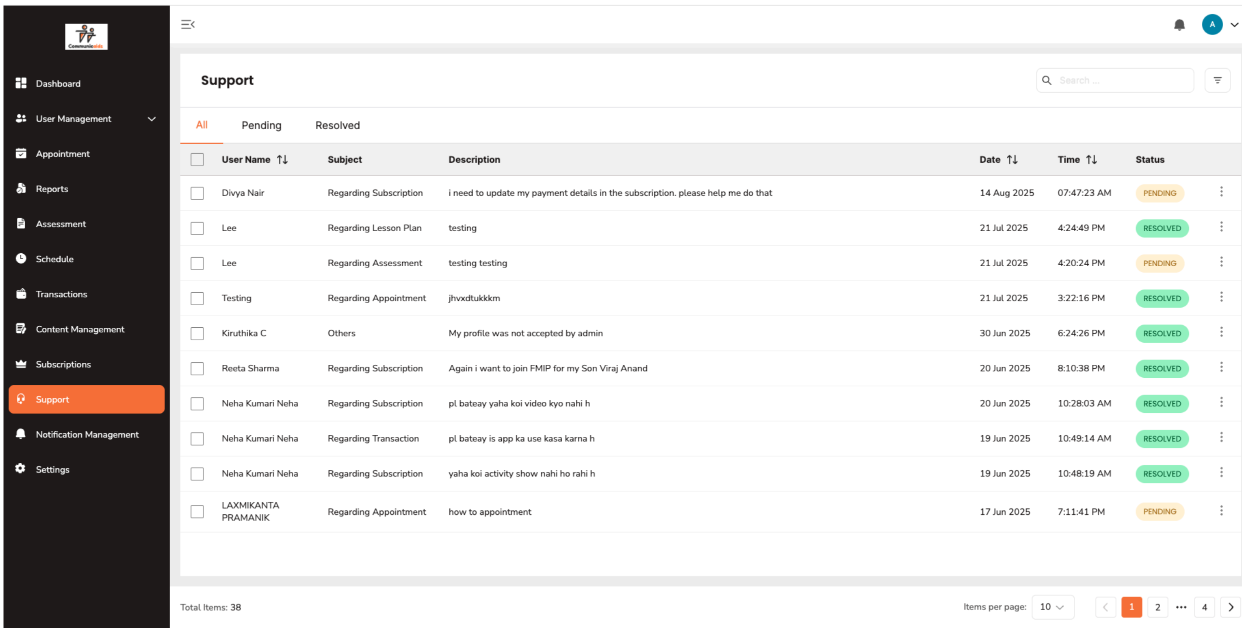




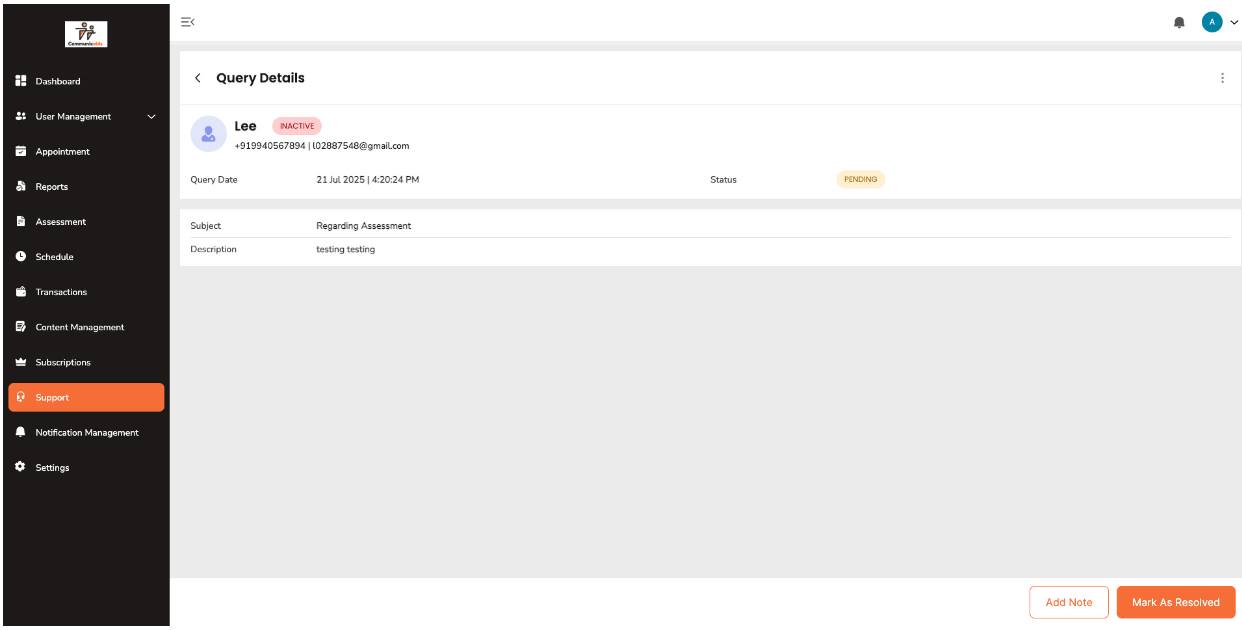
12.Support :

- In the Support section, we have three tabs: All, Pending, and Resolved

- Data will be displayed in different tabs based on the status of the support request



- When you click on any record, it will open the Query Details page, where you can view whether the query is Pending or Resolved


Dashboard
User Management
Appointment
Reports
Assessment
Schedule
Transactions
Content Management
Subscriptions
Support
Notification Management
Settings
Query Details
Lee
INACTIVE
+919940567894 | l02887548@gmail.com
Query Date
21 Jul 2025 | 4:20:24 PM
Status
PENDING
Subject
Regarding Assessment
Description
testing testing
Add Note
Mark As Resolved